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NEW QUESTION: 1

Refer to the exhibit.

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- C. Restart the Server Recovery Manager service in Cisco Unified Serviceability - Network Services on both IM&P servers.
- D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- E. Ensure that an equal number of users are assigned to each IM&P server.

Answer: ([SHOW ANSWER](#))

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

NEW QUESTION: 2

An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue. Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

- A. CTI AvailableRequest
- B. CTI OpenRequest
- C. CTI ProviderOpenRequest
- D. CTI ProviderRequest

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 3

Drag and drop the steps of the SAML SSO process from the left into the order on the right.

Answer:

NEW QUESTION: 4

Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

- A. XMPP
- B. SNMP
- C. SIP
- D. SCCP
- E. SMPP

Answer: A,C (LEAVE A REPLY)

Explanation/Reference: https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/11_5_1/cup0_b_interdomain-federation-guide-imp-115.pdf

NEW QUESTION: 5

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Answer:

NEW QUESTION: 6

What submits credentials to the LDAP server during a call that uses SAML SSO?

- A. IdP
- B. Cisco UCM server
- C. Browser-based Client
- D. Service provider

Answer: A (LEAVE A REPLY)

NEW QUESTION: 7

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup
- B. cup-xmpp
- C. cup-xmpp-s2s
- D. Tomcat

Answer: (SHOW ANSWER)

Reference:

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-2/XMPP-Federation-with-Cisco-VCS-and-IM-and-Presence-Service.pdf

NEW QUESTION: 8

A collaboration engineer is installing the Cisco Jabber client from the Windows CLI. The engineer wants to complete a silent installation of the client, clear any existing bootstrap file, and use a Service Domain of cisco.com. Which install command achieves these goals?

- A. Option C
- B. Option B
- C. Option D
- D. Option A

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 9

Refer to the exhibit.

Which statement is true?

- A. IM&P nodes in each subcluster must be configured from the same OVA template.
- B. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.
- C. Each Cisco IM&P subcluster must have the same number of nodes.
- D. The administrator must add one node to each subcluster for high availability.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 10

After integrating Cisco Unity Express with Cisco Unified Communications Manager Express, users report that the system does not respond to their digit presses. Which two configuration snippets resolve this issue?

(Choose two.)

- A. dial-peer voice 6800 voip
destination-pattern 5...
session protocol sipv2
session target ipv4:10.3.6.127
dtmf-relay sip-notify
codec g711ulaw
- B. dial-peer voice 6800 voip
destination-pattern 5...
session protocol sipv2
session target ipv4:10.3.6.127
dtmf-relay sip-notify
codec g729r8
- C. dial-peer voice 6800 voip
destination-pattern 5...
session protocol sipv2
session target ipv4:10.3.6.127
dtmf-relay rtp-nte
codec g711ulaw
- D. dial-peer voice 6800 voip
destination-pattern 5...
session protocol sipv2

```
session target ipv4:10.3.6.127
dtmf-relay sip-kpml
codec g711ulaw
E. dial-peer voice 6800 voip
destination-pattern 5...
session protocol sipv2
session target ipv4:10.3.6.127
dtmf-relay sip-kpml
codec g729r8
```

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

Refer to the exhibit.

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences?

(Choose two.)

- A. Advise all users to re-login to their Jabber clients.
- B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- C. Perform a restart of the IM&P primary server to force fallback.
- D. Click the Fallback button in the Server Action pane.
- E. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.

Answer: B,D ([LEAVE A REPLY](#))

Explanation/Reference:

NEW QUESTION: 12

Refer to the exhibit.

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address.

Why is the user not able to log in?

- A. SRV protocol is not set up correctly. It should be _tls instead of _tcp.
- B. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- C. The port specified on the SRV record is wrong.
- D. The domain ccnp.cisco.com does not exist on the DNS server.

Answer: ([SHOW ANSWER](#))

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide_chapter_010.html

NEW QUESTION: 13

Refer to the exhibit.

A Jabber user is unable to access voicemail. During troubleshooting, an administrator captures this screenshot. What are the two ways to resolve this issue? (Choose two.)

- A. Ask an administrator to create an account for this user in Cisco Unity Connection but remove the Unity Connection UC service from the Cisco UCM Jabber service profile.
- B. Ensure the user is not locally created on Cisco Unity Connection with a password expiring separately from the password that is used for Jabber.
- C. Check if "OAuth with Refresh Login Flow" is enabled on Cisco Unity Connection but disabled in Cisco UCM.
- D. Ask the user to click on the "Connect to a device" button and use the correct username and password.
- E. Make sure the Jabber service profile created in Cisco UCM contains Unity Connection UC service with a voicemail server configured.

Answer: A,E ([LEAVE A REPLY](#))

NEW QUESTION: 14

An administrator is configuring Cisco Unity Connection call handlers. The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator. The administrator wants to restrict the callers from interrupting the welcome message with key presses. Under which call handler menu is this task accomplished?

- A. Greetings
- B. Message Settings
- C. Caller Input
- D. Transfer Rules

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 15

An administrator is troubleshooting an issue with Cisco Unity Connection. When outside callers interact with the Auto-Attendant, the callers cannot reach the operator when they press '0'. However, the callers can leave messages for users when they get a user's mailbox. Internal callers to the Auto-Attendant are experiencing the same issue. Which two areas should the administrator verify that Cisco Unity Connection is receiving the callers' keypresses? (Choose two.)

- A. Cisco Unity Connection Media (Wave) Traces
- B. Cisco Unity Connection Packet Capture
- C. Cisco Unity Connection Remote Port Status Monitor
- D. Cisco UCM CDR Records
- E. Cisco UCM CallManager Traces

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 16

Refer to the exhibit.

Which end-user option can resolve this issue?

- A. Standard CTI Allow Control of Phones Supporting Rollover Mode
- B. Standard CTI Allow Reception of SRTP Key Material
- C. Standard CTI Allow Call Monitoring

D. Standard CTI Allow Calling Number Modification

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 17

Refer to the exhibit.

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

- A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
- B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
- C. Restart the Server Recovery Manager service in Cisco Unified Serviceability - Network Services on both IM&P servers.
- D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
- E. Ensure that an equal number of users are assigned to each IM&P server.

Answer: C,E ([LEAVE A REPLY](#))

Explanation/Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_5_1/CUP0_BK_CE43108E_00_config-admin-guide-imp-105/CUP0_BK_CE43108E_00_config-admin-guide-imp-105_chapter_010010.html

NEW QUESTION: 18

Refer to the exhibit.

Which statement is true?

- A. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.
- B. IM&P nodes in each subcluster must be configured from the same OVA template.
- C. Each Cisco IM&P subcluster must have the same number of nodes.
- D. The administrator must add one node to each subcluster for high availability.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 19

Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

- A. Add the federated user as a contact in Jabber to view its presence status.
- B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
- C. Use of directory URI as an IM addressing scheme is not supported.
- D. TLS is optional.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 20

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IM&P deployment?

(Choose two.)

- A. cup-xmpp on IM&P
- B. capf on Cisco Unified CM
- C. tomcat on Cisco Unified CM
- D. cup on IM&P
- E. callmanager on Cisco Unified CM

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 21

An administrator must connect multiple Unity Connection clusters using Digital Networking. Which service is required for the administrator to achieve Digital Networking between the clusters?

- A. Connection Digital Networking Service
- B. Connection Digital Networking Replication Service
- C. Connection Digital Networking Replication Agent
- D. Connection Digital Networking Agent

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 22

Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- D. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 23

Refer to the exhibit.

Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

- A. IMAP
- B. XMPP
- C. EWS
- D. POP3

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 24

Refer to the exhibit.

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. Attempt Sign In
- B. Arizona_AA
- C. Opening_Greeting
- D. NewYork_AA

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

- A. third-party SIP device (advanced)
- B. Cisco Unified Personal Communicator
- C. Cisco Unified Client Services Framework
- D. Cisco Jabber for Tablet

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco UAC?

- A. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UAC versions match.
- B. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UCM versions match.
- C. The AXL communications allow registered attendants to log in to Cisco UCM and receive calls.
- D. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 27

Refer to the exhibit.

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. sip-ua
no mwi-server
mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited
- B. sip-ua

no mwi-server
mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify

C. ccn subsystem sip

mwi sub-notify

D. sip-ua

no mwi-server

mwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp

E. ccn subsystem sip

mwi sip outcall

F. ccn subsystem sip

mwi envelop-info

Answer: D,F ([LEAVE A REPLY](#))

NEW QUESTION: 28

An engineer is configuring Cisco Unity Connection to provide messaging services and needs to designate a set of phone numbers to be used for transferring calls within the organization to prevent toll fraud. Which mechanism in Cisco Unity Connection should be modified to accomplish this goal?

A. restriction tables

B. calling search spaces

C. transfer rules

D. fraud tables

Answer: A ([LEAVE A REPLY](#))

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/administration/guide/b_cucsag/b_cucsag_chapter_0101.html

NEW QUESTION: 29

Which operating system is supported for smart card-based authentication on Jabber and Cisco UCM platforms?

A. Chrome OS

B. Linux

C. Windows

D. Mac OS

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 30

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

Answer:

Explanation

Step 1 - A

Step 2 - B

Step 3 - D

NEW QUESTION: 31

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils sso status
- B. show sso status
- C. show saml status
- D. utils saml status

Answer: A ([LEAVE A REPLY](#))

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-sso-in-cucm.html>

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NEW QUESTION: 32

An engineer is configuring DNS for service discovery in a Jabber deployment for on-premises clients. Which snippet will complete the SRV record name _tcp.example.com?

- A. _cisco_uds
- B. _collab_edge
- C. _xmpp.server
- D. _xmpp-client

Answer: (SHOW ANSWER)

Reference:

<https://www.ciscolive.com/c/dam/r/ciscolive/us/docs/2016/pdf/BRKCOL-2344.pdf>

NEW QUESTION: 33

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup
- B. Tomcat
- C. cup-xmpp-s2s
- D. cup-xmpp

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 34

Refer to the exhibit.

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Perform a restart of the IM&P primary server to force fallback.
- B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- C. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.
- D. Advise all users to re-login to their Jabber clients.
- E. Click the Fallback button in the Server Action pane.

Answer: B,E ([LEAVE A REPLY](#))

NEW QUESTION: 35

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. VOICEMAIL_SERVER_ADDRESS
- B. SERVICES_DOMAIN
- C. TFTP
- D. TFTP_ADDRESS
- E. CISCO_UDS_DOMAIN

Answer: B,C ([LEAVE A REPLY](#))

NEW QUESTION: 36

An engineer must verify that the DNS SRV entries that are configured have the correct information. How is this configuration completed via a Windows machine?

- A. Go to the command prompt and type nslookup. Set the type=sip, and then enter the SRV record.
- B. Go to the command prompt and type nslookup. Set the type=srv, and then enter the SRV record.
- C. Go to Internet Explorer and type nslookup. Set the type=srv, and then enter the SRV record.
- D. Go to Windows Explorer and type nslookup. Set the type=internet, and then enter the SRV record.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 37

Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients.

The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. A proper service profile is not configured on Cisco Unified Communications Manager.
- B. The web application voicemail password is set "User Must Change at Next Sign-in".
- C. The voicemail users are not configured in the Cisco Unity Connection server.
- D. The voicemail password is not set for all users.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 38

Refer to the exhibit.

Refer to the exhibit. An administrator troubleshoots push notifications, and Cisco TAC requests the trace files from the cluster. From which location should the files be collected?

- A. Option D
- B. Option B
- C. Option A
- D. Option C

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 39

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils sso status
- B. show sso status
- C. show saml status
- D. utils saml status

Answer: A ([LEAVE A REPLY](#))

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-sso-in-cucm.html>

NEW QUESTION: 40

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

Answer:

NEW QUESTION: 41

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. SIP
- B. IMAP
- C. SMTP
- D. SCCP

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 42

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

Answer:

NEW QUESTION: 43

Refer to the exhibit.

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

A. sip-ua

no mwi-server

mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

B. sip-ua

no mwi-server

mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify

C. ccn subsystem sip

mwi sub-notify

D. ccn subsystem sip

mwi sip outcall

E. sip-ua

no mwi-server

mwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp

F. ccn subsystem sip

mwi envelop-info

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 44

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

Answer:

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html

NEW QUESTION: 45

A jabber user reports that they receive pop-up windows warning about untrusted certificates when they attempt to log in to jabber without receiving the certificate warnings. Which two actions resolve this issue? (Choose two.)

A. Add the certificates to the client machine's local certificate store or keychain

B. Move the user to a different Presence Redundancy Group

C. Replace self-signed certificates with certificates signed by a CA

D. Reinstall the Jabber client using the /quiet option

E. Configure Jabber with the INVALID_CERTIFICATE_BEHAVIOR option set to "RejectAndNotify."

Answer: **A,C** ([LEAVE A REPLY](#))

NEW QUESTION: 46

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

A. Change the configuration of the routing rule.

- B. Change the CSS of the voicemail port.
- C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- D. Remove values from restriction table.

Answer: ([SHOW ANSWER](#))

Explanation

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

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NEW QUESTION: 47

An engineer must configure open SIP Federation on cisco IM and presence using cisco Expressways with the additional requirement not to allow a specific list of domains and allow all other domains that are not specified. How is this additional requirement met?

- A. Add a static route for each blocked domain and keep the "Block Route" checkbox checked.
- B. Configure default static routes for each blocked domain with an invalid next-hop IP address.
- C. Block the specified SIP domains on the Expressway
- D. Add each allowed domain as a SIP Federated domain.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 48

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Answer:

NEW QUESTION: 49

An administrator must implement toll-fraud prevention on Cisco Unity Connection by using restricted tables. Which action accomplishes this task?

- A. Allow calls to international operators and conference rooms only.
- B. Permit calls only to specific domestic long-distance area codes.
- C. Block all numbers that start with 999*.
- D. Allow calls to the international operator only.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 50

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

Answer:

Step 1 - A

Step 2 - B

Step 3 - D

NEW QUESTION: 51

Which SAML component specifies the mapping of SAML assertion protocol message exchanges with standard messaging formats or communication protocols such as SOAP exchanges?

- A. SAML binding
- B. SAML assertion
- C. SAML profiles
- D. SAML protocol

Answer: A (LEAVE A REPLY)

Explanation/Reference: https://en.wikipedia.org/wiki/Security_Assertion_Markup_Language

NEW QUESTION: 52

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

Answer: C (LEAVE A REPLY)

Explanation/Reference: [https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

[SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

NEW QUESTION: 53

Refer to the exhibit.

Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

- A. Rename the directory URI value for one of the users to ensure that there is no duplication.
- B. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
- C. Unassign a user from one of the clusters when the same user is assigned to two different clusters.
- D. Assign the duplicate user to the secondary Cisco IM and Presence node.
- E. Delete the user ID for the duplicate user ID.

Answer: B,C (LEAVE A REPLY)

Explanation/Reference: [https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide-imp-100_chapter_010101.html)

[configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide-imp-100_chapter_010101.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/10_0_1/CUP0_BK_C318987B_00_config-admin-guide-imp-100/CUP0_BK_C318987B_00_config-admin-guide-imp-100_chapter_010101.html)

NEW QUESTION: 54

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IM and Presence deployment? (Choose two.)

- A. callmanager on Cisco Unified CM
- B. tomcat on Cisco Unified CM
- C. cup-xmpp on IM and Presence
- D. cup on IM and Presence
- E. capf on Cisco Unified CM

Answer: C,E (LEAVE A REPLY)

NEW QUESTION: 55

Refer to the exhibit.

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address.

Why is the user not able to log in?

- A. SRV protocol is not set up correctly. It should be _tls instead of _tcp.
- B. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- C. The port specified on the SRV record is wrong.
- D. The domain ccnp.cisco.com does not exist on the DNS server.

Answer: (SHOW ANSWER)

Explanation/Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/t5/p/3143446>

NEW QUESTION: 56

What prevents toll fraud on voicemail ports?

- A. Block OffNet to OffNet Transfer service parameter
- B. IP address trusted list on the PSTN gateway
- C. CSS
- D. FAC

Answer: C (LEAVE A REPLY)

NEW QUESTION: 57

An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

- A. Cisco Unified Personal Communicator
- B. Cisco Jabber for Tablet
- C. Cisco Unified Client Services Framework
- D. third-party SIP device (advanced)

Answer: ([SHOW ANSWER](#))

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115_chapter_01000.html

NEW QUESTION: 58

Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

- A. Add the federated user as a contact in Jabber to view its presence status.
- B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
- C. TLS is optional.
- D. Use of directory URI as an IM addressing scheme is not supported.

Answer: ([SHOW ANSWER](#))

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/12_5_1/cup0_b_interdomain-federation-1251/cup0_b_interdomain-federation-1251_chapter_01000.html

NEW QUESTION: 59

An engineer is configuring XMPP federation on the Cisco IM and Presence server and has changed the security settings to TLS Optional on one node in the cluster. What is the next step in the configuration process?

- A. Restart the Cisco XCP Router.
- B. Restart the Cisco Presence Engine
- C. Start the Cisco DB Replicator
- D. Start the Cisco Replication Watcher.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 60

Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.
- B. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- C. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.
- D. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 61

Refer to Exhibit.

An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

- A. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"

- B. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.
- C. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
- D. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"

Answer: A (LEAVE A REPLY)

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NEW QUESTION: 62

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC?

(Choose two.)

- A. Contact Center Agent
- B. IM-only
- C. multicloud-based
- D. Full UC
- E. cloud-based

Answer: B,D (LEAVE A REPLY)

Explanation/Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf

NEW QUESTION: 63

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

Answer: D (LEAVE A REPLY)

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

NEW QUESTION: 64

Refer to the exhibit.

Refer to the exhibit A collaboration engineer is configuring Jabber for Windows in softphone mode inside the corporate firewall The engineer initially tests the client by manually setting the account type and the login server domain name Everything works as expected Next the engineer resets Jabber and attempts to log in using automatic settings and receives an error Which two items must be modified to resolve the issue? (Choose two.)

- A. DNS A record for _cisco-uds

- B. DNS SRV record for _cisco-uds
- C. DNS SRV record for _collab-edge
- D. domain portion of the login email
- E. username portion of the login email

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 65

An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

- A. DNS
- B. LDAP
- C. AXL/SOAP
- D. XMPP

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 66

Refer to the exhibit.

Refer to the exhibit A collaboration engineer is troubleshooting a Cisco Jabber for Windows client issue. The end user is reporting that they cannot control the desk phone from the Cisco Jabber client Which action must the engineer take to resolve this issue?

- A. Add the "Allow control of the device from the CTI" option under the client services profile configuration page
- B. Add the "Allow control of the device from the CTI" option under the desk phone configuration page
- C. Associate the User with the desk phone under the user configuration page on Cisco UCM
- D. Select "Primary Line" under the user configuration page on Cisco UCM

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 67

An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds How is this issue corrected?

- A. Change critical service delay to 90 seconds.
- B. Change peer Heartbeat Timeout to 90 seconds.
- C. Change keep Alive (Heartbeat) Timeout to 90 seconds.
- D. Change Keep Alive (Heartbeat) Interval to 90 seconds

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 68

Refer to the exhibit.

Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

- A. The domain ccnp.cisco.com does not exist on the DNS server.
- B. SRV protocol is not set up correctly. It should be _tls instead of _tcp.
- C. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- D. The port specified on the SRV record is wrong.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 69

Drag and drop the steps of the SAML SSO process from the left into the order on the right.

Answer:

NEW QUESTION: 70

An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?

- A.
- B.
- C.
- D.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 71

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco Unified Attendant Console?

- A. The AXL communications allow registered attendants to log in to Cisco Unified Communications Manager and receive calls.
- B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
- C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified Attendant Console versions match.
- D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified CM versions.

Answer: ([SHOW ANSWER](#))

"Part of the Cisco Unified Attendant Console Advanced BLF Plug-in service known as Device Resolution Manager (DRM) uses AXL to communicate with Cisco Unified Communications Manager. The AXL communications enable DRM to resolve the BLFs of operator and system devices, and to synchronize system devices within the Cisco Unified Communications Manager database."

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucmac/cuaca/12_0_4/admin_guide/CUACA_AG_120402.pdf

NEW QUESTION: 72

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

- A. 10 minutes
- B. 20 minutes
- C. 30 minutes
- D. 1 hour

Answer: ([SHOW ANSWER](#))

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

NEW QUESTION: 73

Refer to the exhibit.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- A. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_PT.
- B. The CSS on the Voice Mail Pilot is missing partitions for user phones.
- C. The Voice Mail Port partition on the CSS of the phone is missing.
- D. The call forward and call pickup settings do not have a CSS on Forward All.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 74

What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

- A. transfer rules
- B. calling search spaces
- C. fraud tables

Answer: C (LEAVE A REPLY)

NEW QUESTION: 75

What is a step in the SAML SSO process?

- A. The LDAP server extracts the assertion.
- B. The browser issues an HTTPS POST request to the IdP.
- C. The service provider issues an authentication challenge to the browser.
- D. The IdP redirects the SAML response to the browser.

Answer: (SHOW ANSWER)

NEW QUESTION: 76

Which function of the Cisco IM and Presence high availability solution is true?

- A. When the server has been restored to a normal state, user sessions remain on the backup server.
- B. When an event takes place, the end user sessions are not moved from the failed server to the backup.
- C. When the server has been restored, the server automatically fails back.
- D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.

Answer: D (LEAVE A REPLY)

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

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NEW QUESTION: 77

Cisco Unity connection ports on cisco UCM are not registering. An engineer receives a packet capture of the link between the two servers to troubleshoot. In which port will this problem be resolved?

- A. TCP 2427
- B. TCP 5060
- C. TCP 1720
- D. TCP 2000

Answer: D (LEAVE A REPLY)

NEW QUESTION: 78

Which two SSO features are true? (Choose two.)

- A. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets
- B. allows Jabber to use LDAP directory services for contact imports
- C. allows LDAP user import on Cisco Unified Communications Manager
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. improves productivity by reducing time spent re-entering credentials for the same identity

Answer: (SHOW ANSWER)

NEW QUESTION: 79

Which step is the first for web-based single sign-on login?

- A. Present authentication assertion.
- B. Redirect to IdP to get authenticated.
- C. Request access to protected service.
- D. Authenticate.

Answer: C (LEAVE A REPLY)

NEW QUESTION: 80

Refer to the exhibit. Cisco UCM is integrated with Cisco Unity connection via a SIP trunk and is configured using a globalized dial plan (directory number are configured with "*"). Using cisco best practices, which implementation allows call transfers to internal directory numbers but not to PSTN numbers?

- A. change the order of partitions to put GLOBAL-INTERNAL-PT first in Voicemail_CSS
- B. block pattern +* in the Cisco Unity restriction table
- C. remove PSTN-PT from voicemail_CSS
- D. create a BLOCK-PSTN-PT partition and add it to Voicemail_CSS

Answer: C (LEAVE A REPLY)

NEW QUESTION: 81

Refer to the exhibit.

Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

- A. Unassign a user from one of the clusters when the same user is assigned to two different clusters.
- B. Assign the duplicate user to the secondary Cisco IM and Presence node.
- C. Delete the user ID for the duplicate user ID.
- D. Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
- E. Rename the directory URI value for one of the users to ensure that there is no duplication.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 82

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IM&P deployment?

(Choose two.)

- A. callmanager on Cisco Unified CM
- B. capf on Cisco Unified CM
- C. tomcat on Cisco Unified CM
- D. cup-xmpp on IM&P
- E. cup on IM&P

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 83

When trying to send a call out of Cisco Unity Connection, what happens when enabling the transfer to an alternate contact number, located under caller input?

- A. The restriction table is not checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
- B. The restriction table is not checked when a user changes extension number via the Cisco Unity Connection Cisco PCA page.
- C. The restriction table is checked when an administrator changes the extension number via the Cisco Unity Connection admin page.
- D. The restriction table is not checked when a user changes the extension number via a TUI conversation.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 84

Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)

- A. user greetings
- B. users and their corresponding mailboxes
- C. user templates and user greetings
- D. call handlers
- E. partitions and search spaces

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 85

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > LDAP > LDAP Directory
- B. System > Geolocation Configuration
- C. System > Presence Redundancy Groups
- D. System > Server

Answer: C ([LEAVE A REPLY](#))

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html#anc4>

NEW QUESTION: 86

Refer to the exhibit.

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences?

(Choose two.)

- A. Advise all users to re-login to their Jabber clients.
- B. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.
- C. Click the Fallback button in the Server Action pane.
- D. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- E. Perform a restart of the IM&P primary server to force fallback.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 87

Refer to the exhibit.

Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database.

Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Start the Cisco XCP Text Conference Manager.
- B. Restart the Cisco XCP Directory Service
- C. Start the Cisco XCP Message Archiver.
- D. Restart the Cisco XCP XMPP Federation Connection Manager.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 88

Refer to the exhibit.

Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

- A. POP3
- B. IMAP

- C. EWS
- D. XMPP

Answer: C (LEAVE A REPLY)

Explanation/Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html

NEW QUESTION: 89

Refer to the exhibit.

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. Opening_Greeting
- B. Attempt Sign In
- C. Arizona_AA
- D. NewYork_AA

Answer: C (LEAVE A REPLY)

NEW QUESTION: 90

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup-xmpp-s2s
- B. Tomcat
- C. cup
- D. cup-xmpp

Answer: A (LEAVE A REPLY)

NEW QUESTION: 91

The calendaring integration on the Cisco IM and Presence server has not been functioning, which results in the "in a meeting" status not working in Cisco Jabber. Which service log should the engineer use to troubleshoot this issue?

- A. Cisco SIP Proxy
- B. Cisco Presence Engine
- C. Cisco Jabber Problem Report
- D. Cisco XCP Connection Manager

Answer: (SHOW ANSWER)

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NEW QUESTION: 92

What submits credentials to the LDAP server during a call that uses SAML SSO?

- A. Cisco UCM server
- B. service provider
- C. browser-based client
- D. IdP

Answer: D (LEAVE A REPLY)

Explanation/Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html

NEW QUESTION: 93

An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?

- A. Cisco Unified CM looks up the voicemail pilot configured to dial.
- B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.
- C. Cisco Unified CM looks up the hunt pilot configured to dial.
- D. Cisco Unified CM sends an AXL query to Unity Connection.

Answer: A (LEAVE A REPLY)

Explanation/Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/9_1_1/ccmsys/CUCM_BK_C5565591_00_cucm-system-guide-91/CUCM_BK_C5565591_00_cucm-system-guide-91_chapter_011110.html

NEW QUESTION: 94

Refer to the exhibit.

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip
mwi envelop-info
- B. ccn subsystem sip
mwi sub-notify
- C. ccn subsystem sip
mwi sip outcall
- D. sip-ua
no mwi-server
mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited
- E. sip-ua
no mwi-server
mwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
- F. sip-ua
no mwi-server

mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 95

Refer to the exhibit.

Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database.

Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Start the Cisco XCP Message Archiver.
- B. Restart the Cisco XCP Directory Service
- C. Restart the Cisco XCP XMPP Federation Connection Manager.
- D. Start the Cisco XCP Text Conference Manager.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 96

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. CISCO_UDS_DOMAIN
- B. TFTP_ADDRESS
- C. VOICEMAIL_SERVER_ADDRESS
- D. SERVICES_DOMAIN
- E. TFTP

Answer: D,E ([LEAVE A REPLY](#))

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_0/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110/CJAB_BK_D657A25F_00_deployment-installation-guide-jabber-110_chapter_01100.html#JABW_RF_CE43EF4C_00

NEW QUESTION: 97

An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

- A. LDAP
- B. DNS
- C. XMPP
- D. AXL/SOAP

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 98

Which CLI command is used to collect traces from the Cisco Presence engine for seven days?

- A. file build log presence_engine 168
- B. file build log presence_engine 7
- C. file build log cisco_presence 168
- D. file build log cisco_presence_engine 7

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 99

Refer to the exhibit.

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- A. Presentation of the certificates can be disabled by setting up Cisco IM and Presence servers into nonsecure mode.
- B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

Answer: ([SHOW ANSWER](#))

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html>

NEW QUESTION: 100

An engineer needs to configure the cisco unity connection Auto-attendant feature to transfer calls to a specific destination, maintain control of the transfer, and take a defined administrative action upon failure. How is this accomplished?

- A. HookFlash Transfer
- B. Supervised Transfer
- C. Consult Transfer
- D. Release to Switch

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 101

An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? {Choose two.} end-user credentials

- A. system administrator credentials
- B. IP address/FQDN of LDAP server
- C. IP address/FQDN of the Cisco Unity Connection servers
- D. IP address/FQDN of Cisco UCM servers

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 102

DRAG DROP

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Select and Place:

Answer:

NEW QUESTION: 103

Drag and drop the SAML components from the left onto the descriptions on the right.

Answer:

NEW QUESTION: 104

Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

- A. SIP
- B. SCCP
- C. XMPP
- D. SNMP
- E. SMPP

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 105

Refer to the exhibit.

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IM&P server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences?

(Choose two.)

- A. Perform a restart of the IM&P primary server to force fallback.
- B. Confirm that both IM&P servers are configured in the Presence Redundancy Group configuration pane.
- C. Advise all users to re-login to their Jabber clients.
- D. Click the Fallback button in the Server Action pane.
- E. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.

Answer: B,D ([LEAVE A REPLY](#))

NEW QUESTION: 106

Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- B. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- C. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.
- D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

Answer: D ([LEAVE A REPLY](#))

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NEW QUESTION: 107

An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server. The engineer created the resource mailboxes and now needs to add impersonation. Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

- A. Option B
- B. Option A
- C. Option D
- D. Option C

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 108

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

- A. Smart Card
- B. OAuth
- C. form-based
- D. Kerberos

Answer: (SHOW ANSWER)

Reference:

<https://developer.cisco.com/docs/cisco-unified-communications-single-sign-on-tutorial/#!/cisco-unified-communications-single-sign-on-tutorial/learning-more-about-sso>

NEW QUESTION: 109

Refer to the exhibit.

Which statement is true?

- A. IM&P nodes in each subcluster must be configured from the same OVA template.
- B. The administrator must add one node to each subcluster for high availability.
- C. Each Cisco IM&P subcluster must have the same number of nodes.
- D. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 110

Refer to Exhibit.

An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

- A. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
- B. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"

- C. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
- D. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 111

An engineer is troubleshooting an MWI issue between Unity Express and CallManager Express. In the debug SIP logs, the engineer can see CallManager Express responding to Unity Express with a 488 Not Acceptable Media message. Which action resolves the issue?

- A. Ensure that codec G.711ulaw is configured in the dial peer.
- B. Ensure that codec G.722 is configured in the dial peer.
- C. Ensure that codec G.711alaw is configured in the dial peer.
- D. Ensure that codec G.729 is configured in the dial peer.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 112

Drag and drop the steps of the SAML SSO process from the left into the order on the right.

Answer:

NEW QUESTION: 113

Refer to the exhibit.

Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

- A. IMAP
- B. EWS
- C. XMPP
- D. POP3

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 114

A customer is using Cisco Unified IM and Presence with high availability and has reported that their primary node is not providing any IM and Presence services. What is causing this issue?

- A. The presence redundancy group node state of the peer node is 'running in backup mode'.
- B. The presence redundancy group node state of the peer node is "normal".
- C. The presence redundancy group node state of the primary node is 'initializing'.
- D. The presence redundancy group node state of the primary node is 'idle'.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 115

Refer to the exhibit.

User A tries to log in to the Cisco Jabber client, the login works fine, but the user cannot see their self-presence or other users' presence in their contact list. The administrator checks the Cisco IM and Presence Server logs and sees an issue. What is the issue, and how does it get resolved?

- A. The Cisco IM and Presence Server has CPU/memory issues; restart the IM and Presence Server.
- B. Presence has stopped working for the user; unassign and reassign the end-user to Cisco IM and Presence.
- C. The user is duplicated in another Cisco IM and Presence cluster; unassign the user from the duplicate IM and Presence cluster.
- D. The user credentials are incorrect; ask the user to change the credentials.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 116

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711alaw
- B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g729r6
- C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec ilbc
- D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711ulaw

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 117

An administrator is configuring Cisco Jabber 12.8 to work with Cisco UCM and Cisco IM and Presence 12.5 using an encrypted SIP profile. Which record should be configured for Jabber to work when logging into the corporate network with the domain "domain.com"?

- A. DNS SRV query _cisco-uds._tcp.domain.com
- B. DNS SRV query _sip._tcp.domain.com
- C. DNS SRV query _sip._tls.domain.com
- D. DNS SRV query _cisco-uds._tls.domain.com

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 118

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip
destination-pattern 7000
session protocol sipv2
session target ipv4: 10.3.6.127
codec g711alaw
- B. dial-peer voice 7000 voip
destination-pattern 7000
session protocol sipv2
session target ipv4: 10.3.6.127
codec ilbc
- C. dial-peer voice 7000 voip
destination-pattern 7000
session protocol sipv2

```
session target ipv4: 10.3.6.127
codec g711ulaw
D. dial-peer voice 7000 voip
destination-pattern 7000
session protocol sipv2
session target ipv4: 10.3.6.127
codec g729r6
```

Answer: C (LEAVE A REPLY)

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/voice-unified-communications/unity-express/62609-tdcmecue.html>

NEW QUESTION: 119

Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.
- C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.
- D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

Answer: D (LEAVE A REPLY)

Reference:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/118684-probsol-chat-00.html>

NEW QUESTION: 120

Refer to the exhibit.

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- A. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.
- B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

Answer: C (LEAVE A REPLY)

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html>

NEW QUESTION: 121

Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco Unified Attendant Console?

- A. The AXL communications allow registered attendants to log in to Cisco Unified Communications Manager and receive calls.
- B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.

C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified Attendant Console versions match.

D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco Unified CM versions.

Answer: D (LEAVE A REPLY)

Explanation/Reference: https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucmac/cuaca/12_0_4/design_guides/CUACA_DG_120401.pdf

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NEW QUESTION: 122

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- A.** Attempt Forward forwarded routing rule
- B.** Opening Greeting direct routing rule
- C.** Attempt Sign-In direct routing rule
- D.** Opening Greeting forwarded routing rule

Answer: A (LEAVE A REPLY)

Explanation/Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/tap/3162560>

NEW QUESTION: 123

Refer to the exhibit.

When troubleshooting an internal Jabber login problem, there is a pop-up about a certificate error, and then the login fails. The FQDN of Cisco UCM is cucm.ex.com, and the FQDN of the IM and Presence Server is imp.ex.com. Which two actions should be taken to fix this issue? (Choose two.)

- A.** Import the Cisco UCM CallManager certificate into the Trusted Certificate Authorities on the PC running Jabber.
- B.** Sign the Cisco Unified IM and Presence server cup certificate with a trusted certificate authority.
- C.** Sign the Cisco UCM CallManager certificate with a trusted certificate authority.
- D.** Sign the Cisco UCM tomcat certificate with a trusted certificate authority.
- E.** Import the certificate of cucm.ex.com into the Trusted Certificate Authorities on the PC running Jabber.

Answer: (SHOW ANSWER)

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