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NEW QUESTION: 1

A technician is completing the documentation for a major OS upgrade of a Linux distribution that will impact a company's web services. The technician finishes the risk assessment and documents the change process. Which of the following should the technician complete NEXT?

- A. Back-out plan
- B. Change request
- C. Purpose of the change
- D. Scope of the change

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 2

A system administrator needs to submit a change request to the change control board for review and approval. The system administrator will be upgrading the production servers to the latest OS. Which of the following must the administrator include in the change request before the change control board will approve the request? (Select THREE.)

- A. Change board approval
- B. A risk analysis
- C. An updated baseline
- D. A continuity of operations plan
- E. A change plan
- F. A security event log
- G. A rack diagram
- H. A back-out plan

Answer: E,H ([LEAVE A REPLY](#))

NEW QUESTION: 3

A technician is securing a server room by implementing a two-factor authentication solution. Which of the following should the technician implement to provide the BEST security for the server room?

- A. Door lock and mantrap
- B. Server lock and badge reader
- C. Security guard and entry control roster
- D. Biometric lock and hardware token

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 4

An end user is browsing the Internet when multiple browser pages open by themselves. The user notices the PC is running slowly, even while not browsing the internet. Which of the following actions should the user take?

- A. Enable the pop-up blocker
- B. Update antivirus definitions
- C. Install anti-malware software
- D. Reboot the PC

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 5

A user opens a phishing email and types login credentials into a fake banking website. The computer's antivirus software then reports it has quarantined several temporary Internet files. A technician disconnects the computer from the network. Which of the following should the technician perform NEXT?

- A. Have the user change the password.
- B. Update the antivirus software and run scans.
- C. Quarantine the phishing email.
- D. Disable the user's local computer account.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 6

Which of the following provide the BEST security for a server room? (Select two.)

- A. Badge reader
- B. Privacy window shades
- C. Biometric lock
- D. USB token
- E. Bollard
- F. Cable lock

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

A technician is implementing a change to a piece of production environment. The change is causing other several other problem to occur. Which of the following should the technician do NEXT?

- A. Complete a risk analysis of the new changes and their potential impact on other systems.
- B. Complete the change to the production environment within the allotted time frame.
- C. Attempt to recreate the issues in the QA environment troubleshoot them quickly.
- D. Begin following the back-out plan that was outlined in the planning meeting.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 8

Which of the following operating systems has versions for servers, workstations, and phones?

- A. iOS
- B. Chrome OS
- C. Windows
- D. Android

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

A technician installs Windows 7 on a 4TB hard drive. Which of the following should the technician choose when initializing the drive for the machine to access all the disk space?

- A. exFAT
- B. FAT32
- C. MBR
- D. GPT

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 10

Ann, a user, calls the help desk regarding an issue on her laptop. While working remotely, she appears to be connecting to WiFi but is unable to retrieve her corporate email. The wireless name is listed as "ConnectMe" and appears as unsecure.

Which of the following should the help desk perform to fix the issue?

- A. Remote into Ann's system and restart the wireless adapter
- B. Ask Ann to open a browser and watch for a redirect page
- C. Direct Ann to run an antivirus program on her laptop
- D. Advise Ann to plug an Ethernet cable into her laptop

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 11

Which of the following operating systems is based on UNIX source code and is closed source?

- A. macOS
- B. Android
- C. Linux
- D. Windows

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 12

Which of the following software types should a user install on a smartphone if the user does not want communication to be readable when accessing the Internet through a hot-spot?

- A. Firewall
- B. PGP
- C. VPN
- D. Bluetooth

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 13

A technician is troubleshooting a print issue on a Windows computer and want to disable the printer to test a theory, Which of the following should the technician use to accomplish this?

- A. Power Option
- B. Sync Center
- C. Devices and Printer
- D. Device Manager

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

An employee is taking a credit card payment over the phone, but the payment system has a temporary outage. To avoid inconveniencing the customer, the employee writes down the credit card number and expiration date on a notepad to be entered later This is in violation of:

- A. PCI
- B. PGP
- C. PII
- D. PHI

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 15

A technician is troubleshooting a printer issue on a Windows computer and wants to disable the printer to test a theory. Which of the following should the technician use to accomplish this?

- A. Power Options
- B. Devices and Printers
- C. Device Manger
- D. Sync Center

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 16

A technician accessed a network share from a computer joined to workgroup. The technician logged in as

"user1" and directed the computer to save the username and password. Several weeks later, the technician wants to log in to this network share using the administrator account. The computer does not prompt for a username and password, but it automatically logs in to the network share under the "user1" account.

Which of the following would allow the technician to log in using the "administrator" username?

- A. Use the command: net use Z: \\filesrv\share
- B. Go to the Sync Center and disable the offline files feature.
- C. Delete the "user" account for the network share in Credential Manager.
- D. Join the computer and file server to a domain and delegate administrator rights to "user1".
- E. Use the Advanced Sharing options in the Network and Sharing Center and enable "turn on network discovery".

Answer: A (LEAVE A REPLY)

Explanation

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NEW QUESTION: 17

A technician received 300 old desktops following a recent computer upgrade. After taking inventory of the old machines, the technician must destroy the data on the HDDs. Which of the following would be the MOST effective method to accomplish this task?

- A. Degaussing
- B. Hammer
- C. Drill
- D. Low-level format

Answer: A (LEAVE A REPLY)

NEW QUESTION: 18

A user has installed a new application. After installing the application another application stops functioning and displays a missing DLL message. After determining which DLL has been deleted and finding it on the system, which of the following tools should be used to correct the error?

- A. REGSRV32
- B. DEFRAG
- C. MSCONFIG
- D. NTLDR

Answer: A (LEAVE A REPLY)

In order to use system wide DLL's easily we should register them. regsrv32 is a tool used to register DLL's to the operating system.

NEW QUESTION: 19

Which of the following threats commonly relies on DNS poisoning and spoofing to exploit an unknowing victim?

- A. Brute force
- B. Zero-day attacks
- C. Rainbow
- D. Man-in-the-middle
- E. Phishing

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 20

A customer is shopping for a new tablet. The customer is primarily concerned about transferring applications from the old tablet to the new one. Which of the following specifications is MOST important when selecting a new tablet?

- A. Storage
- B. Operating system
- C. Wireless speed
- D. Screen size

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 21

A systems administrator needs to add security to the server room.

Which of the following would provide the BEST security for the room? (Choose two.)

- A. Personal identity verification cards
- B. Entry control roster
- C. Door locks
- D. Privacy screen
- E. Universal serial bus locks
- F. Privacy window

Answer: C,F ([LEAVE A REPLY](#))

NEW QUESTION: 22

Which of the following installation methods allows a technician to install Windows from a remote location

- A. CD-ROM
- B. NetBoot
- C. USB
- D. PXE

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 23

A user's smartphone is experiencing limited bandwidth when at home. The user reports to a technician that the device functions properly when at work or in the car.

Which of the following troubleshooting steps should the technician take NEXT?

- A. Run any pending application or OS updates
- B. Reset the device's network settings

- C. Verify the SSID with which the device is associated
- D. Check the data usage statistics on the device

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 24

A technician is working on a user's workstation and notices a lot of unknown processes running in the background. The user informs the technician that an application was recently downloaded from the Internet.

Which of the following types of infection does the user MOST likely have?

- A. Trojan
- B. Keylogger
- C. Rootkit
- D. Ransomware

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 25

A folder on an NTFS volume has the following permissions enabled for the administrators group: full control, modify, and write. A technician adds a permissions entry to the folder's security settings denying the administrators group write and modify access. Which of the following permissions will the administrators group effectively have? (Select TWO)

- A. Special permissions
- B. Execute
- C. Read
- D. Write
- E. Modify
- F. Full control

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 26

A technician was told that 50 new computers were delivered. The company's standard Windows image needs to be installed on all of them. Which of the following would be the MOST efficient way to get the image on all 50 computers?

- A. Unattended installation
- B. Multiboot installation
- C. Clean installation
- D. Repair installation

Answer: (SHOW ANSWER)

NEW QUESTION: 27

Ann, a user, calls the help desk regarding an issue on her laptop. While working remotely, she appears to be connecting to WiFi but is unable to retrieve her corporate email. The wireless name is listed as

"ConnectMe" and appears as unsecure. Which of the following should the help desk perform to fix the issue?

- A. Ask Ann to open a browser and watch for a redirect page
- B. Direct Ann to run an antivirus program on her laptop

- C. Remote into Ann's system and restart the wireless adapter
- D. Advise Ann to plug an Ethernet cable into her laptop

Answer: A (LEAVE A REPLY)

NEW QUESTION: 28

Ann, a user, is receiving automatic replies from some email addresses she knows and others she does not. Which of the following is happening?

- A. Invalid certificate
- B. Spam email
- C. Computer virus
- D. Hijacked email

Answer: B (LEAVE A REPLY)

NEW QUESTION: 29

A technician receives a security alert stating a vendor has left a Keylogger on certain systems that shipped configured from the factory. The technician needs to research the system model numbers to determine if any production computers are affected. If the technician finds vulnerable systems, which of the following is the BEST method to remove the Keylogger?

- A. Make sure the operating systems on all networked computers are fully patched and up to date
- B. Update all antivirus definitions and run a full scan on all networked computers.
- C. Enable geofiltering on the network firewall to stop unwanted communications.
- D. Update all software drivers and firmware on all the affected computers.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 30

A user lives in a location that experiences frequent lightning storms. Which of the following would be the LEAST expensive solution to protect the user's computer hardware?

- A. An uninterruptible power supply
- B. Grounding
- C. A surge protector
- D. A power generator

Answer: B (LEAVE A REPLY)

NEW QUESTION: 31

A user who is running Windows 10 logs into a machine and notices that shared drives are missing, the "My Documents" folder is empty, and personal settings are reset.

Which of the following would be required to resolve the issue?

- A. Remove the user account in Credential Manager and restart the PC
- B. Delete or rename the local user folder
- C. Run DISM and re-add the local power user account
- D. Remove the registry entry and rename the local account folder

Answer: C (LEAVE A REPLY)

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NEW QUESTION: 32

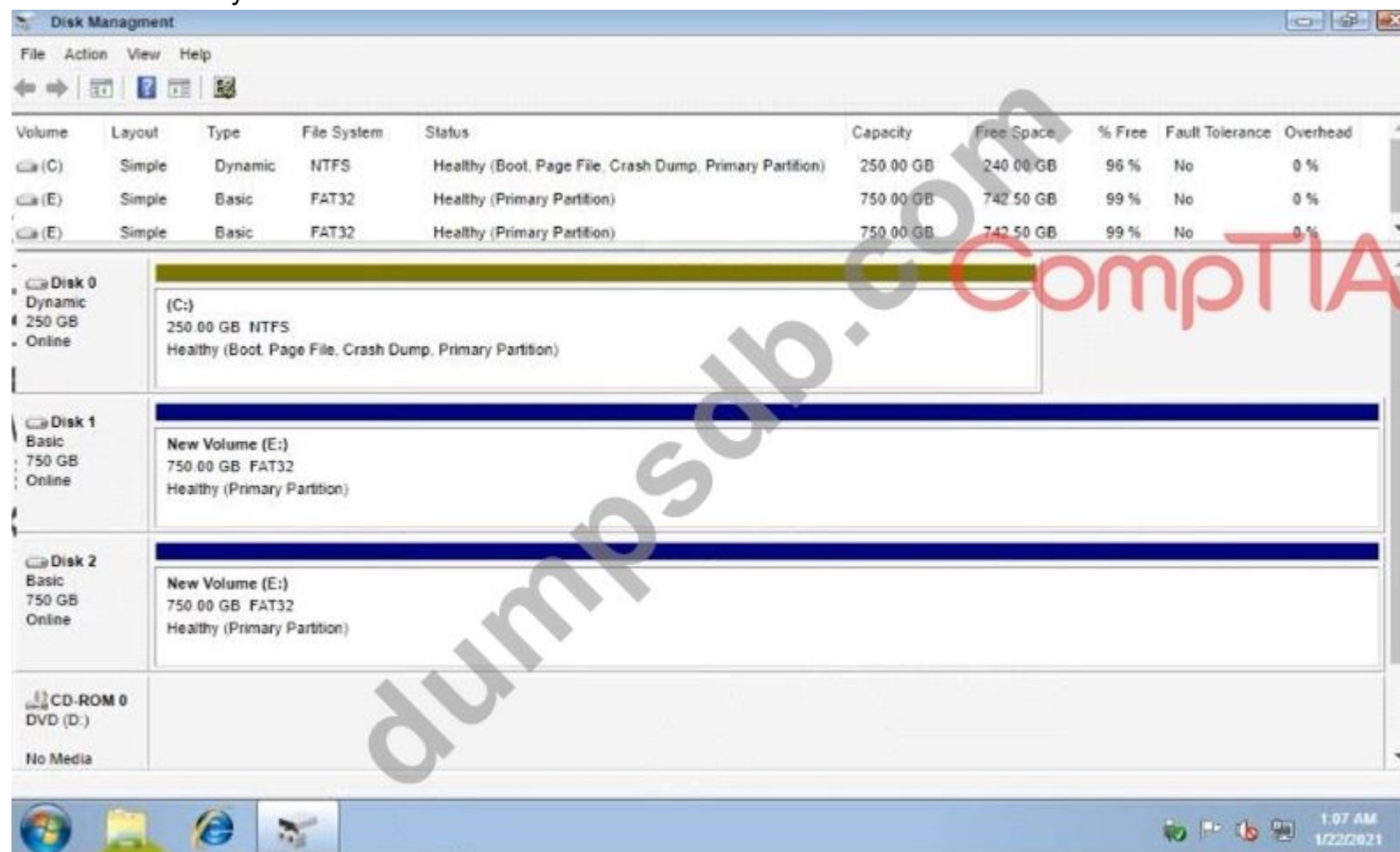
A technician has installed two new drives in a computer in the computer lab. Disk1 will be utilized for user and application data. > Disk2 has already been properly configured and has production data on it. The technician has been unable to format the appropriate disk from the command prompt.

The lab requirements state that Disk1 should be a dynamic disk that contains two partitions. The first partition needs to be 256,000 MB and mapped to drive F.

The second partition needs to be 512,000 MB, and mapped to drive G.

The new partitions must be formatted to prevent each user's files from being accessed by other users, and the disk must be configured to account for future redundancy.

A consistent file system must be maintained on the machine.

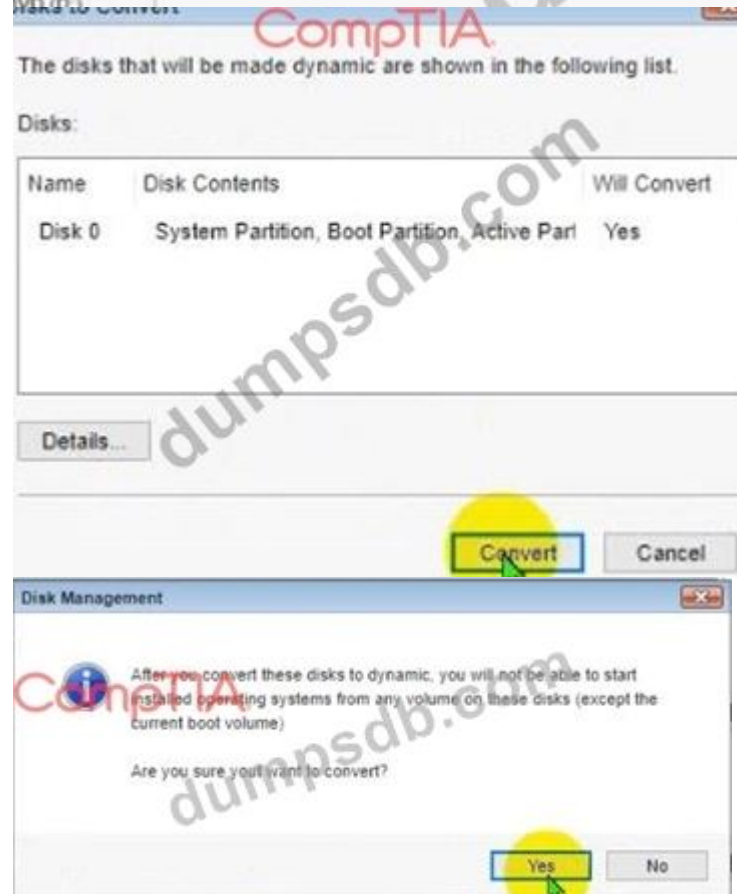
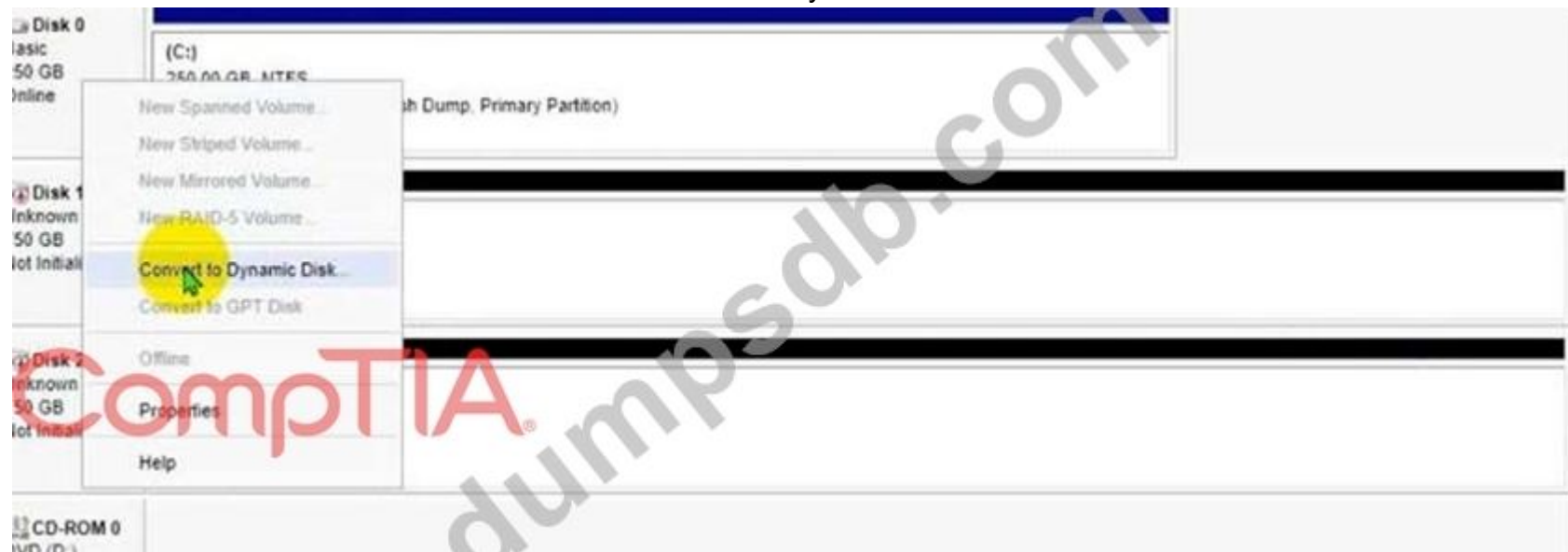


INSTRUCTIONS

Conduct the necessary steps within the Disk Manager to accomplish these tasks. If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

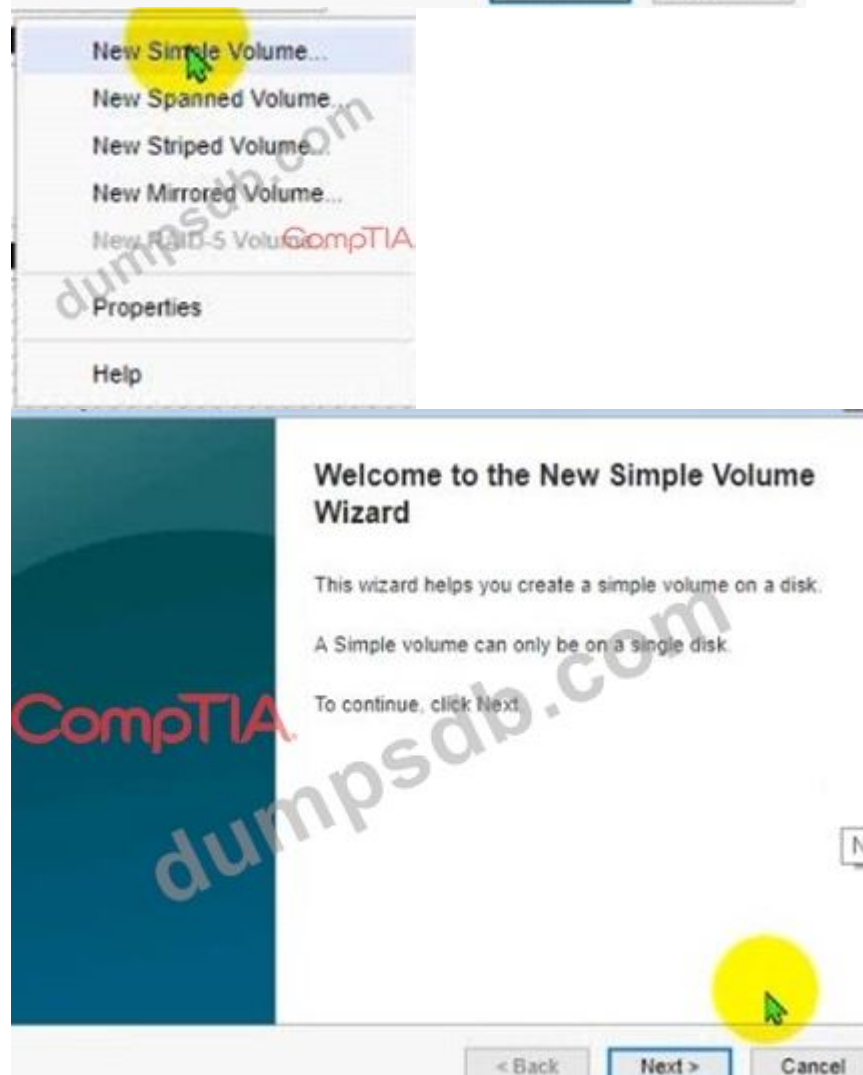
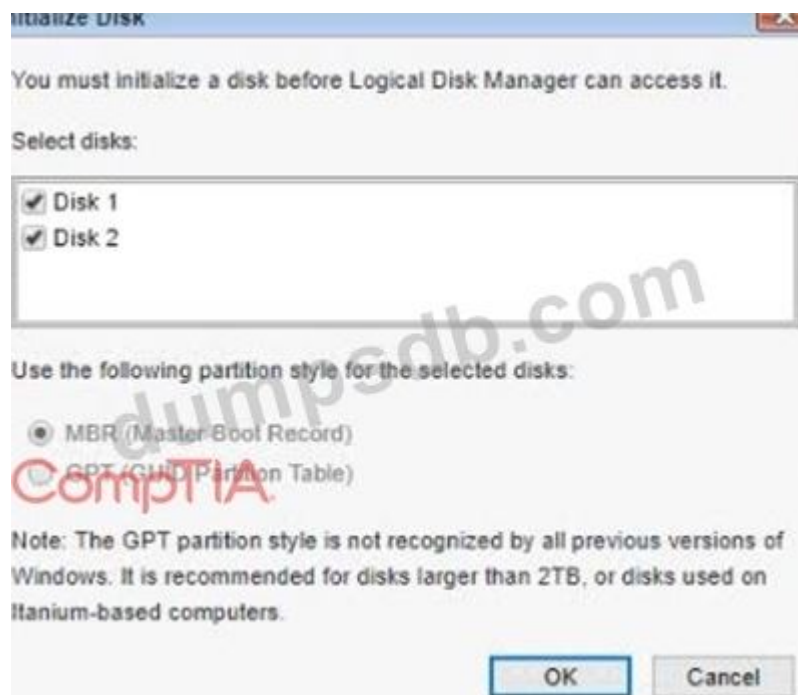
Answer:

Click on Disk 0 Basic 250 GB online and select Convert to Dynamic Disk



Click on Disk 1 Unknown 750 GB Not in use and click on initialize Disk





After this Click on Disk 2 Basic 750 GB Online and setup New Simple Volume



NEW QUESTION: 33

A user's PC has become infected with malware that has a known remediation, Which of the following would MOST likely prevent this from happening again?

- A. Keep software up to date.
- B. Create a restore point.
- C. Utilize a preinstallation environment.
- D. Disable System Restore.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 34

Joe, a user, reports that several of his colleagues have received a suspicious email from his account that he did not send. A technician asks one of the colleagues to forward the email for inspection. After ruling out spoofing, the technician verifies the email originated from the corporate email server.

Which of the following is the FIRST step the technician should take to correct this issue?

- A. Change the password on Joe's email account
- B. See if Joe's email address has been blacklisted
- C. Isolate Joe's computer from the network
- D. Update the antivirus and perform a full scan on the PC

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 35

A user is working with the command line interface on a Linux computer.

To show the contents of the current directory, which of the following commands should be used?

- A. dir
- B. -get
- C. mv
- D. ls

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 36

A technician is setting up a SOHO wireless network for a healthcare office that does not have a server. The user requires the highest level of wireless security and various levels of desktop authentication to access cloud resources.

Which of the following protocols and authentication methods should the technician implement? (Select two.)

- A. RADIUS
- B. TKIP
- C. WPA2
- D. WEP
- E. Multifactor
- F. WPA
- G. TACACS
- H. SSO

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 37

Ann, a user, calls a technician and reports that her PC will not boot. The technician confirms the memory, power supply, and monitor are all working. The technician runs internal diagnostics on the PC, but the hard drive is not recognized.

Which of the following messages will be displayed?

- A. Operating system not found
- B. NTLDR not found

- C. No boot device available
 - D. BIOS ROM checksum error
- Answer: C ([LEAVE A REPLY](#))**

NEW QUESTION: 38

Joe, an employee, took a company-issues Windows laptop home, but is having trouble connecting to any of the shares hosted on his home media server.

Joe has verified he is connected to the Internet.

Which of the following would explain why Joe cannot access his personal shares?

- A. A firewall exception must be set
- B. A corporate VPN is enabled
- C. An IP conflict is present
- D. HomeGroup must be enabled

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 39

A small business has an open WiFi network for employees but does not want customers to connect to the access point. A technician has been dispatched to address the business's concerns.

Which of the following configuration settings should the technician change to satisfy the requirements of the business? (Choose two.)

- A. Encryption
- B. MAC filtering
- C. QoS
- D. Default SSID
- E. Signal strength
- F. NAT

Answer: B,E ([LEAVE A REPLY](#))

NEW QUESTION: 40

A user has installed two new drives in one of the computers in the computer lab and has been unable to format Disk1 from the command prompt.

The lab requires that Disk1 be a dynamic disk configured with two partitions. The first partition must be 256,000 MB in size and mapped to drive F.

The second partition must be 512,000 MB in size and mapped to drive G.

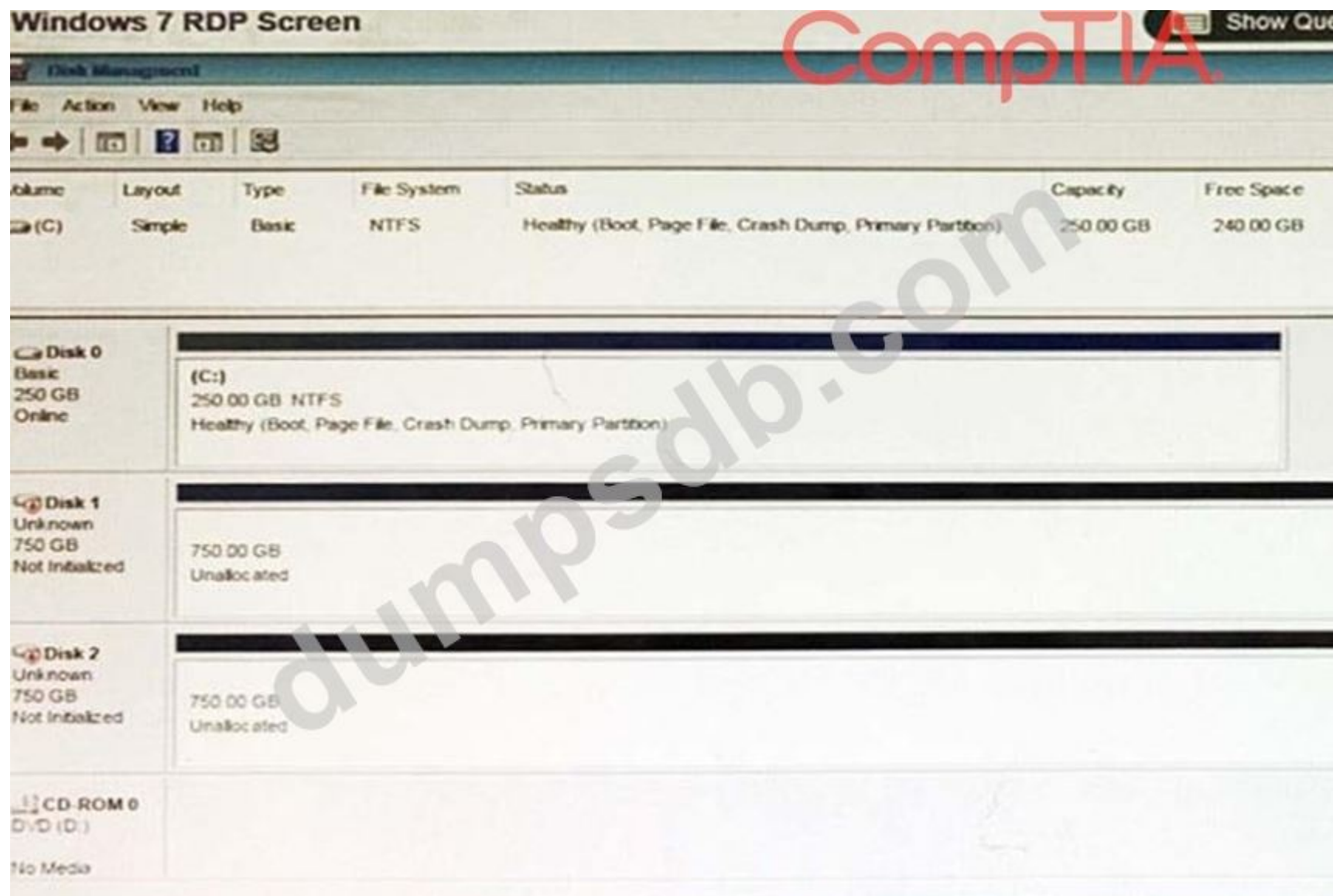
The new partitions must be formatted to ensure that user's files can be secured from other users and that the disk must be configured to account for future redundancy.

Make sure to maintain a consistent file system.

INSTRUCTIONS:

Conduct the necessary steps within the Disk Manager to accomplish these tasks.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Answer:

Please review explanation for detailed answer.

Right click on disk 1, click on initialize

Choose disk and option as MBR. Hit ok.

Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G Here are the screen shots showing this process:

NEW QUESTION: 41

SIMULATION

A user has installed two new drives in one of the computers in the computer lab and has been unable to format Disk1 from the command prompt.

The lab requires that Disk1 be a dynamic disk configured with two partitions. The first partition must be 256,000 MB in size and mapped to drive F.

The second partition must be 512,000 MB in size and mapped to drive G.

The new partitions must be formatted to ensure that user's files can be secured from other users and that the disk must be configured to account for future redundancy.

Make sure to maintain a consistent file system.

INSTRUCTIONS:

Conduct the necessary steps within the Disk Manager to accomplish these tasks.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



A. Please review for detailed answer.

Right click on disk 1, click on initialize

Choose disk and option as MBR. Hit ok.

Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G

Here are the screen shots showing this process:

The screenshot shows the Windows Disk Management console with a 'New Simple Volume Wizard' dialog box open. The wizard is at the 'Specify Volume Size' step, where the user is prompted to choose a volume size between the maximum and minimum sizes. The 'Maximum disk space in MB' is 112000, the 'Minimum disk space in MB' is 8, and the 'Simple volume size in MB' is set to 112000. The background shows Disk 0 (250.00 GB Basic) with a 250.00 GB NTFS partition (C:) and Disk 1 (750.00 GB Dynamic) with a 250.00 GB NTFS partition (F:) and 500.00 GB of unallocated space.

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
C:	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
F:	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

New Simple Volume Wizard
Specify Volume Size
Choose a volume size that is between the maximum and minimum sizes.

Maximum disk space in MB: 112000
Minimum disk space in MB: 8
Simple volume size in MB: 112000

< Back Next > Cancel

The screenshot shows the Windows Disk Management console with the 'New Simple Volume Wizard' dialog box open at the 'Format Partition' step. The wizard prompts the user to format the partition to store data. The user has chosen to format the volume with the following settings: File system: NTFS, Allocation unit size: Default, and Volume label: New Volume. The 'Perform a quick format' checkbox is checked, and 'Enable file and folder compression' is unchecked. The background shows the same disk configuration as the previous screenshot.

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
C:	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
F:	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

New Simple Volume Wizard
Format Partition
To store data on this partition, you must format it first.

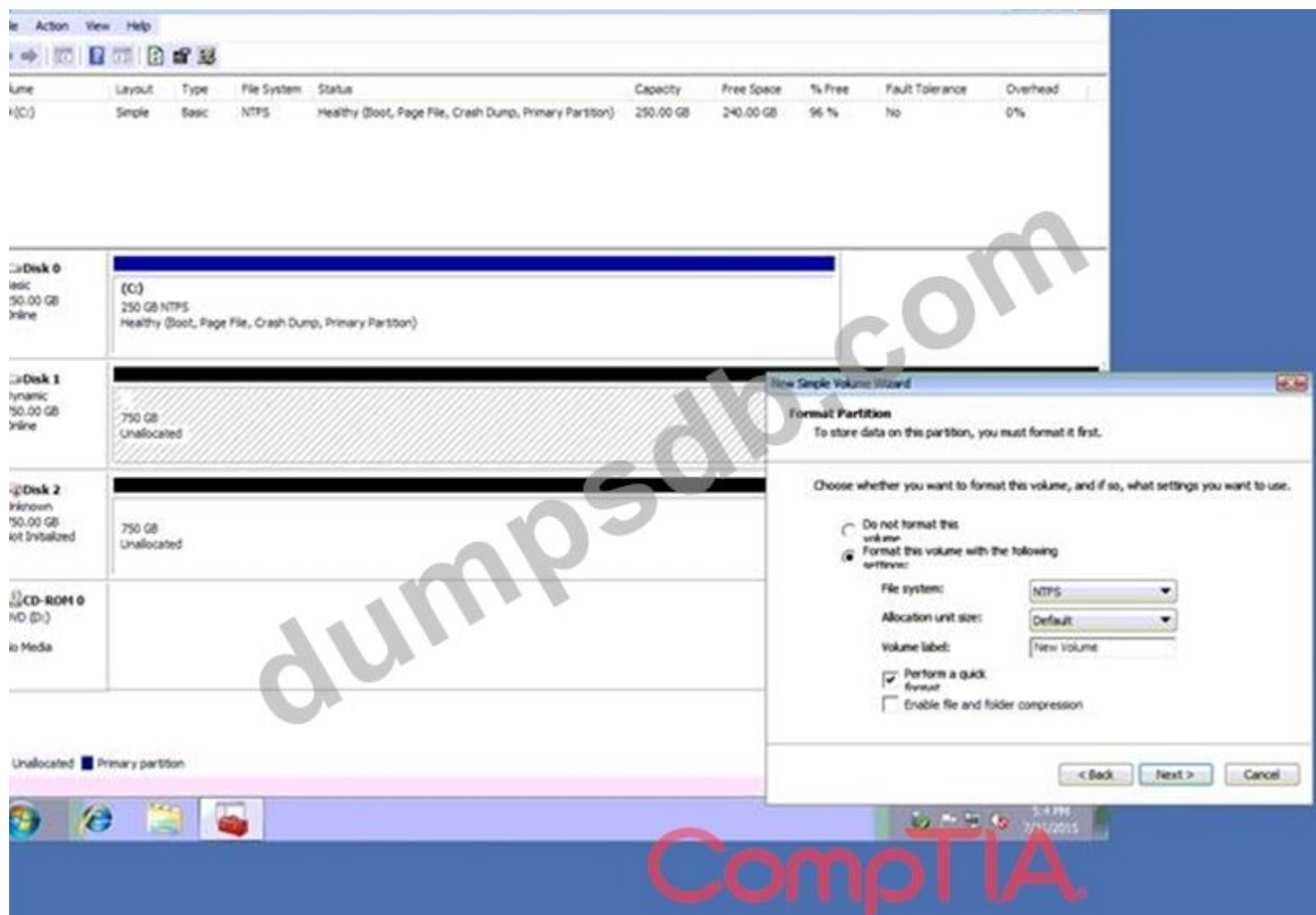
Choose whether you want to format the volume, and if so, what settings you want to use.

Do not format this volume.
 Format this volume with the following settings:

File system: NTFS
Allocation unit size: Default
Volume label: New Volume

Perform a quick format
 Enable file and folder compression

< Back Next > Cancel



B. Please review for detailed answer.

Right click on disk 1, click on initialize

Choose disk and option as MBR. Hit ok.

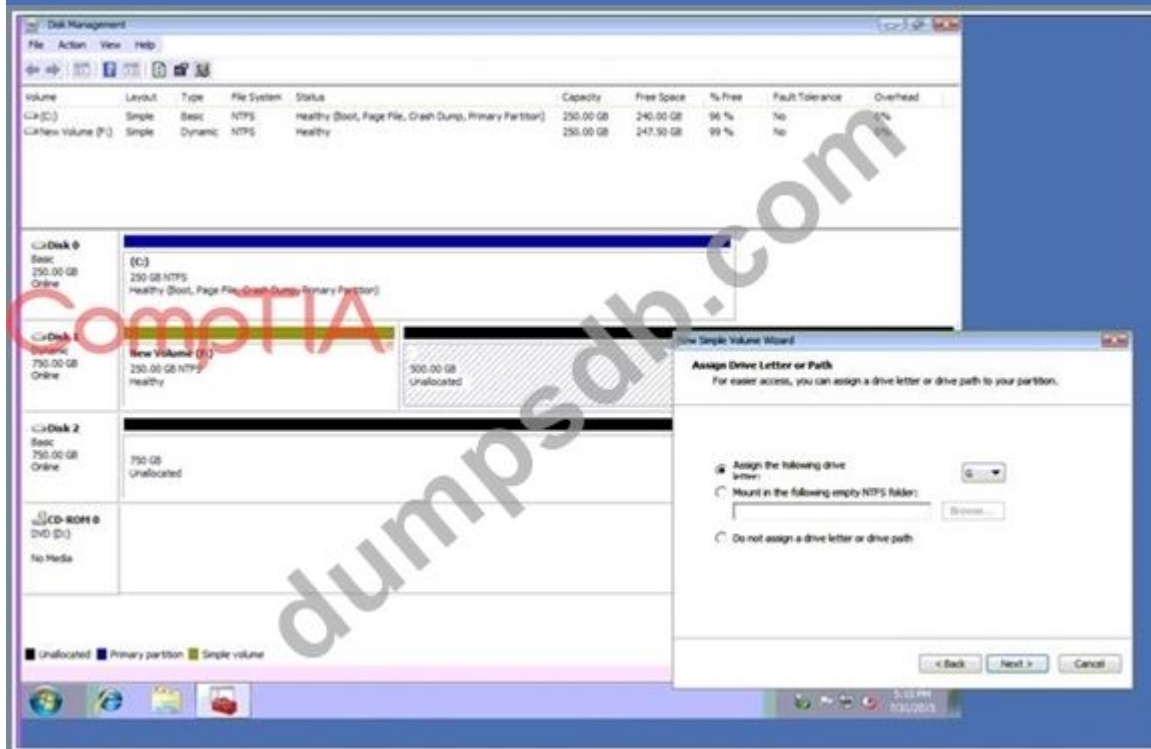
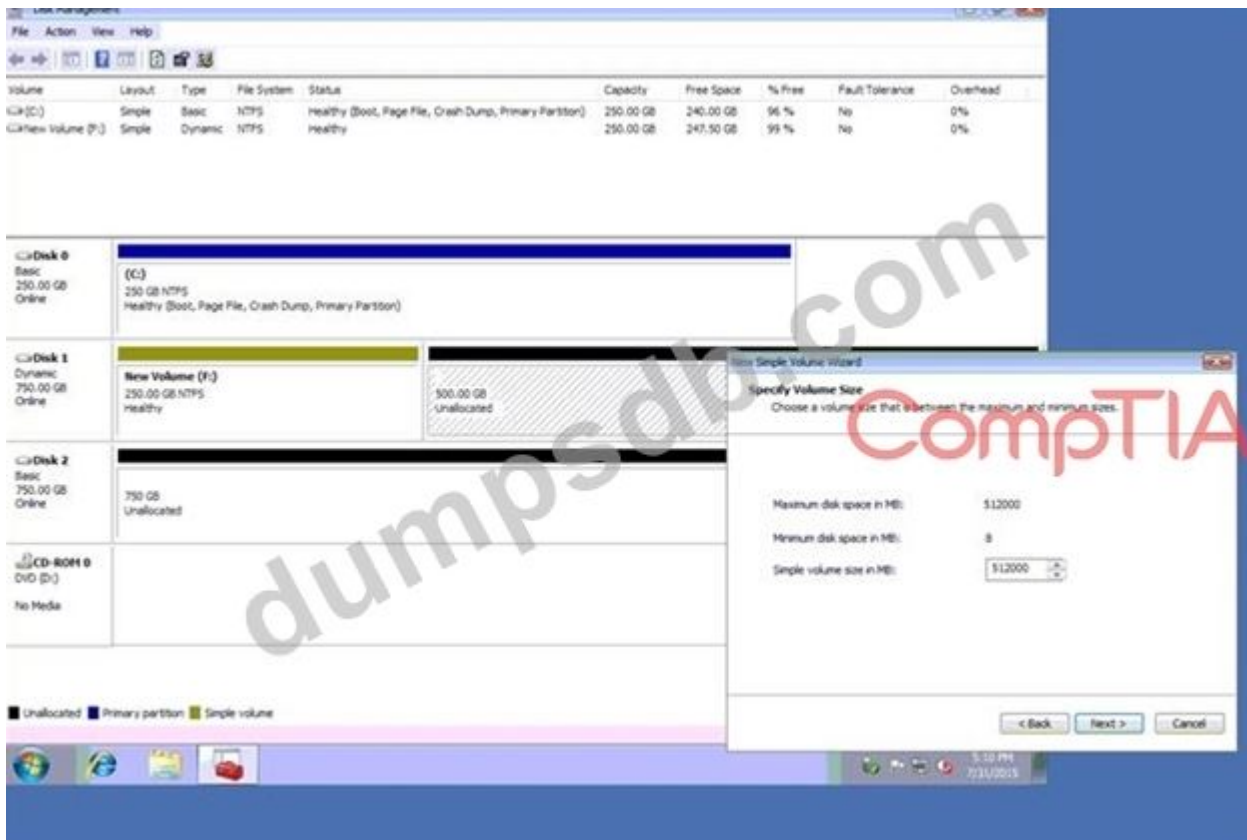
Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G

Here are the screen shots showing this process:



CompTIA

disk Management

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
C:\ (C:)	Single	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
Linux Volume (F:)	Single	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

Disk 0: Basic, 250.00 GB, Online. (C:) 250 GB NTFS, Healthy (Boot, Page File, Crash Dump, Primary Partition).
 Disk 1: Dynamic, 750.00 GB, Online. New Volume (F:) 250.00 GB NTFS, Healthy. 500.00 GB Unallocated.
 Disk 2: Basic, 750.00 GB, Online. 750 GB Unallocated.
 CD-ROM 0: DVD (D:), No Media.

Legend: Unallocated (black), Primary partition (blue), Simple volume (green)

New Simple Volume Wizard

Format Partition
To store data on this partition, you must format it first.

Choose whether you want to format the volume, and if so, what settings you want to use.

Do not format this volume.
 Format this volume with the following settings:

File system: NTFS
 Allocation unit size: Default
 Volume label: New volume

Perform a quick format
 Enable file and folder compression

< Back Next > Cancel

CompTIA

disk Management

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
C:\ (C:)	Single	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%

Disk 0: Basic, 250.00 GB, Online. (C:) 250 GB NTFS, Healthy (Boot, Page File, Crash Dump, Primary Partition).
 Disk 1: Unknown, 750.00 GB, Not Initialized. 750 GB Unallocated.
 Disk 2: Unknown, 750.00 GB, Not Initialized. 750 GB Unallocated.
 CD-ROM 0: DVD (D:), No Media.

Legend: Unallocated (black), Primary partition (blue)

Initialize Disk

You must initialize a disk before Logical Disk Manager can access it.

Select disks:

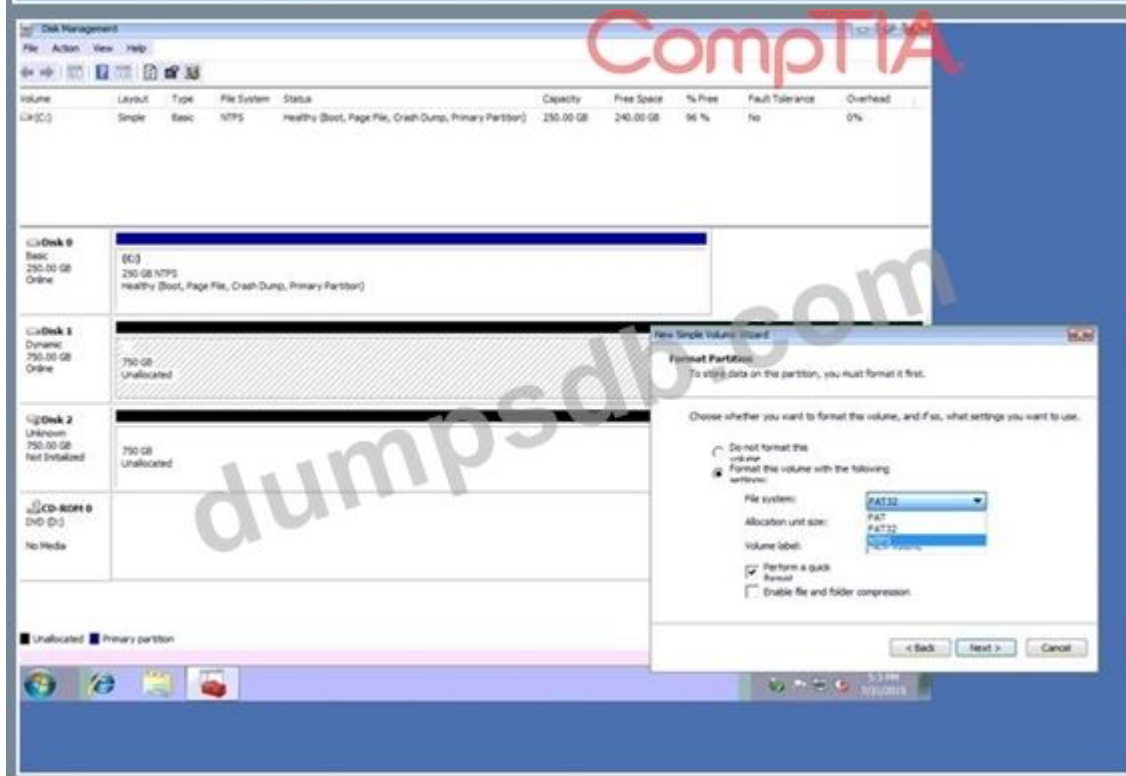
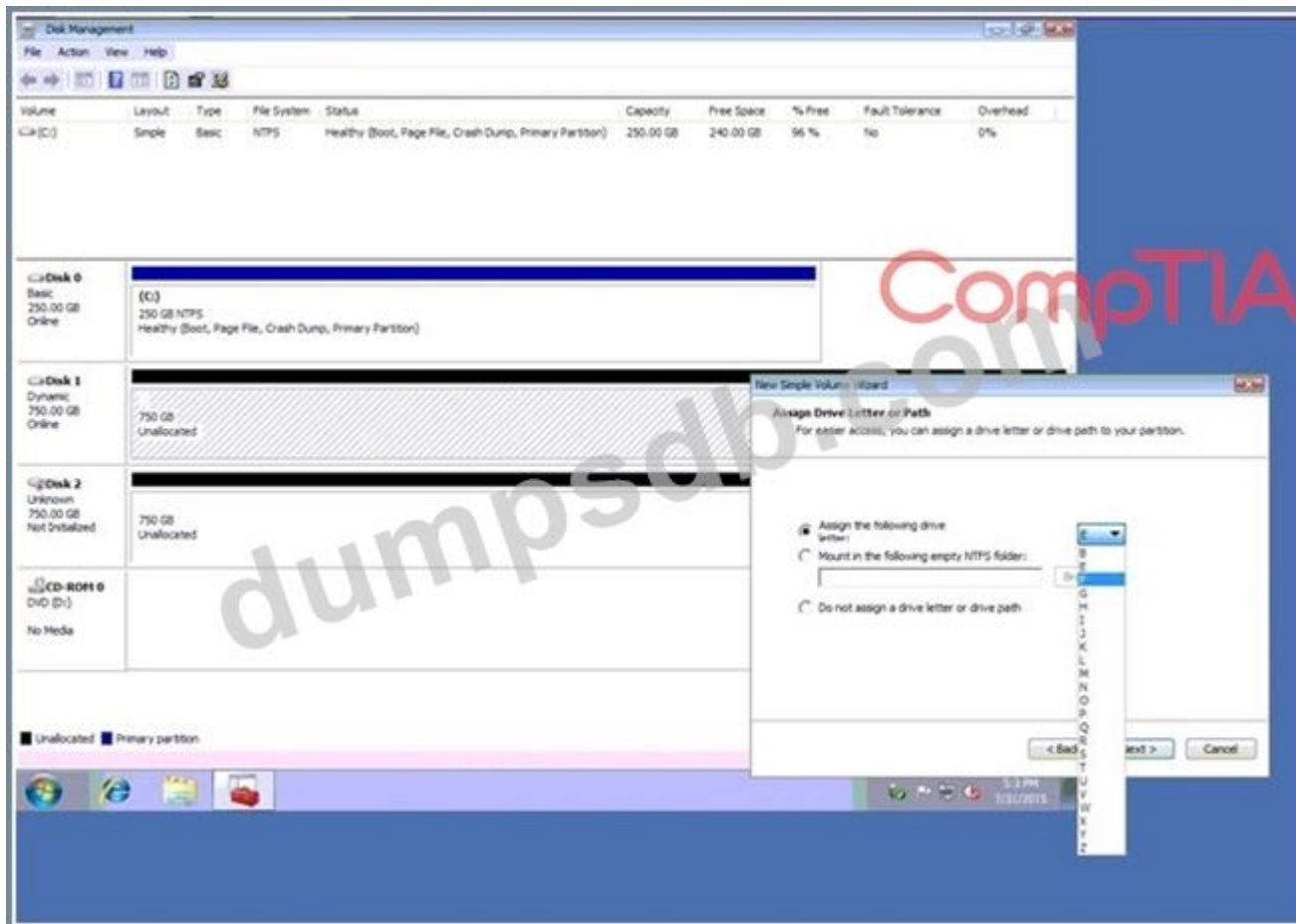
- Disk 1
- Disk 2

Use the following partition style for the selected disks:

MBR (Master Boot Record)
 GPT (GUID Partition Table)

Note: The GPT partition style is not recognized by all previous versions of Windows. It is recommended for disks larger than 2TB, or disks used on Itanium-based computers.

OK Cancel



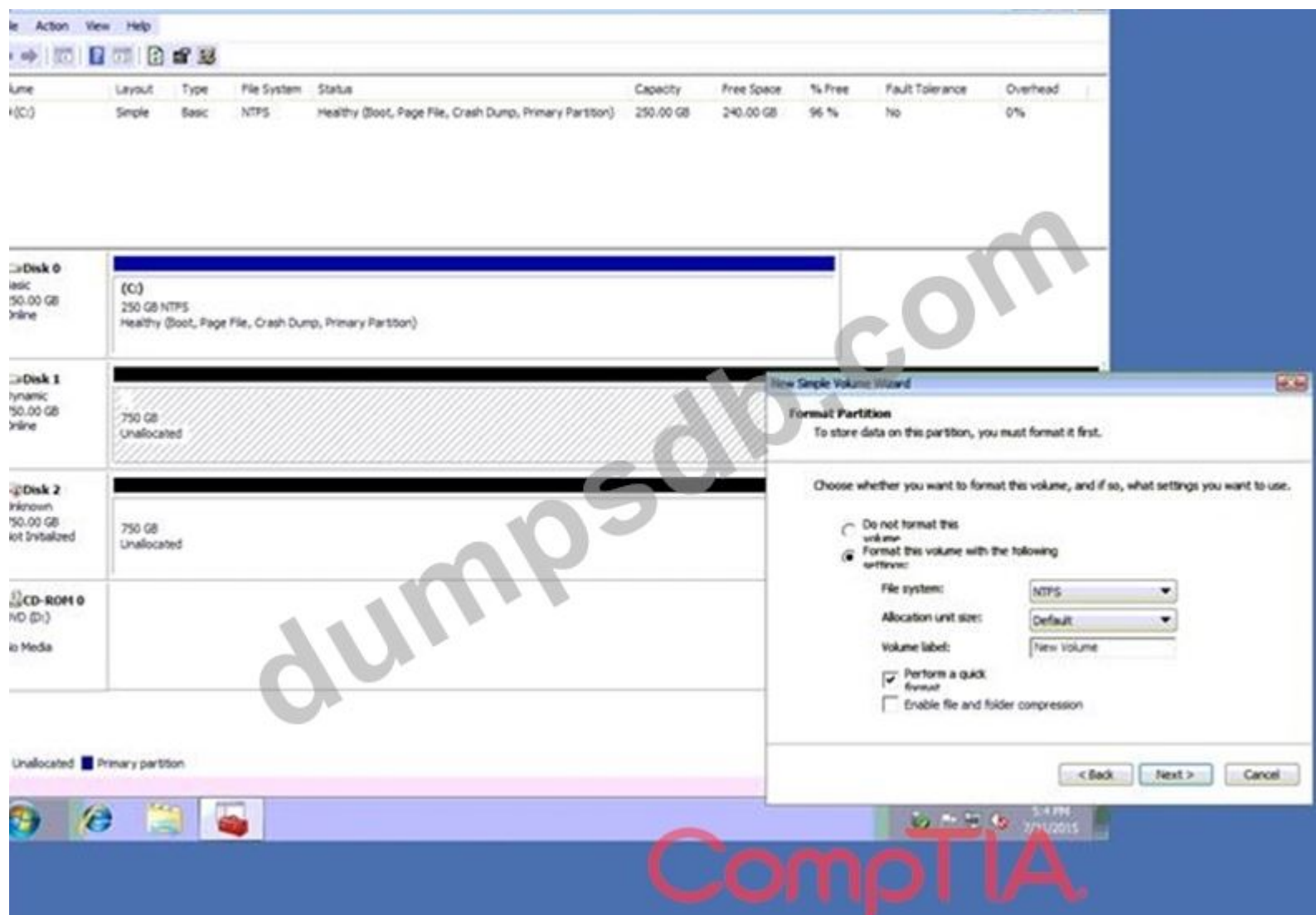
Windows Disk Management window showing disk configuration. The window title is "Disk Management". The menu bar includes "File", "Action", "View", and "Help".

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%
New Volume (G:)	Simple	Dynamic	NTFS	Healthy	500.00 GB	495.00 GB	99 %	No	0%

Legend: ■ Unallocated ■ Primary partition ■ Simple volume

Taskbar: 5:13 PM 7/31/2015

Watermark: dumpsdb.com CompTIA



Answer: ([SHOW ANSWER](#))

NEW QUESTION: 42

A client wants a technician to create a PC naming convention that will make the client's PCs easier to track and identify while in use. Which of the following naming convention formats should the technician follow?

- A. Domain name, location, IP address
- B. Domain name, location, asset ID
- C. Location, RFID
- D. Asset ID, MAC address

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 43

A user's PC has been running slowly. The user says there have been no changes to the PC. Which of the following tools should the technician use to troubleshoot the cause of the speed reduction?

- A. Performance tab in Task Manager
- B. DxDiag
- C. Windows Memory Diagnostic
- D. Disk defragmenter

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 44

A SOHO technician recently moved some data from one server to another to increase storage capacity.

Several users are now reporting they cannot access certain shares on the network. When the users attempt to access the shares, they get the following error: Access Denied. The technician confirms the users are all in the proper security groups and have the proper access, but they are still unable to access the shares. Which of the following are the MOST likely reasons for these issues? (Select two.)

- A. Group Policy hours restriction
- B. Administrative share permissions
- C. Mapped drives
- D. Denied write/delete permissions
- E. Disabled proxy settings

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 45

Which of the following BEST describes the Guest account on a Windows system?

- A. This account is designed for users who require specific administrator rights or permissions. Users of this account are restricted from installing software but can change time zones
- B. This account is designed to have the ability to set permissions for other users on the system. Users of this account have the capability to perform any operation or task on the system.
- C. This account is designed for users who require temporary access to a computer and do not need to store user-specific settings. Users of this account have very limited permissions.
- D. This account is designed to provide basic permissions for completing common daily tasks. Users of this account are restricted from performing things like installing new software.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 46

Ann, a user, has purchased a new Android phone and is attempting to access a public hot-spot. When she gets a message indicating the page cannot be displayed. She notices there is a "?" in the radio icon in the toolbar.

She has verified Bluetooth is active, airplane mode is off, and tethering is turned on. She uses the cell phone to call a technician for assistance. Which of the following is the MOST likely issue Ann is experiencing?

- A. The phone is only 3G capable
- B. It is an unrooted phone
- C. There is unauthenticated wireless connectivity
- D. She has exceeded the data allowance
- E. A data plan was not purchased
- F. The SIM card was not activated

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 47

When synchronizing a cell phone to an Exchange Email Server, which of the following are MOST likely to be synchronized? (Choose two.)

- A. Music
- B. Passwords
- C. Photos
- D. Calendar
- E. Bookmarks
- F. Notes

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 48

An application is installed and configured locally on a workstation, but it writes all the save files to a different workstation on the network. Which of the following accurately describes the configuration of the application?

- A. Client/server
- B. Peer-to-peer
- C. Application streaming
- D. Network-based

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 49

Joe, a user, calls the help desk from a coffee shop while on a business trip to report the WiFi hotspot on his phone is extremely slow. The technician runs a speed test from a laptop connected to the hotspot and gets 200Kbps. Ann, Joe's coworker with whom he is travelling, also has a hotspot on her phone, and the speed test result on that hotspot is 15Mbps. The technician checks the hotspot settings on Joe's phone and sees the following:

Network name:	Joe's Hotspot
Security:	WPA2/PSK
Password:	hotspot
Band:	2.4GHz
Client DHCP start address:	192.168.23.1

Which of the following is the MOST likely cause of the problem?

- A. Someone else is using Joe's hotspot due to weak password
- B. Joe's hotspot gave him an invalid IP address

- C. Joe should be using WEP security on his hotspot for faster throughput
- D. Joe is likely in a poor signal area and should try another area

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 50

A user is attempting to install an application and receives an error stating there is not enough space to install the application. Which of the following did the user overlook?

- A. Installation method
- B. OS compatibility
- C. File permissions
- D. System requirements

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 51

A user is having issues with website access. The user is trying to access a site that is used every day by everyone in the company. When the user goes to the site a message appears stating the site is not secure, and the address bar turns red. A technician confirms the site is working fine for everyone else. The technician verifies the address was entered correctly but when the message shows up, the address is different than what was typed. Which of the following is causing this issue?

- A. Untrusted root CA
- B. Browser redirection
- C. Rogue antivirus
- D. Invalid certificate

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 52

A technician joined a computer to a Windows domain. The technician wants to verify if the computer has received network policies from the domain.

Which of the following commands should the technician use?

- A. nslookup
- B. netstat
- C. ipconfig
- D. gpresult

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 53

Ann, a network engineer, wants to use FTP to back up and push configurations to several switches she is updating. Ann starts the FTP service on her PC and places the new configuration in the correct directory. However, she cannot communicate with the PC using FTP from the switch. Which of the following must Ann do to allow FTP communications?

- A. Create a static DNS entry on the server for the PC
- B. Change her NIC IP address to dynamic
- C. Create a new exception on her local firewall

D. Make sure the PC's IP is in the management VLAN

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 54

A Windows user is attempting to install a local printer and is unsuccessful on permissions. Which of the following user types BEST describes this user?

- A. Administrator
- B. Power User
- C. Standard User
- D. Guest

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 55

A technician is reviewing system updates. Some of the updates address vulnerabilities found in mission-critical servers, and they need to be performed immediately. Which of the following should the technician perform FIRST?

- A. Change board
- B. Implementation plan
- C. Risk analysis
- D. Back-out plan

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 56

A technician is encrypting the company's laptops using BitLocker, but some of the laptops do not have a built-in TPM. Which of the following would enable the technician to use BitLocker on these machines?

- A. A firmware update
- B. A local disk
- C. Two-factor authentication
- D. A USB key

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 57

A customer recently lost data because it was accidentally deleted. The customer calls a technician and asks to have a Windows backup solution installed. The customer needs to ensure all company data is backed up and quickly recoverable every time a change is made.

Which of the following solutions would the technician MOST likely recommend? (Choose two.)

- A. Snapshot
- B. Shadow Copy
- C. Critical applications
- D. Image level
- E. File level
- F. Bare metal

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 58

A user's computer is running slow even when only one program is open. A technician discovers the CPU is running at 100%, and there is a significant amount of outgoing network traffic. Which of the following is MOST likely causing the high resource usage?

- A. A keylogger is running
- B. The computer is receiving a DDOS attack
- C. The computer is part of a botnet.
- D. A software is blocking traffic

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 59

A technician is trying to repair a computer that was infected with an encrypting virus. After disconnecting the system from the network, the technician images the computer. Upon startup, the system consistently presents a blue screen at the Windows logo. Which of the following should the technician perform NEXT to resolve the issue?

- A. Execute a clean install of the OS
- B. Apply a different workstation image
- C. Check the boot mode of the computer
- D. Perform a BIOS/UEFI update

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 60

Which of the following can be applied directly to an organizational unit in Active Directory to provide security to both the user and the machine?

- A. Home Folder

GPO's (Group Policy Objects) containing security rules can be applied to OU's (Organizational Units) containing User and Computer objects (accounts). Not C - Within Active Directory you can only use 'security group' membership to allow or disallow members of a group from applying a GPO (dictating whether they must conform or not conform to the rules defined in the policy) - does not provide security directly to the user and machine. <https://www.serverbrain.org/network-security-2003/group-policy-inheritance-with-security-groups.html>

- B. Security Groups
- C. Group Policy
- D. Folder Redirection

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 61

A technician is recycling PCs to be reused by a middle school. Which of the following methods is MOST appropriate for ensuring data has been removed from the PCs?

- A. Low-level formatting
- B. Standard formatting
- C. HD partitioning
- D. HD drilling

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 62

A technician arrives on site to find that two users who have the same model on Android smartphone are having the same issue with a specific application.

Whenever they attempt to launch the application, it fails and gives an error message. Which of the following should the technician do FIRST?

- A. Clear the application cache
- B. Update the OS of the smartphones
- C. Roll back the application to the earlier version
- D. Reinstall the application

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 63

A technician is cleaning up a warehouse and several old CRT monitors and UPS units. The technician removes the batteries from the UPSs and wants to comply with proper disposal techniques.

Which of the following should the technician do NEXT to proceed with disposal of the batteries?

- A. Review the material safety data sheet
- B. Conduct an Internal search of disposal techniques
- C. Place security In trash receptacles
- D. Refer to the manufacture's specific usage

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 64

A user believes there is a virus on a laptop. The user installs additional real-time protection antivirus software but is now experiencing extremely slow performance on the laptop. Which of the following should a technician do to resolve the issue and avoid recurrence?

- A. Activate real-time protection on both antivirus software programs
- B. Remove the user-installed antivirus software
- C. Enable the quarantine feature on both antivirus software programs
- D. Run OS updates
- E. Uninstall one antivirus software program and install a different one

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 65

A technician found that an employee is mining cryptocurrency on a work desktop. The company has decided that this action violates its guidelines.

Which of the following should be updated to reflect this new requirement?

- A. EULA
- B. MDM
- C. IRP
- D. AUP

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 66

A technician is tasked with configuring a computer for a visually impaired user.

Which of the following utilities should the technician use?

- A. System
- B. Ease of Access Center
- C. Programs and Features
- D. Device Manager

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 67

Joe, an end user, just changed his network password. A pop-up box appears a few minutes later, prompting him to enter his password. Joe enters his new network password and is able to continue working. A few minutes later, the same pop-up box appears again, asking him to enter his network password. Which of the following Control Panel utilities can Joe use to help with this situation?

- A. Network and Sharing Center
- B. Security and Maintenance
- C. Credential Manager
- D. Troubleshooting

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 68

Ann, a user, calls the help desk regarding an issue on her laptop.

While working remotely, she appears to be connecting to WiFi but is unable to retrieve her corporate email.

The wireless name is listed as "ConnectMe" and appears as unsecure.

Which of the following should the help desk perform to fix the issue?

- A. Ask Ann to open a browser and watch for a redirect page
- B. Direct Ann to run an antivirus program on her laptop
- C. Remote into Ann's system and restart the wireless adapter
- D. Advise Ann to plug an Ethernet cable into her laptop

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 69

A Linux user reports that an application will not open and gives the error only one instance of the application may run at one time.

A root administrator logs on to the device and opens terminal.

Which of the following pairs of tools will be needed to ensure no other instance of the software are correctly running?

- A. Node and vi
- B. Ps and kill
- C. Is and chown
- D. Pwd and chmod
- E. Op and rm

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 70

Ann, an end user, is working with highly regulated data and often notices the high volume of traffic in her work area. Ann requests help with limiting the exposure of data as people walk by.

Which of the following security measures should be used?

- A. Privacy screen
- B. Biometric device
- C. Mantrap
- D. Common access card
- E. Cable lock

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 71

A user's computer is quick to boot up but very slow at login. It tends to get faster throughout the day. A technician checks the RAM usage, and it looks fine during the day. The slowdown is MOST likely being caused by too many:

- A. boot devices.
- B. device drivers.
- C. startup applications.
- D. Windows profiles loading.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 72

A user's smartphone is making the camera shutter noise even when the user is not taking pictures. When the user opens the photo album, there are no new pictures. Which of the following steps should be taken FIRST to determine the cause of the issue?

- A. Uninstall the camera application
- B. Reset the phone to factory settings
- C. Run any pending OS updates
- D. Update all of the applications on the phone
- E. Check the application permissions

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 73

A technician has been dispatched to resolve a malware problem on a user's workstation. The antivirus program discovered several hundred potential malware items on the workstation and removed them successfully. The technician decides to schedule daily scans on the system, enables System Restore, and creates a restore point.

Which of the following should the technician do NEXT?

- A. Install all of the latest Windows Updates to patch the system
- B. Quarantine the infected workstation from the network
- C. Run the scan again to ensure all malware has been removed
- D. Educate the user on safe browsing practices

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 74

A technician determines a newly installed service is keeping a device from functioning in Windows. Which of the following tools should the technician use to keep the service from being loaded on the PC reboot?

- A. System Restore
- B. Task Scheduler
- C. MSINFO32
- D. MSConfig

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 75

Which of the following types of social engineering attacks can be prevented by the destruction of documents with personal or sensitive information?

- A. Shoulder surfing
- B. Phishing
- C. Tailgating
- D. Dumpster diving

Answer: D ([LEAVE A REPLY](#))

Explanation

NEW QUESTION: 76

The management team has issued a new directive that states a certain string is no longer allowed in any of the names on any of the Linux workstation. Which of the following commands would a technician issue to find all the instances of the unwanted string on a workstation?

- A. `is |Grep 'string'`
- B. `dd / | rm 'string'`
- C. `Ps aux | gre 'string'`
- D. `Cd | mv 'string'`

Answer: C ([LEAVE A REPLY](#))

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NEW QUESTION: 77

A technician responds to a call from a user who claims to have a virus on a workstation. The technician observes the following notification from the system tray:

There are 1033 infected files on this computer. Click here to disinfect.

The link is blocked by the corporate content filter and displays a message stating the site contains known malware. Which of the following should the technician complete to secure the computer with MINIMAL impact to the user?

- A. Request a content filter exception to allow access to the link from the notification. Once available, follow the instructions on the linked site.
- B. Compare the startup items and services to a known clean image, and remove any startup items not found in the other image. Run an anti-malware scan.
- C. Back up the user's files. Restore the system to the original system image designated by corporate IT policies. Restore the user's files.
- D. Validate that the alerts are false positives, and disable security software on the workstation to prevent further false notifications.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 78

A folder has the share permissions of everyone - change, while the folder's NTFS permissions are Set to everyone - read. Which of the following would be the MOST effective permissions for someone who is accessing the folder via the share?

- A. Change
- B. Modify
- C. Read
- D. Write

Answer: (SHOW ANSWER)

NEW QUESTION: 79

Which of the following is a community supported, open source OS used for both services and workstations?

- A. IOS
- B. Linux
- C. Windows 10
- D. OS X

Answer: (SHOW ANSWER)

NEW QUESTION: 80

A special type of ESD-safe vacuum cleaner may be necessary to safely clean large spills of:

- A. battery acid.
- B. toner.

C. filament.

D. ink.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 81

A user calls a technician to report loud beeps that are coming from the server room following a recent rainstorm and power outage. The technician verifies all the servers are online and working properly, and the backup power unit is functioning properly and without errors.

Which of the following is MOST likely the issue?

A. Temperature alarm

B. Humidity alarm

C. PSU alarm

D. Motion alarm

Answer: A (LEAVE A REPLY)

NEW QUESTION: 82

A technician wants to secure a company's laptops by preventing the USB flash drive from being used. Which of the following would be the BEST and FASTEST way for the technician to accomplish this goal?

A. Use intrusion prevention systems

B. Uninstall USB drivers

C. Disable physical ports

D. Install HIDS

Answer: C (LEAVE A REPLY)

NEW QUESTION: 83

A user has reported that when a document is being edited a pop-up appears and locks the workstation. The pop-up states that federal authorities have detected illegal copyrighted material on the workstation. The technician removes the malware and creates a restore point. Which of the following should the technician perform NEXT before closing the report?

A. Quarantine the workstation for possible infections

B. Train the user on safe Internet browsing

C. Restore to an earlier state and disable System Restore

D. Contact the local computer emergency response team

Answer: B (LEAVE A REPLY)

NEW QUESTION: 84

A technician is attempting to recover data from a damaged laptop that was running Windows 10. The technician removes the drive and places it in a known-good computer. The computer boots and sees the drive, but no data is displayed. Which of the following is the reason the technician is experiencing this issue?

A. HFS security

B. EFS security

C. CDFS security

D. exFAT security

E. Ext3 security

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 85

A security team is auditing a company's network logs and notices that a USB drive was previously inserted into several of the servers.

Many login attempts were then successfully performed using common login information.

Which of the following actions should be taken to close the vulnerability? (Choose two.)

A. Change default credentials

B. Install a software firewall

C. Remove admin permissions

D. Disable guest account

E. Modify AutoRun settings

F. Run OS security updates

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 86

After a virus has been spread unknowingly via USB removable hard drives, a technician is tasked with limiting removable hard drive access to certain network users. USB ports are used for many devices, including scanners, printers, and signature pads, so a policy is created to deny access to removable hard drives only.

When testing the policy, a removable drive is plugged in but can still be accessed.

Which of the following command-line tools should the technician use to apply the new policy?

A. grupdate

B. diskpart

C. gpresult

D. net use

Answer: A ([LEAVE A REPLY](#))

Explanation/Reference:

NEW QUESTION: 87

A technician needs to allow RDP access for a user. Port forwarding is already set up for port 3389. The technician will have to change the listening port for the new access. Which of the following OS tools should the technician use on the PC to change the listening port for RDP?

A. Local firewall

B. MSINFO32

C. MSTSC

D. Services

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 88

An iOS phone can automatically back up data to which of the following?

- A. MicroSD card
- B. Flash drive
- C. Desktop
- D. Thunderbolt

Answer: **C** ([LEAVE A REPLY](#))

NEW QUESTION: 89

A technician is updating a network switch at a location facility. The technician needs to ensure the data is not sent in plaintext over untrusted networks.

Which of the following should the technician use? (Choose two.)

- A. RDP
- B. SCP
- C. FTP
- D. SSH
- E. VNC
- F. TFTP

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 90

A technician is performing service on a computer and notices it is responding very slowly. The computer has 4GB of RAM, a four-core 3GHz processor, and a SATA I 5400rpm 300GB HOD. The technician logs the following process information:

Name	CPU	Memory	Disk	Network
Explorer.exe	1%	160MB	1MBps	0kbps
System	5%	200MB	5MBps	5kbps
WSFTPD.exe	3%	140MB	3MBps	24190kbps
Trusted Installer	12%	560MB	75MBps	0kbps
chrome.exe	4%	1900MB	1MBps	253kbps
Win Defender	32%	120MB	2MBps	115kbps
dtlhost.exe	0%	8MB	0.3MBps	0kbps

Based on this data, which of the following is the MOST likely cause of the performance issues?

- A. The Windows Defender application is using too much CPU, causing the slowdown.
- B. The chrome application is using too much memory and causing excessive paging
- C. The operating system is performing an installation that is slowing down the computer.
- D. The WSFTPD application is overloading the NIC, causing the computer to freeze periodically.
- E. The dtlhost.exe is likely a virus, and the computer has slowed down due to an infection

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 91

A technician recently updated a printer driver on all the computers in an office. Shortly after the update, several users' accounts and passwords were compromised. Which of the following MOST likely explains the compromised accounts?

- A. Ransomware
- B. Botnet
- C. Antivirus definitions

D. Keylogger

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 92

In which of the following file extension types would a user expect to see the command. "net use T:\server\files"?

- A. .bat
- B. .vbs
- C. .js
- D. .py

Answer: **A** ([LEAVE A REPLY](#))

Explanation/Reference:

NEW QUESTION: 93

Joe, a customer, has informed a Tier 2 help desk technician that a computer will not boot up. After about ten minutes of troubleshooting, Joe is increasingly concerned and claims that the technician is wasting his time because he has already tried everything that has been suggested.

Which of the following should the technician do?

- A. Since Joe is concerned about time, suggest calling back later when Joe has more time to troubleshoot
- B. Ask more open-ended questions to see if the issue can be narrowed down in order to properly identify the issue and save time
- C. Record the call and send it to the local intranet for future technicians to learn how to deal with calls like this one
- D. Inform the customer that there is a troubleshooting script that must be followed to get the issue resolved

Answer: **B** ([LEAVE A REPLY](#))

NEW QUESTION: 94

A technician is troubleshooting a computer that has been infected with a virus. Upon rebooting, the computer states that NTLDR is missing. The computer cannot boot into safe mode, and reinstalling the OS is not an option. Which of the following is the BEST option to use to restore the machine to a bootable state?

- A. Remove the CMOS battery
- B. Run Startup Repair
- C. Format the C drive

D. Repair the MBR and then reboot

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 95

A user's login screen does not look normal when booting the computer. A technician states the computer was showing the company's workstation imaging system screen, but it has since been fixed. Which of the following did the technician update?

A. Drivers

B. Operating system

C. Boot order

D. BIOS firmware

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 96

A technician is recycling PCs to be reused by a middle school.

Which of the following methods is MOST appropriate for ensuring data has been removed from the PCs?

A. Standard formatting

B. HD drilling

C. Low-level formatting

D. HD partitioning

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

NEW QUESTION: 97

An organization is developing testing schedules to ensure its disaster recovery plans will be effective in case of a disaster. In addition to the generators and UPS systems, which of the following should the technician recommend testing?

A. Server backups

B. Alarm systems

C. Emergency lighting

D. Fire suppression systems

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 98

A technician needs to upgrade 20 PCs that have the same hardware specifications. The PCs must be configured with identical settings tailored for the network. Which of the following provides the BEST solution with the LEAST administrative effort?

A. PC backup and multiboot setup

B. PC backup and system image deployment

C. PC backup and OS upgrade

D. PC backup and clean install

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 99

A technician receives a phone call regarding ransomware that has been detected on a PC in a remote office.

Which of the following steps should the technician take FIRST?

- A. Educate the end user
- B. Run a backup and restore
- C. Perform an antivirus scan
- D. Disconnect the PC from the network

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 100

A user can access the company's internal website properly, but some e-commerce websites have stopped loading and been replaced with an error message. The technician who is troubleshooting the issue tries to update the malware scanner over the network, but the automatic update fails.

However, a manual update is successful from a USB drive. No viruses are detected on the device after a full system scan. Which of the following is the MOST likely cause of the issue?

- A. Rogue antivirus
- B. Hijacked email
- C. Browser redirection
- D. Incorrect time

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 101

Which of the following would be the FASTEST method to perform a clean install of the latest Windows OS?

- A. In-place upgrade
- B. Optical drive
- C. USB media
- D. Network boot

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 102

Joe, a technician, has his daily plans forwarded to him by his supervisor. Upon arrival to the second support call of the day, Joe realizes the issue will require much more time than initially scheduled, and several support calls will not be completed. Which of the following would be the appropriate action for Joe?

- A. Contact his supervisor so the supervisor can make scheduling changes.
- B. Reach out to a colleague to assist in completing the jobs.
- C. Continue to work on the current call, and get to the other as soon as possible.
- D. Move the appointments to the next business day.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 103

When setting up new Windows PCs in a mixed network environment with Mac OS X, which of the following file system types would enable users to read and write data to USB flash drives from either OS without modifications?

- A. exFAT
- B. ext3
- C. ext4
- D. CDFS

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 104

Which of the following authentication methods was designed to be used primarily for administration purposes, such as giving users access to manage switches and routers?

- A. Active Directory
- B. LDAP
- C. RADIUS
- D. TACACS

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 105

Joe, a user, returns his computer to the technician who performed a virus removal on it the week before. Joe states that several symptoms have returned.

Which of the following should the technician have covered previously as part of the original repair?

- A. End-user education
- B. Pre-installation environment cleaning
- C. Disabling of System Restore
- D. Infected system quarantine

Answer: A ([LEAVE A REPLY](#))

Explanation

NEW QUESTION: 106

Company policy states that users must secure their laptops before leaving the office for the evening Which of the following physical security measures should be used?

- A. Smart card removal
- B. Windows key + L
- C. BIOS password
- D. Cable lock
- E. Key fob

Answer: D ([LEAVE A REPLY](#))

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NEW QUESTION: 107

An end user's laptop is not as fast as when it was first purchased. The user wants it to revert to that point without losing any data. A technician examines the laptop and notices it has a magnetic hard drive. Which of the following can the technician do to make the laptop faster?

- A. Update the drivers.
- B. Defragment the system.
- C. Reinstall Windows
- D. Roll back the updates

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 108

A Chief Executive Officer (CEO) needs to back up a Macintosh desktop so all notes are completely secured. Which of the following applications should the CEO use to accomplish this?

- A. Apple Configurator
- B. Boot Camp
- C. Spotlight
- D. Time Machine

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 109

A technician has a single computer that continually shuts down every evening for no apparent reason and must be turned on each day. The technician has verified hibernate and sleep settings do not exist on the computer and the computer power is not the problem. Which of the following would the technician use to troubleshoot the root cause of the random shut downs? (Choose two.)

- A. System Restore
- B. MSConfig
- C. System file checker
- D. Logs
- E. Safe mode
- F. Event Viewer

Answer: D,F ([LEAVE A REPLY](#))

NEW QUESTION: 110

Joe, a technician, is configuring advanced security settings on a SOHO router. Joe cannot locate the settings he intends to change, but the online vendor documentation has instructions for configuring those settings. Which of the following should the technician perform?

- A. Disable the SSID broadcast
- B. Change the firewall settings
- C. Check for a firmware update
- D. Configure content filtering

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 111

A technician is working on an infected computer that is currently turned off. The technician is concerned the boot sector is affected. Which of the following is the BEST method for the technician to use to scan the boot sector?

- A. Mount the drive using a forensic platform
- B. Boot to last known good configuration
- C. Boot the drive in another computer.
- D. Boot into safe mode

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 112

Joe, an end user, just changed his network password. A pop-up box appears a few minutes later, prompting him to enter his password. Joe enters his new network password and is able to continue working. A few minutes later, the same pop-up box appears again, asking him to enter his network password.

Which of the following Control Panel utilities can Joe use to help with this situation?

- A. Troubleshooting
- B. Network and Sharing Center
- C. Security and Maintenance
- D. Credential Manager

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 113

A technician is disposing of computer hardware that contains PHI. The drive must be reusable.

Which of the following methods should be used?

- A. Low-level format
- B. Drive wipe
- C. Standard format
- D. Degauss

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 114

A technician responds to a call from a user who claims to have a virus on a workstation. The technician observes the following notification from the system tray:

There are 1033 infected files on this computer. Click here to disinfect.

The link is blocked by the corporate content filter and displays a message stating the site contains known malware. Which of the following should the technician complete to secure the computer with MINIMAL impact to the user?

- A. Back up the user's files. Restore the system to the original system image designated by corporate IT policies. Restore the user's files.
- B. Compare the startup items and services to a known clean image, and remove any startup items not found in the other image. Run an anti-malware scan.
- C. Validate that the alerts are false positives, and disable security software on the workstation to prevent further false notifications.

D. Request a content filter exception to allow access to the link from the notification. Once available, follow the instructions on the linked site.

Back up the user's files. Restore the system to the original system image designated by corporate IT policies. Restore the user's files.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 115

A user's PC has been running slowly. The user says there have been no changes to the PC.

Which of the following tools should the technician use to troubleshoot the cause of the speed reduction?

- A.** DxDiag
- B.** Windows Memory Diagnostic
- C.** Performance tab in Task Manager
- D.** Disk defragmenter

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 116

A technician is upgrading hard drives on several workstations however the office would like to convert the old SATA drives into external drives for additional storage Which of the following would be the BEST method of ensuring the drives do not contain any PII prior to reusing the drives?

- A.** Quick format
- B.** Convert to a new file system
- C.** Low-level format
- D.** Degauss the drive

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 117

Joe, a technician, has his daily plans forwarded to him by his supervisor. Upon arrival to the external to the second support call of the day, Joe realizes the issue will require much more time than initially scheduled, and several support calls will not be completed. Which of the following would be the appropriate action for Joe?

- A.** Contact his supervisor so the supervisor can make schedule changes.
- B.** Continue to work on the current call, and get to the others as soon as possible.
- C.** Reach out to a colleague to assist in completing the jobs.
- D.** Move the appoints to the next business day.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 118

SIMULATION

A user has installed two new drives in one of the computers in the computer lab and has been unable to format Disk1 from the command prompt.

The lab requires that Disk1 be a dynamic disk configured with two partitions. The first partition must be 256,000 MB in size and mapped to drive F.

The second partition must be 512,000 MB in size and mapped to drive G.

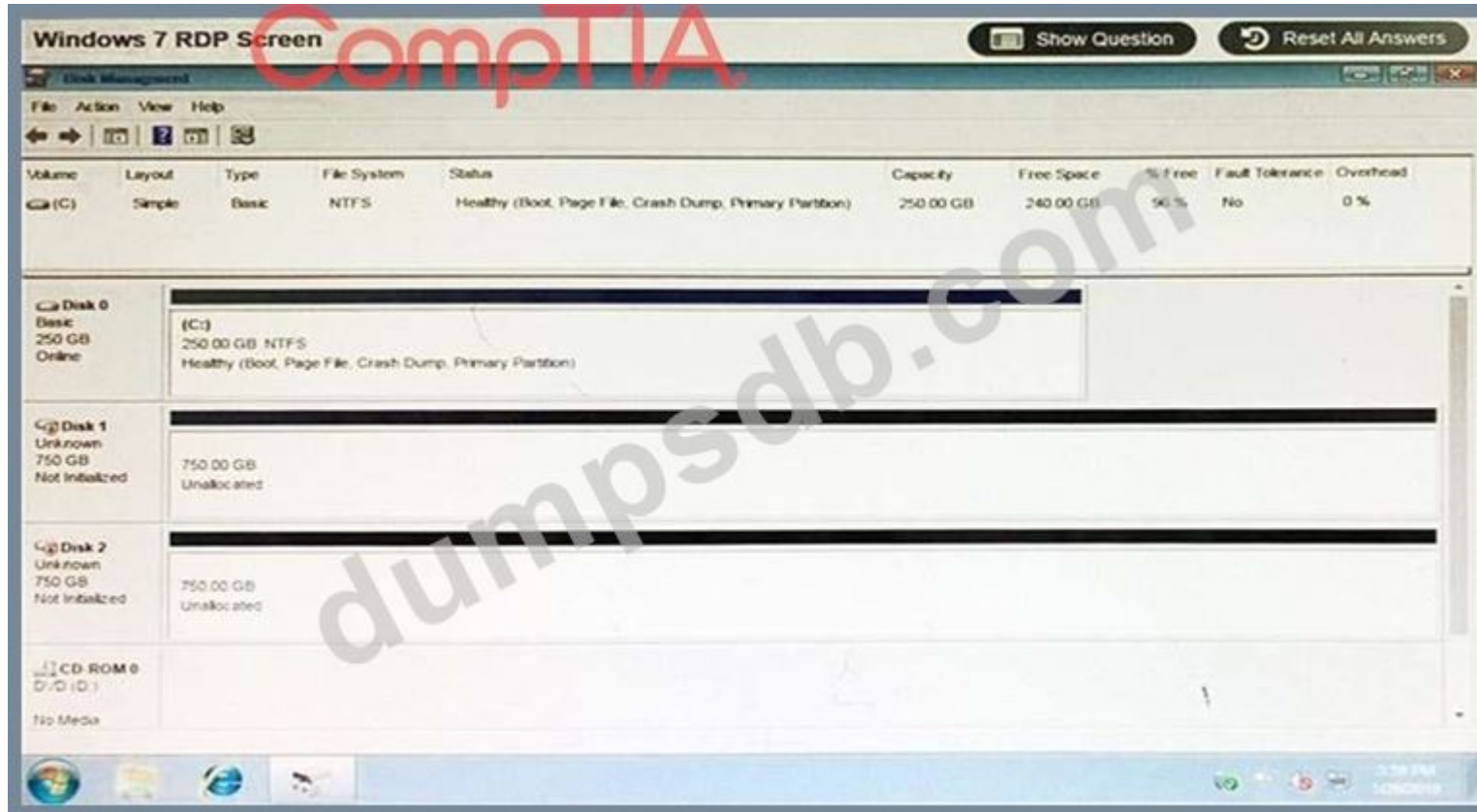
The new partitions must be formatted to ensure that user's files can be secured from other users and that the disk must be configured to account for future redundancy.

Make sure to maintain a consistent file system.

INSTRUCTIONS:

Conduct the necessary steps within the Disk Manager to accomplish these tasks.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Answer:

- * Right click on disk 1, click on initialize
- * Choose disk and option as MBR. Hit ok.
- * Again, right click on disk 1 and choose convert to dynamic disk.
- * Now right click on disk 1 and choose new simple volume.
- * Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.
- * Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G Here are the screen shots showing this process:

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Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

Maximum disk space in MB: 512000
Minimum disk space in MB: 8
Simple volume size in MB: 512000

CompTIA

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Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

Assign the following drive letter: G
Mount in the following empty NTFS folder:
Do not assign a drive letter or drive path

CompTIA

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

Disk 0
Basic
150.00 GB
Online

(C:)
250 GB NTFS
Healthy (Boot, Page File, Crash Dump, Primary Partition)

Disk 1
Dynamic
150.00 GB
Online

New Volume (F:)
250.00 GB NTFS
Healthy

500.00 GB
Unallocated

Disk 2
Basic
750.00 GB
Online

750 GB
Unallocated

CD-ROM 0
DVD (D:)
i.e. Media

New Simple Volume Wizard

Format Partition
To store data on this partition, you must format it first.

Choose whether you want to format this volume, and if so, what settings you want to use.

Do not format this volume

Format this volume with the following settings:

File system: NTFS

Allocation unit size: Default

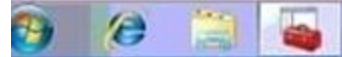
Volume label: New Volume

Perform a quick format

Enable file and folder compression

< Back Next > Cancel

Unallocated Primary partition Simple volume



5:10 PM
7/31/2015

The screenshot shows the Windows Disk Management console. At the top, a table lists the volumes:

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%

Below the table, three disks are listed:

- Disk 0:** Basic, 250.00 GB, Online. Contains volume (C:).
- Disk 1:** Unknown, 750.00 GB, Not Initialized. Unallocated.
- Disk 2:** Unknown, 750.00 GB, Not Initialized. Unallocated.

An "Initialize Disk" dialog box is open, with the following text:

You must initialize a disk before Logical Disk Manager can access it.

Select disks:

- Disk 1
- Disk 2

Use the following partition style for the selected disks:

- MBR (Master Boot Record)
- GPT (GUID Partition Table)

Note: The GPT partition style is not recognized by all previous versions of Windows. It is recommended for disks larger than 2TB, or disks used on Itanium-based computers.

Buttons: OK, Cancel

At the bottom of the screen, the taskbar shows the time as 5:07 PM on 7/31/2015. A large red watermark "CompTIA" is overlaid on the bottom of the image.

le Action View Help

Lune	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%

CompTIA

Taskbar: Unallocated Primary partition

System tray: 5:3 PM 7/31/2015

New Simple Volume Wizard

Assign Drive Letter or Path

For easier access, you can assign a drive letter or drive path to your partition.

Assign the following drive letter:

Mount in the following empty NTFS folder:

Do not assign a drive letter or drive path

Drive letter dropdown: E, B, C, D, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z

< Back Next > Cancel

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Disk Management

File Action View Help

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%

Disk 0 Basic 250.00 GB Online	(C:) 250 GB NTFS Healthy (Boot, Page File, Crash Dump, Primary Partition)
Disk 1 Dynamic 750.00 GB Online	750 GB Unallocated
Disk 2 Unknown 750.00 GB Not Initialized	750 GB Unallocated
CD-ROM 0 DVD (D:) No Media	

Unallocated Primary partition

New Simple Volume Wizard

Format Partition

To store data on this partition, you must format it first.

Choose whether you want to format this volume, and if so, what settings you want to use.

Do not format this volume.
 Format this volume with the following settings:

File system: **FAT32**
 Allocation unit size: FAT
 Volume label: **NTFS**





Perform a quick format
 Enable file and folder compression

< Back Next > Cancel

File Action View Help

Navigation icons: Home, Back, Forward, Stop, Refresh, Print, Help

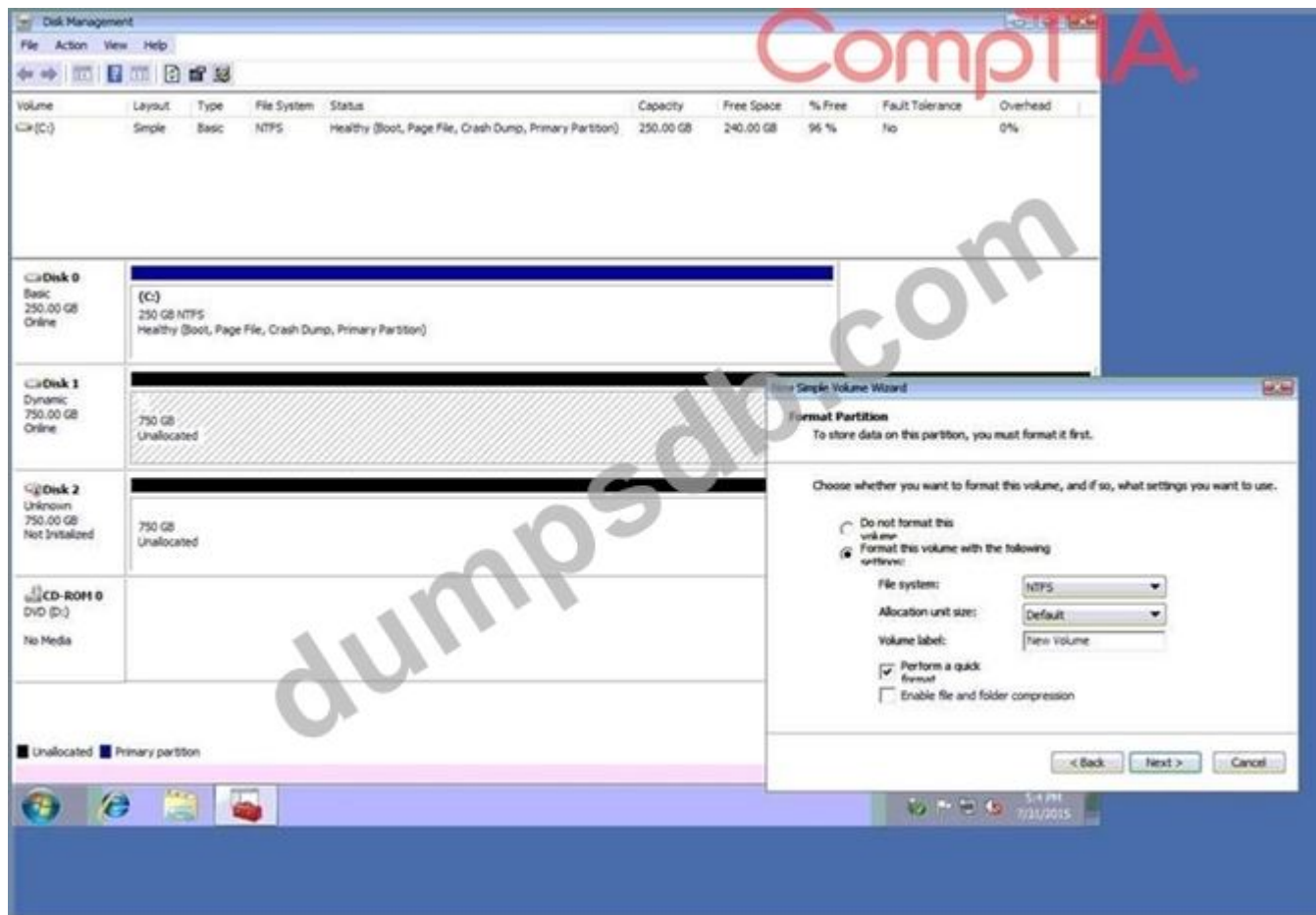
Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%
New Volume (G:)	Simple	Dynamic	NTFS	Healthy	500.00 GB	495.00 GB	99 %	No	0%

Disk 0 Basic 250.00 GB Online	 (C:) 250 GB NTFS Healthy (Boot, Page File, Crash Dump, Primary Partition)	
Disk 1 Dynamic 750.00 GB Online	 New Volume (F:) 250.00 GB NTFS Healthy	 New Volume (G:) 500.00 GB NTFS Healthy
Disk 2 Basic 750.00 GB Online	 750 GB Unallocated	
CD-ROM 0 DVD (D:) No Media		

■ Unallocated
 ■ Primary partition
 ■ Simple volume

CompTIA

Taskbar: Start button, Internet Explorer, File Explorer, Recycle Bin, System tray (Network, Volume, Power), Date/Time: 5:13 PM 7/31/2015



NEW QUESTION: 119

A technician needs to ensure users are prompted or warned when an installation takes place on a Windows system. Which of the following would meet this requirement?

- A. Educate the user to run the installation with runas
- B. Add the user to the local administrators group
- C. Enable UAC on the workstation
- D. Log in as the administrator to install the application

Answer: C (LEAVE A REPLY)

Explanation/Reference:

NEW QUESTION: 120

A user is surprised that a newly installed third-party smartphone application requires permissions to access the camera, location, and microphone. Unaware of a reason why permissions are needed for the application to function as advertised, the user contacts the help desk for assistance. Which of the following should the help desk team recommend the user do in this situation?

- A. Install the application and change the permissions later
- B. After granting these permissions, disable the camera and GPS
- C. Accept these permission requests and install the application
- D. Cancel installation of the application and report it to the application source

Answer: D (LEAVE A REPLY)

NEW QUESTION: 121

A technician is setting up a media server and wireless router that can stream video files to portable devices. The technician was asked to configure the system so the videos can be accessed by devices outside the LAN.

Which of the following does the technician MOST likely need to configure to allow access?

- A. Wireless encryption
- B. Content filtering
- C. Static IP addresses
- D. Port forwarding

Answer: C (LEAVE A REPLY)

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NEW QUESTION: 122

Which of the following BEST describes kernel panic?

- A. A condition in the OS where low-level system calls are preempted by lower priority services, resulting in an unstable operating environment
- B. An OS call that results from rootkit malware being detected and the system rebooting in safe mode
- C. An OS feature that provides an administrator with the ability to override the boot sequence if fault detection has occurred
- D. A low-level OS function that handles any fatal errors by sending an image of the system's memory to disk

Answer: D (LEAVE A REPLY)

NEW QUESTION: 123

Following a recent password change, a user can log on successfully to an Apple computer but cannot access a web-based service. An error message displays each time the user attempts to authenticate to the service. Prior to changing the password, the computer had no communication issues. Which of the following should a technician use to continue troubleshooting the issue?

- A. Keychain
- B. passwd
- C. FileVault
- D. Gatekeeper

Answer: (SHOW ANSWER)

NEW QUESTION: 124

A technician needs to remediate an infected computer.

Which of the following is the FIRST step the technician should take?

- A. Research the malware symptoms
- B. Update the anti-malware software

- C. Quarantine the system
- D. Scan and remove the infections

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 125

A technician is installing the Mac OS X operating system. The technician is prompted to select the filesystem. Which of the following filesystems should the technician utilize to install the listed operating system?

- A. EW2
- B. HFS
- C. FAT32
- D. NTFS

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 126

A technician is troubleshooting a printer issue on a Windows computer and wants to disable the printer to test a theory. Which of the following should the technician use to accomplish this?

- A. Power Options
- B. Device Manger
- C. Sync Center
- D. Devices and Printers

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 127

Joe, a technician, receives notification that a share for production data files on the network is encrypted. Joe suspects a crypto virus is active. He checks the rights of the network share to see which departments have access. He then searches the user directories of those departmental users who are looking for encrypted files.

He narrows his search to a single user's computer. Once the suspected source of the virus is discovered and removed from the network, which of the following should Joe do NEXT?

- A. Schedule antivirus scans and perform Windows updates.
- B. Educate the end user on safe browsing and email habits.
- C. Scan and remove the malware from the infected system.
- D. Create a system restore point and reboot the system.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 128

A technician is performing service on a computer and notices it is responding very slowly. The computer has 4GB of RAM, a four-core 3GHz processor, and a SATA I 5400rpm 300GB HOD. The technician logs the following process information:

Name	CPU	Memory	Disk	Network
Explorer.exe	1%	160MB	1MBps	0kbps
System	5%	200MB	5MBps	5kbps
WSFTPD.exe	3%	140MB	3MBps	24190kbps
Trusted Installer	12%	560MB	75MBps	0kbps
chrome.exe	4%	1900MB	1MBps	253kbps
Win Defender	32%	120MB	2MBps	115kbps
dllhost.exe	0%	8MB	0.3MBps	0kbps

Based on this data, which of the following is the MOST likely cause of the performance issues?

- A. The chrome application is using too much memory and causing excessive paging
- B. The Windows Defender application is using too much CPU, causing the slowdown.
- C. The operating system is performing an installation that is slowing down the computer.
- D. The WSFTPD application is overloading the NIC, causing the computer to freeze periodically.
- E. The dtfhost.exe is likely a virus, and the computer has slowed down due to an infection

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 129

A user's computer is running slow even when only one program is open. A technician discovers the CPU is running at 100%, and there is a significant amount of outgoing network traffic.

Which of the following is MOST likely causing the high resource usage?

- A. A keylogger is running
- B. The computer is receiving a DDoS attack
- C. A software firewall is blocking traffic
- D. The computer is part of a botnet

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 130

A manager requests remote access to a server after hours and on weekends to check data. The manager insists on using the server.

Before granting the access, which of the following is the MOST important step a technician can take to protect against possible infection?

- A. Ensure the server is patched with the latest security updates
- B. Create a policy to remove Internet access from the server during off hours
- C. Set the local antivirus software on the server to update and scan daily
- D. Educate the manager on safe Internet browsing practices

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 131

A SOHO user is working on a laptop, but the wireless connection indicator is showing a limited connection. Each time the user tries to access a website, the browser redirects to an unfamiliar authentication page. Which of the following should the user check to troubleshoot the cause of the issue?

- A. The signal strength from the ISP regional satellite
- B. The existing wireless network connection
- C. The user's default gateway settings
- D. The data speeds from the user's ISP

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 132

A user calls a technician regarding an iOS mobile device that is having problems with standby time after a new update was applied. The technician verifies no new applications were installed since the update, but the device still has poor standby time even after the update is removed. Which of the following is the MOST likely cause of the issue?

- A. Zero-day malware
- B. Safari code injection
- C. Time sync failure
- D. OS corruption
- E. Overheating

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 133

A company's security policy does not allow USB drives to be available in workstations. However, an exception needs to be made for a user. The network administrator changes the policy for the user. Which of the following commands should the administrator run on the user's workstation?

- A. netstat
- B. chkdsk
- C. diskpart
- D. gpupdate

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 134

Users are reporting slow connections on their mobile devices when trying to download large data files from the network servers, but users on wired connections are not having any issues. A network technician notices multiple alerts about wireless access points going offline, and several devices connecting to the WLAN are unable to authenticate successfully, Which of the following issues are the mobile users experiencing?

- A. Unauthorized account access.
- B. Dropped signals
- C. Over-limit data transmission
- D. Leaked personal data

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 135

When an employee logs in to a computer, access is automatically granted to all applications. Which of the following must be enabled to facilitate this capability?

- A. Single sign-on
- B. Microsoft Management Console
- C. Authentication permissions
- D. Administrator rights

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 136

Which of the following security methods BEST describes when a user enters a username and password once for multiple applications?

- A. SSO
- B. Permission propagation
- C. MFA
- D. Inheritance

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 137

A technician has replaced several corporate human resources computers and is asked to ensure the information on the drives cannot be retrieved. Which of the following destruction methods would BEST ensure this data is irretrievable?

- A. Overwriting
- B. Formatting
- C. Shredding
- D. Drive wiping

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 138

A customer reports that a phone's battery does not last as long as expected. Which of the following would be the BEST way to resolve the short battery life issue and maintain phone functionality?

- A. Uninstall games
- B. Email airplane mode.
- C. Disable software updates
- D. Turn off mobile data.
- E. Stop all background applications.

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 139

A user calls the help desk regarding a new Windows issue that started in the morning.

The user can no longer use any locally attached devices such as a mouse or a printer, and a reboot did not fix the problem.

Which of the following would MOST likely fix the issue?

- A. Disable the Windows Update service
- B. Check for updates
- C. Roll back updates.
- D. Restore hidden updates

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 140

A company needs a software package for a new branch office. Which of the following license should the business purchase to allow correct licensing of the software?

- A. Commercial license for each concurrent user
- B. Personal license for each employee
- C. Enterprise license for all corporate computers
- D. Open-source license for each installation

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 141

A sales representative regularly modifies confidential files on a laptop and needs them to be available all the time. The sales representative will be on a six-month business trip in two weeks. A technician has been asked to assist the sales representative with saving files. Which of the following is the BEST method to implement to prevent any data loss for the sales representative?

- A. Give the sales representative an external hard drive.
- B. Encrypt the laptop's image on the server
- C. Give the sales representative a USB securitylock.
- D. Create a redundant cloud storage drive

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 142

A user's antivirus software is reporting several infections and prompting the user to pay full version to remove the threats. A technician notices the corporate approved antivirus software has not been upgraded in months. Which of the following should the technician do NEXT to remove the threat?

- A. Connect the hard drive to another computer and reinstall the operating system.
- B. Pay for the upgrade to remove the threats and install an trusted antivirus.
- C. Remove all lines that are not comment from the host file and set it to ready only.
- D. Permission inheritance

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 143

A user calls a technician to report issues when logging in to a vendor's website. The technician is able to log in successfully before going to the office. However, the technician is unable to log in when in the user's office. The user also informs the technician of strange pop-up notifications. Which of the following are the MOST likely causes of these issues? (Select TWO).

- A. Proxy settings are configured improperly
- B. There are disabled services on the vendor website.

- C. Program file permissions have changed recently.
- D. The OS has been updated recently.
- E. There is a rogue anti-malware program.
- F. System files have been deleted

Answer: A,E (LEAVE A REPLY)

NEW QUESTION: 144

SIMULATION

A user has installed two new drives in one of the computers in the computer lab and has been unable to format Disk1 from the command prompt.

The lab requires that Disk1 be a dynamic disk configured with two partitions. The first partition must be 256,000 MB in size and mapped to drive F.

The second partition must be 512,000 MB in size and mapped to drive G.

The new partitions must be formatted to ensure that user's files can be secured from other users and that the disk must be configured to account for future redundancy.

Make sure to maintain a consistent file system.

INSTRUCTIONS:

Conduct the necessary steps within the Disk Manager to accomplish these tasks.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



- A. Right click on disk 1, click on initialize

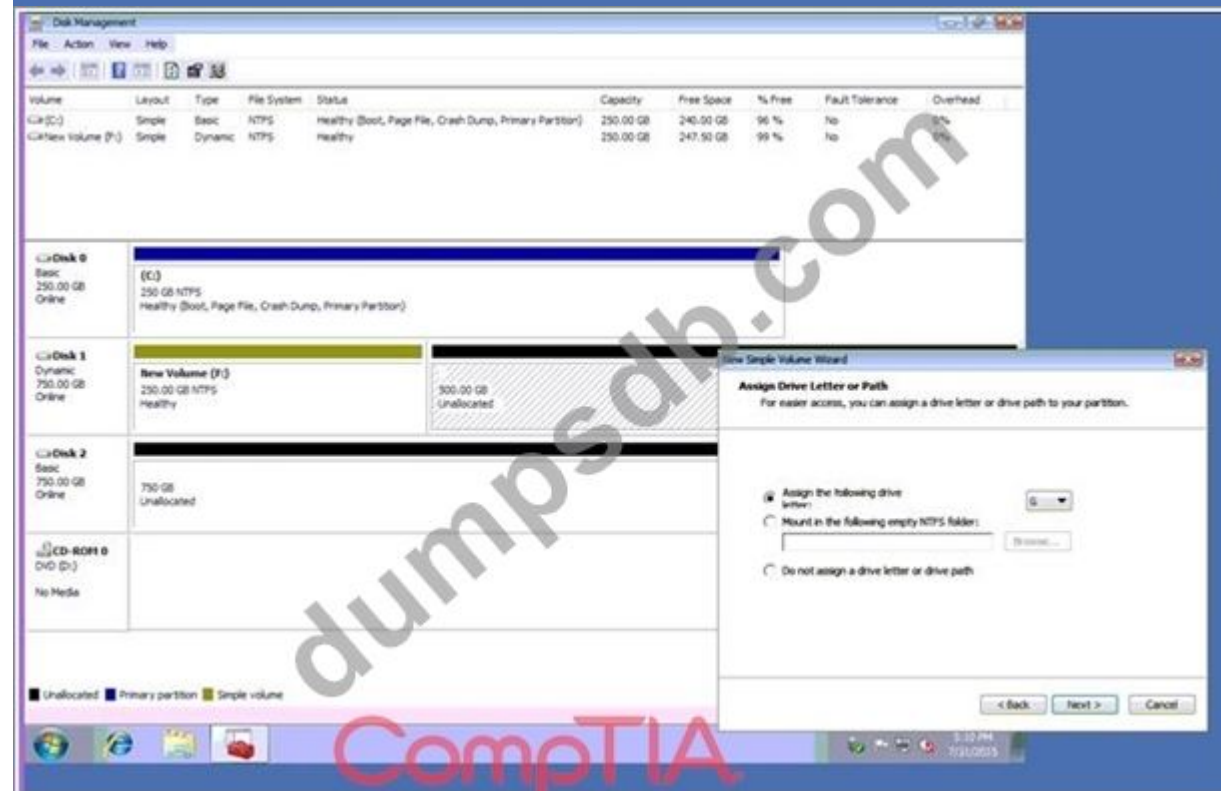
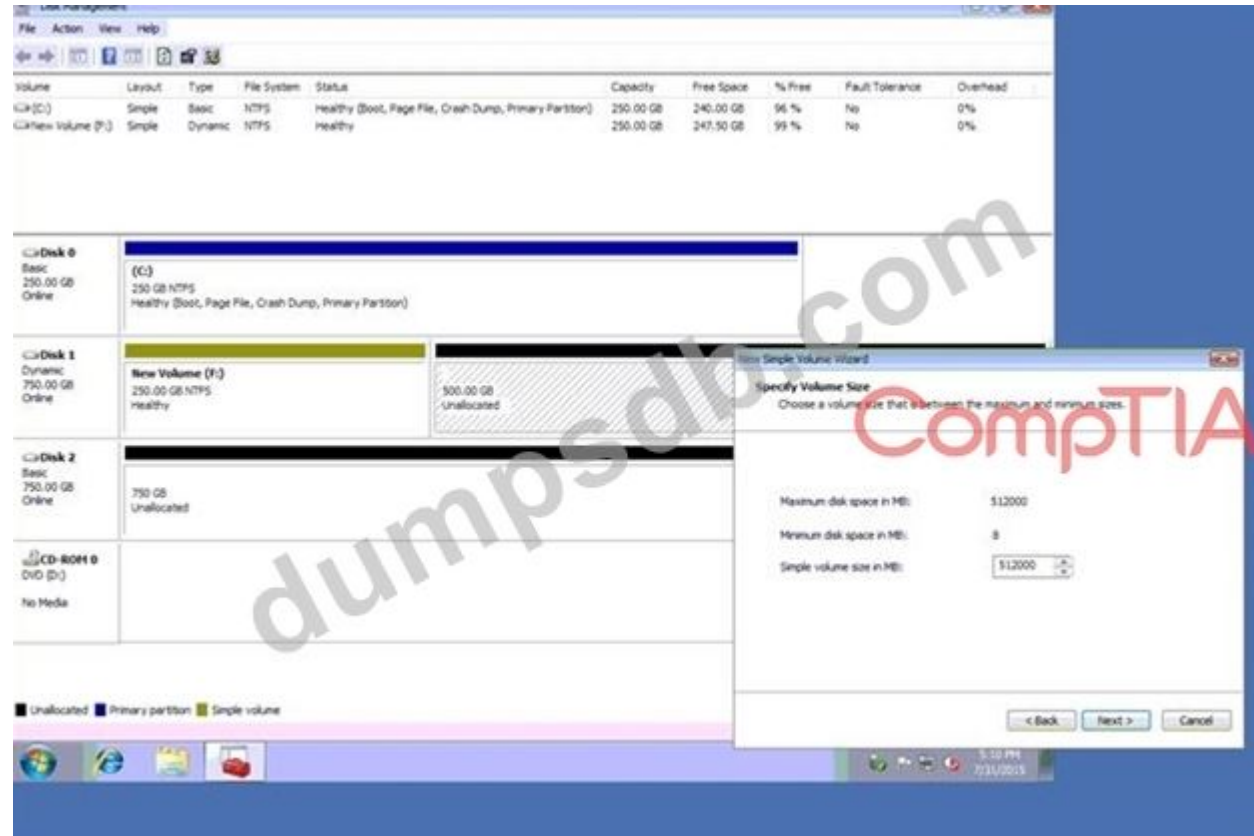
Choose disk and option as MBR. Hit ok.

Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G Here are the screen shots showing this process:



The screenshot shows the Windows Disk Management console and the 'Format Partition' wizard. The Disk Management console displays the following information:

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
\\(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
\\New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

The Disk Management console also shows the following disk layout:

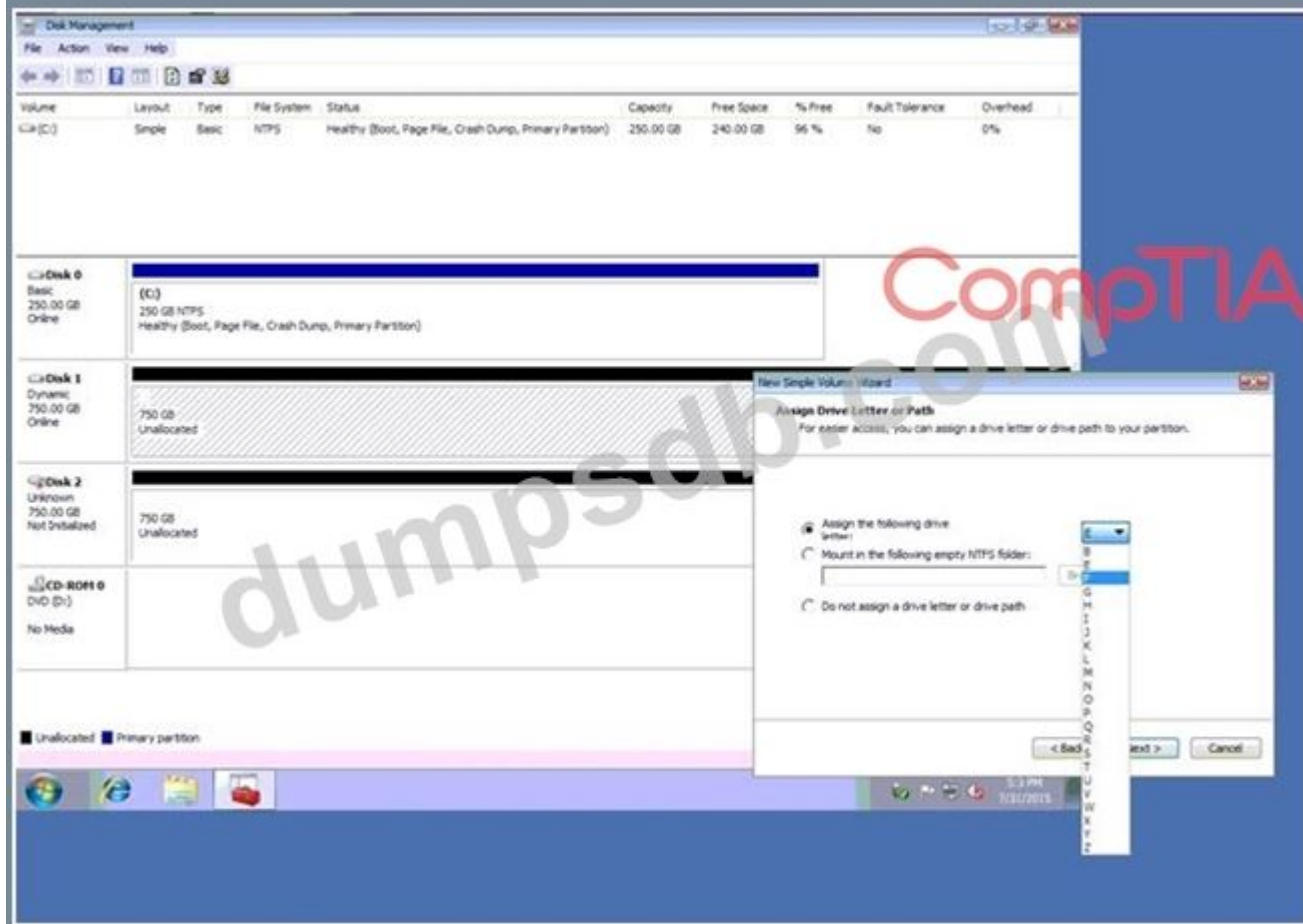
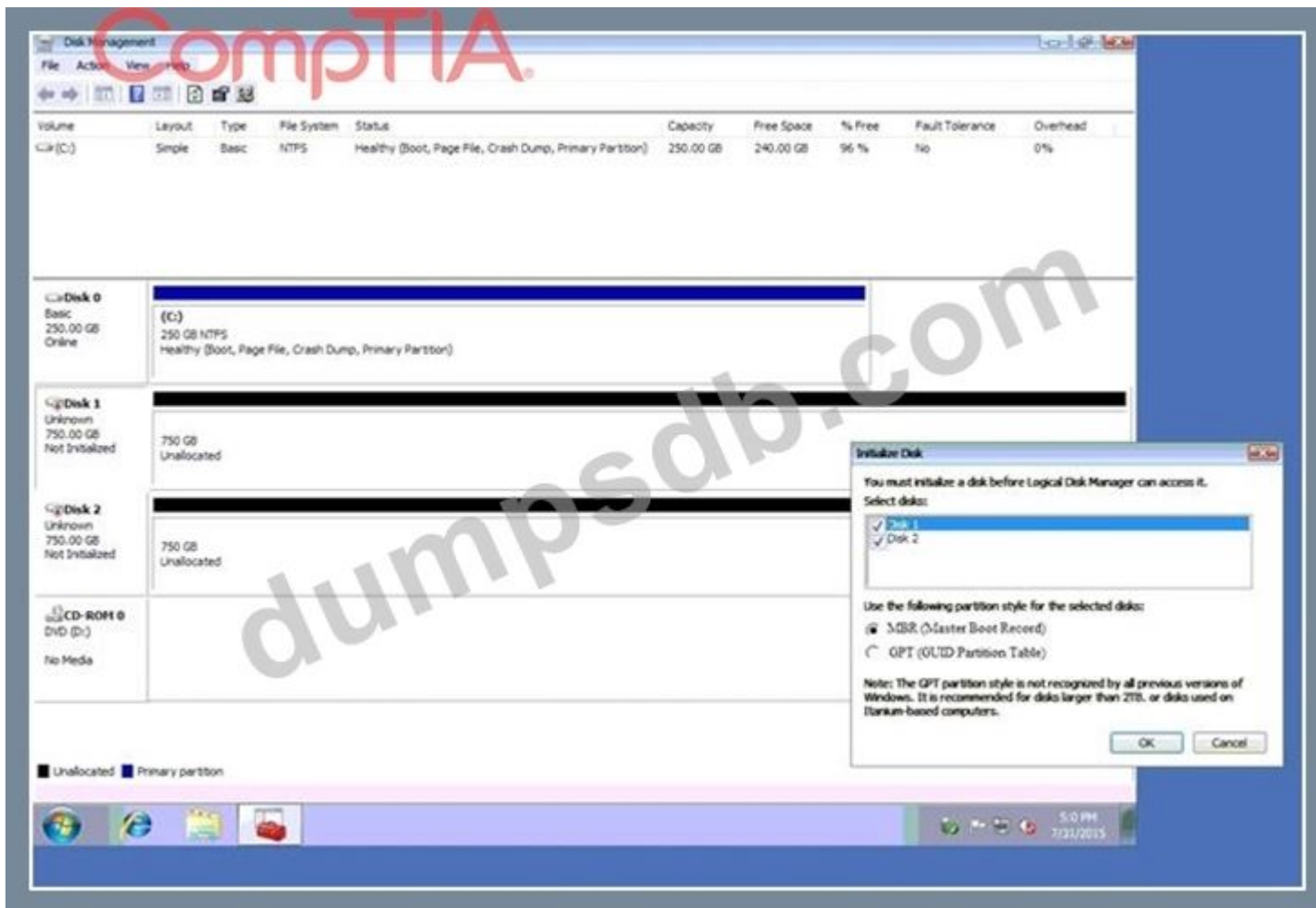
- Disk 0: Basic, 250.00 GB, Online. Contains (C:) 250 GB NTFS, Healthy (Boot, Page File, Crash Dump, Primary Partition).
- Disk 1: Dynamic, 750.00 GB, Online. Contains New Volume (F:) 250.00 GB NTFS, Healthy, and 500.00 GB Unallocated.
- Disk 2: Basic, 750.00 GB, Online. Contains 750 GB Unallocated.
- CD-ROM 0: DVD (D:), No Media.

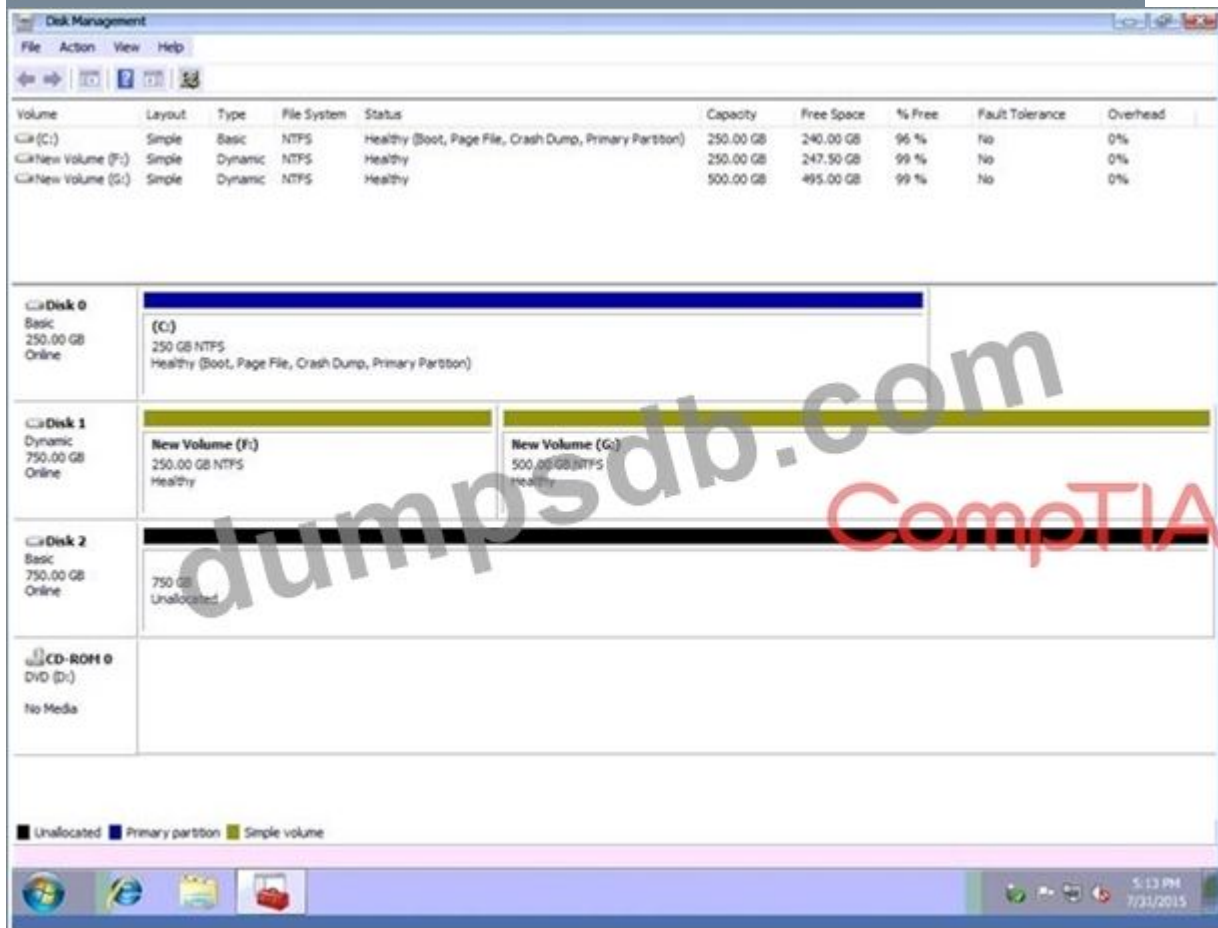
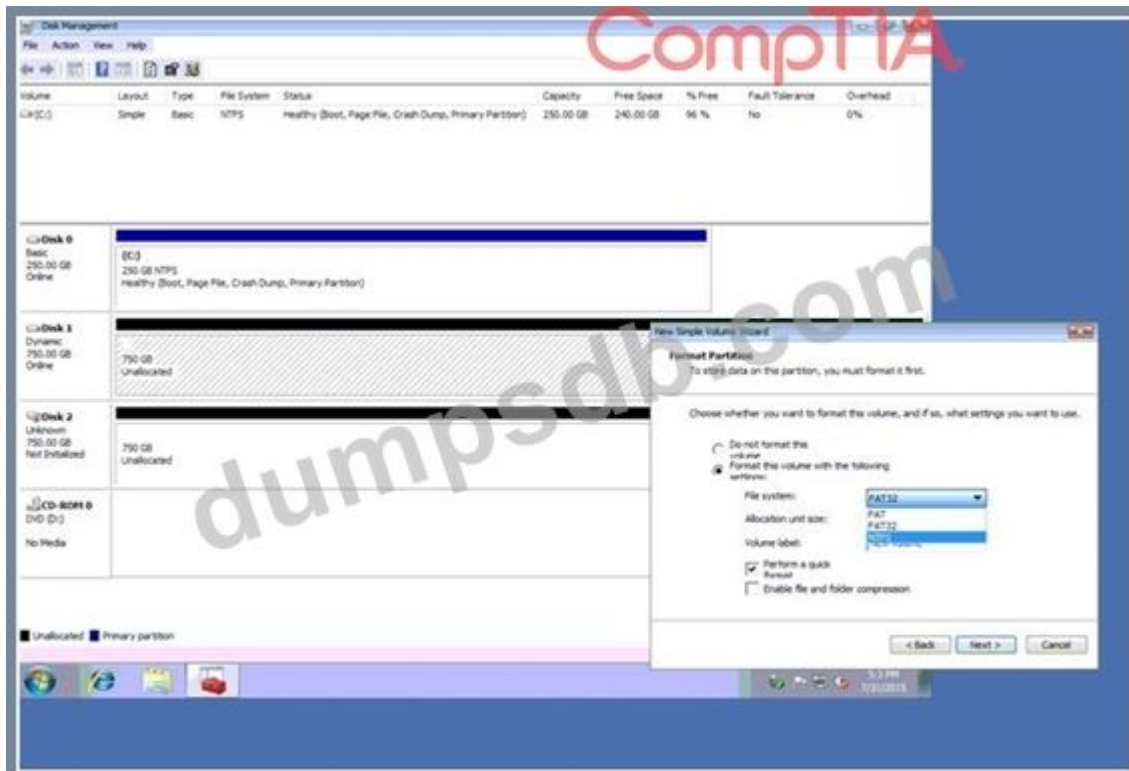
The 'Format Partition' wizard is open, showing the following settings:

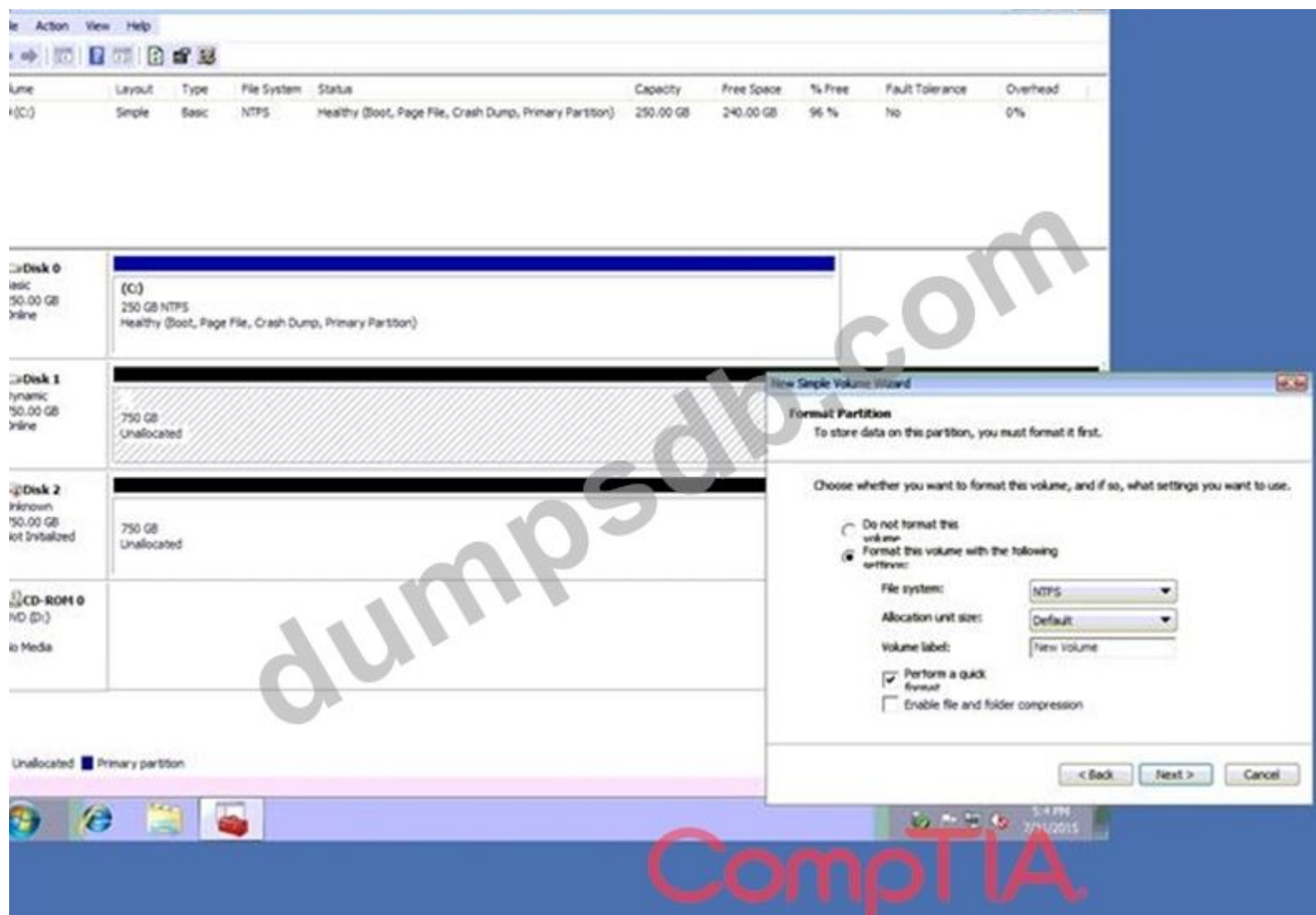
- Format this volume with the following settings:
- File system: NTFS
- Allocation unit size: Default
- Volume label: New Volume
- Perform a quick format
- Enable file and folder compression

The wizard has buttons for '< Back', 'Next >', and 'Cancel'. The system tray shows the time as 5:10 PM on 7/31/2015.

CompTIA







B. Right click on disk 1, click on initialize

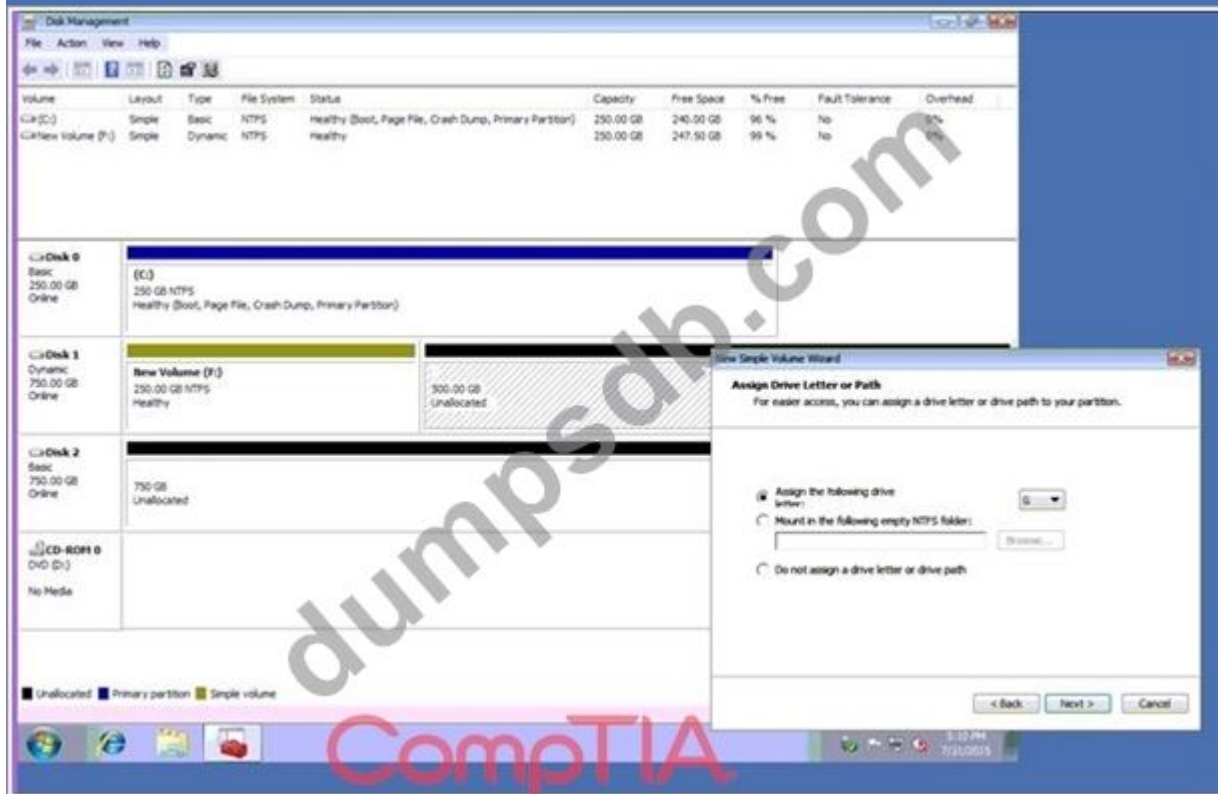
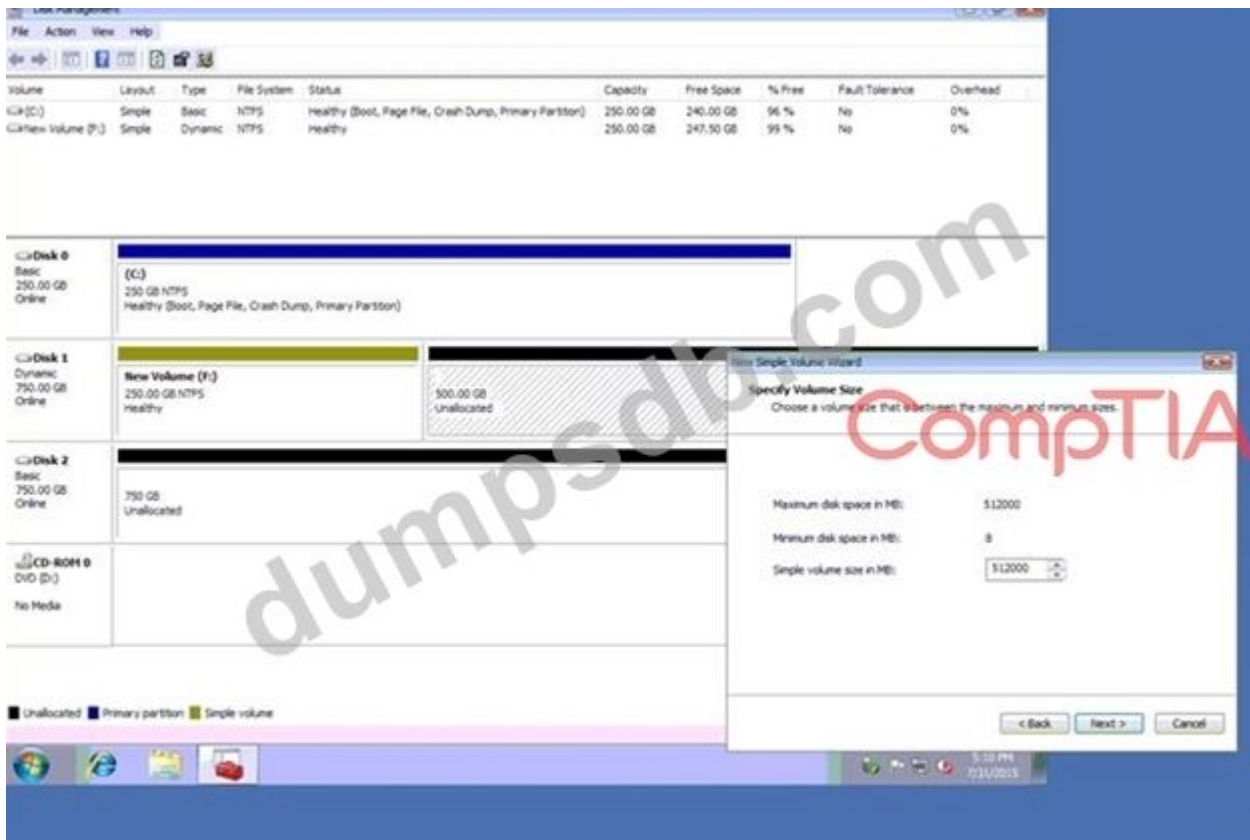
Choose disk and option as MBR. Hit ok.

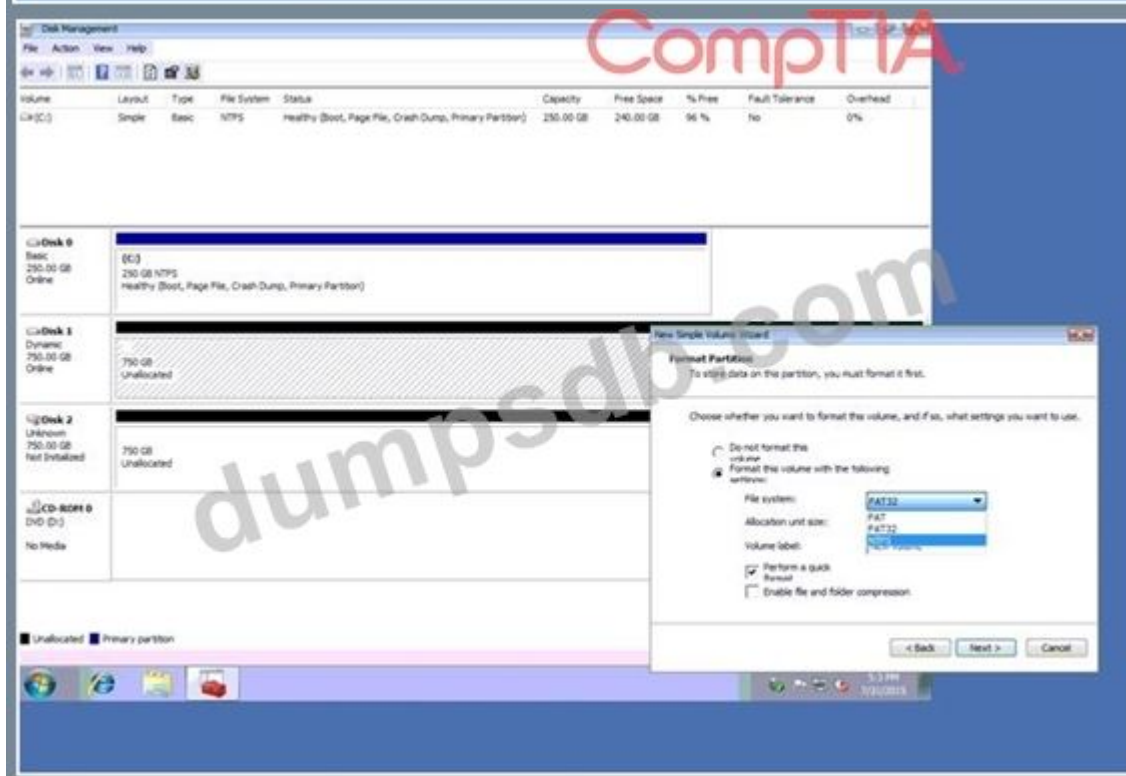
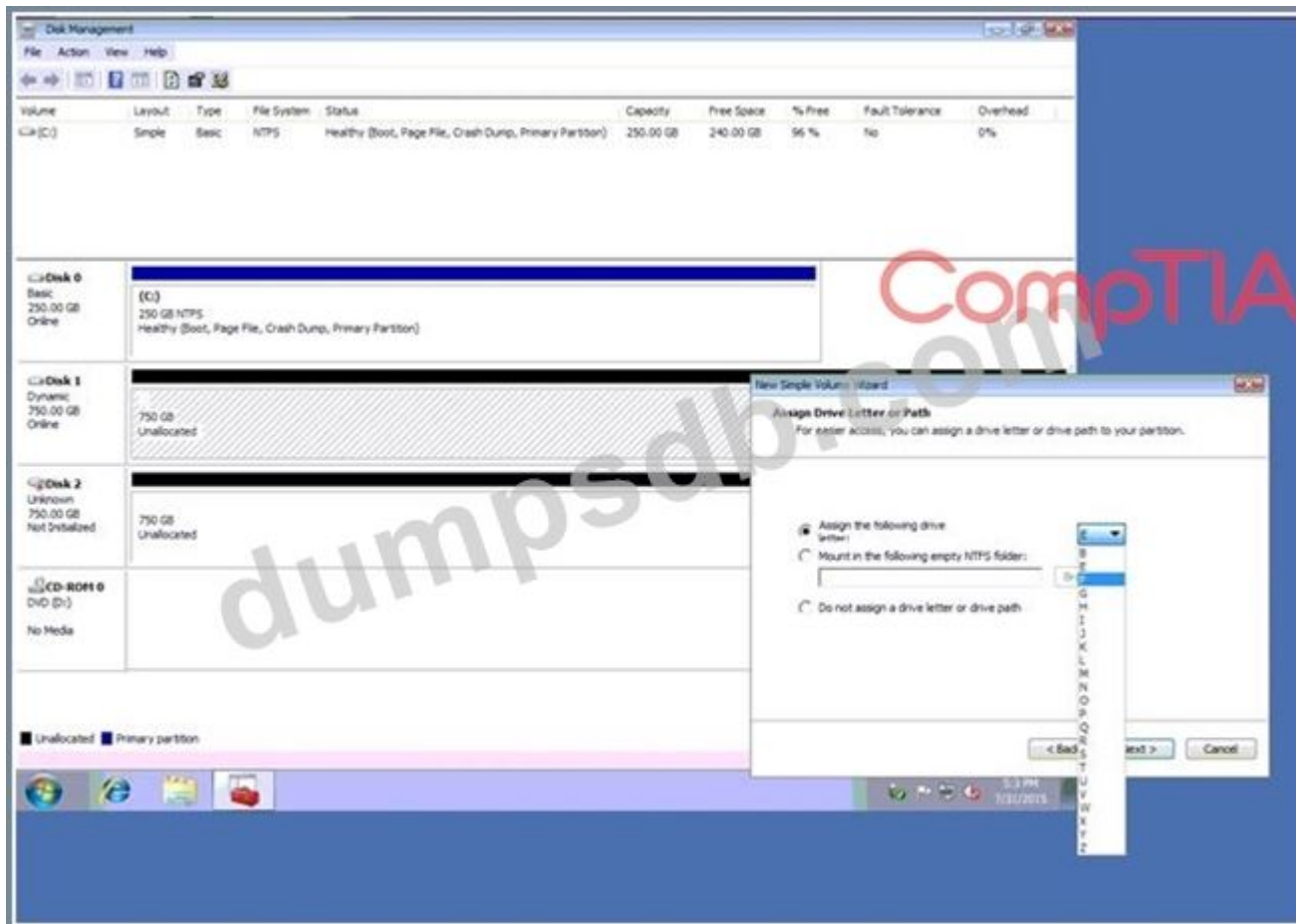
Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G Here are the screen shots showing this process:





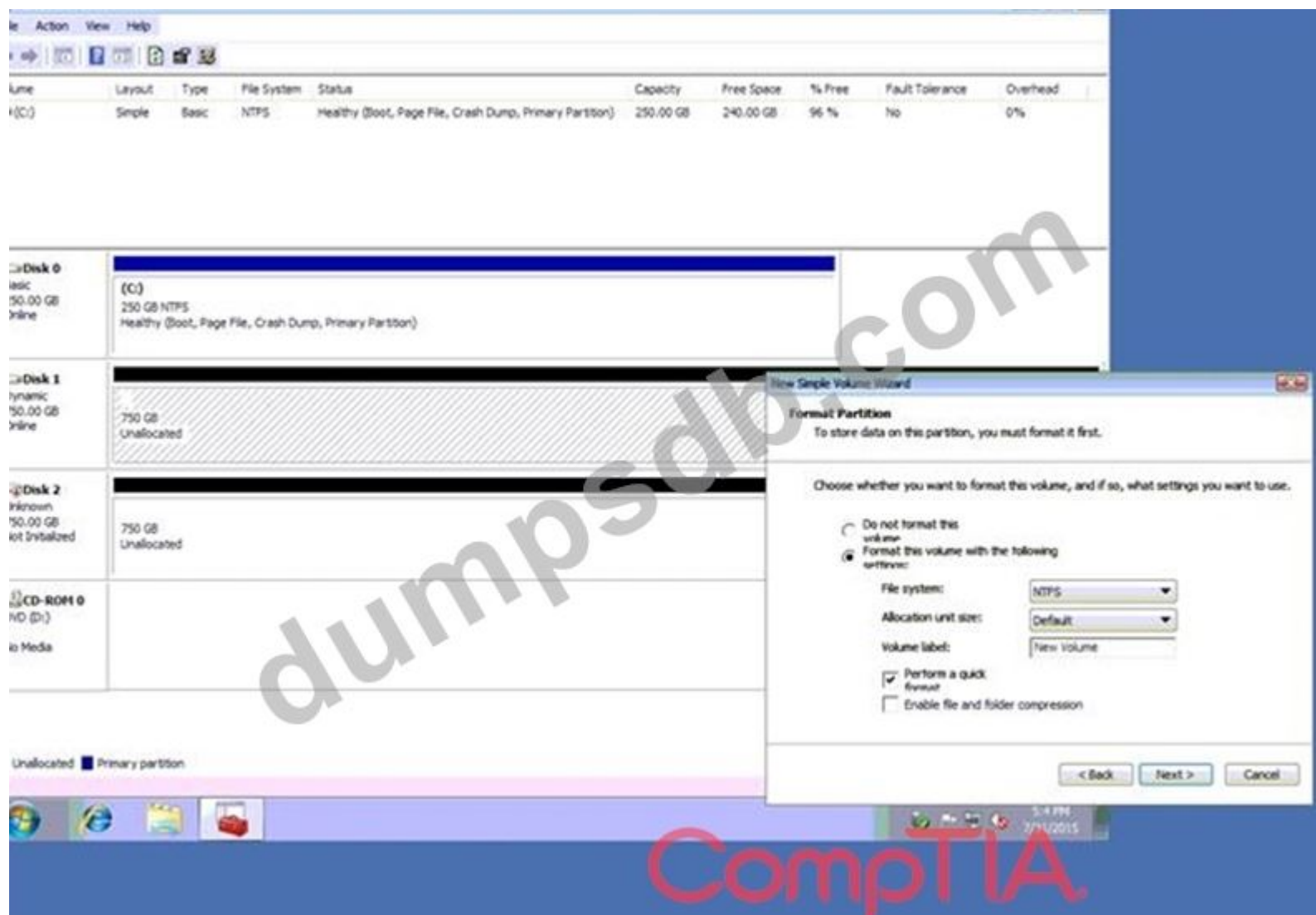
Windows Disk Management window showing disk configuration. The window title is "Disk Management".

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%
New Volume (G:)	Simple	Dynamic	NTFS	Healthy	500.00 GB	495.00 GB	99 %	No	0%

Disk 0 Basic 250.00 GB Online	(C:) 250 GB NTFS Healthy (Boot, Page File, Crash Dump, Primary Partition)	
Disk 1 Dynamic 750.00 GB Online	New Volume (F:) 250.00 GB NTFS Healthy	New Volume (G:) 500.00 GB NTFS Healthy
Disk 2 Basic 750.00 GB Online	750 GB Unallocated	
CD-ROM 0 DVD (D:) No Media		

Legend: ■ Unallocated ■ Primary partition ■ Simple volume

Taskbar: 5:13 PM 7/31/2015



Answer: ([SHOW ANSWER](#))

NEW QUESTION: 145

A team needs to deploy a temporary server room at a site to provide support during construction. Which of the following should they use at this site while setting up the server room?

- A. Privacy screens
- B. Vacuums
- C. Air filters
- D. ESD mats

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 146

A user calls the help desk to report issues with a computer. Earlier in the day, the user received an email with a link to a document to download. Nothing happened immediately after the user downloaded the document, but the computer then began to respond slowly. Applications also started to crash. The help desk technician discovers many of the user's files and applications have been renamed with .enc at the end. There is also a .txt file on the desktop with instructions on how to obtain the encryption key.

This is an example of:

- A. ransomware.

- B. a virus.
- C. spyware.
- D. spam.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 147

A technician has been tasked with remotely imaging a computer tab. The imaging process is failing because there is no response from the computers over the network. Which of the following should the technician perform to resolve the issue? (Choose two.)

- A. Configure BIOS to enable SSH
- B. Configure automatic updates
- C. Configure remote desktop connection
- D. Configure startup applications
- E. Configure BIOS to enable PXE boot
- F. Configure BIOS to enable Wake-on-LAN

Answer: C,F ([LEAVE A REPLY](#))

NEW QUESTION: 148

Joe, a customer, calls a technician to report a remote computer is demonstrating erratic behavior while he is working on it. The technician verifies the files and directories. Joe is working on locally cannot be opened in any application, and the computer is running extremely slow.

Which of the following is the MOST likely cause of this issue?

- A. Application crash
- B. Files disappearing
- C. File permission changes
- D. Too many startup items

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 149

A MAC user's operating system became corrupted, and files were deleted after malware was downloaded. The user needs to access the data that was previously stored on the MAC. Which of the following built-in utilities should be used?

- A. Snapshot
- B. Boot Camp
- C. System Restore
- D. Time Machine

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 150

A technician is restoring files, which were deleted more than one month ago, from a backup on Mac OS X.

Using the available GUI utility, which of the following utilities should the technician launch to accomplish this task?

- A. Dock

- B. Finder
- C. Boot Camp
- D. Keychain

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 151

Joe, a customer, calls a technician to report a remote computer is demonstrate erratic behavior while he is working on it. The technician verifies the files and directories Joe is working on locally cannot be open in any application, and the computer is extremely slow. Which of the following is the MOST likely cause of this issue?

- A. Files disappearing
- B. File permission changes
- C. Application crash
- D. Too many start items

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 152

Which of the following are methods used to prevent an unauthorized computer from establishing a connection as a node on a corporate network? (Select TWO.)

- A. Captive portal
- B. Anti-malware
- C. Firewall
- D. IDS
- E. Port security
- F. Certificate

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 153

After connecting to the corporate VPN, a user's workstation is no longer able to browse Internet websites.

A technician discovers launching a different web browser on the same computer reaches the websites correctly.

Which of the following should the technician do NEXT?

- A. Disconnect and reconnect from the corporate VPN
- B. Verify the browser's proxy configuration settings
- C. Instruct the user to use the alternate web browser instead.
- D. Scan the user's workstation for malware

E. Flush the workstation's DNS cache

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 154

A Linux user reports that an application will not open and gives the error only one instance of the application may run at one time. A root administrator logs on to the device and opens terminal. Which of the following pairs of tools will be needed to ensure no other instance of the software are correctly running?

- A. Node and vi
- B. Op and rm
- C. Is and chown
- D. Ps and kill
- E. Pad and chmod

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 155

A technician receives an invalid certificate error when visiting a website with port 443 enabled. Other computers on the same LAN do not exhibit this symptom. Which of the following needs to be adjusted on the workstation to fix the issue?

- A. UEFI boot mode
- B. Logon times
- C. User access control
- D. Date and time

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 156

A technician is setting up a new corporate wireless network. One of the following requirements for the network is that connections must only be allowed for current accounts without giving a wireless key. Which of the following should the technician use?

- A. RADIUS
- B. MFA
- C. MAC filtering
- D. WPA2

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 157

A technician has been asked to recommend antivirus software for a home PC, but the user does not want to pay for a license. Which of the following license types should the technician recommend?

- A. Corporate license
- B. Enterprise license
- C. Open license
- D. Personal license

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 158

A Microsoft application will not open when a user clicks on it. Instead, the following error message pops up: This application has crashed. Would you like to send an error report to Microsoft?

Which of the following should the user try FIRST

- A. Open a run command and then type the application name.
- B. Reboot the computer into safe mode and try to open the program.
- C. Uninstall the program after saving any associated data and reinstall the program.
- D. Open the application with administrative privileges.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 159

A technician is dispatched to work on a computer that belonged to a recently terminated employee. The technician determines the system is hosting illegal software.

Which of the following actions best describes the NEXT step the technician should take?

- A. Immediately notify the local authorities or corporate security.
- B. Back up the computer data to an IT share.
- C. Reimage the computer for future use.
- D. Secure the computer to establish chain of custody.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 160

A mobile device user is concerned about security. The user wants to use multifactor authentication on the device. Which of the following would BEST accomplish this?

- A. Fingerprint lock and passcode lock
- B. Passcode lock and swipe lock
- C. Face lock and fingerprint lock
- D. Picture passcode and pin lock

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 161

A user suspects a computer is infected with malware. A technician identifies the symptoms as being related to a recent spread of malware. Which of the following steps should the technician take NEXT to address the infection?

- A. Remediate the infected system.
- B. Educate the end user.
- C. Schedule scans and run updates.
- D. Disable System Restore.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 162

A user's laptop screen goes black after five minutes of not being used. Which of the following Windows Control Panel utilities should be used to modify the user experience?

- A. Internet Options
- B. Power Options
- C. Device Manager
- D. Troubleshooting

Answer: D (LEAVE A REPLY)

NEW QUESTION: 163

Joe, a technician, receives notification that a share for production data files on the network is encrypted. Joe suspects a crypto virus is active. He checks the rights of the network share to see which departments have access. He then searches the user directories of those departmental users who are looking for encrypted files. He narrows his search to a single user's computer. Once the suspected source of the virus is discovered and removed from the network, which of the following should Joe do NEXT?

- A. Scan and remove the malware from the infected system.
- B. Create a system restore point and reboot the system.
- C. Schedule antivirus scans and perform Windows updates.
- D. Educate the end user on safe browsing and email habits.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 164

A computer running Windows 7 has an icon that has the appearance of an unlocked padlock with a yellow warning graphic. This icon advises the user that:

- A. BitLocker has encountered an error and the user should run the check disk utility.
- B. BitLocker is suspended, and the drive is no longer encrypted
- C. BitLocker has locked the drive, and it is no longer accessible
- D. BitLocker is operating on the system but not for the user

Answer: D (LEAVE A REPLY)

NEW QUESTION: 165

A technician is setting up network adapter settings on Windows clients that have static IP address assignments. The technician has more than 100 workstation to complete and wants to automate the process. The requirements for the adapter settings are as follows:

- They must utilize a command line utility
- The technician has no access to Group Policy
- All workstation should have an IP address assigned by the DHCP.

Which of the following steps should the technician perform to meet these requirements?

- A. Use the `ipconfig/release` and `ipconfig /renew` command to have the workstation contact the DHCP for a new lease. Place these two commands in a `.bat` file to execute on all systems.
- B. Use the `netstat` command to find connections on the workstation adapter. Then use the `ipconfig /renew` command to use DHCP for a new lease. Place these two commands in a `.bat` file to execute on all systems.
- C. Use the `net use` command to view active connection on the network. Then use the `ipconfig /renew` command to use DHCP for a new lease. Place these two commands in a `.bat` file to execute on all systems.

D. Use the ipconfig /renew command to use DHCP for a new lease. Place these two commands in a .bat file to execute on all systems.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 166

A technician sees the following in a .ps1 file:

```
#Script to copy files to a server
#Uses file name computers.txt for list
#Share as you like
Get-Object
```

Which of the following BEST describes the lines that start with the # symbol?

- A. Basic loops
- B. Comments
- C. Integers
- D. Environment variables

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 167

A technician is implementing multifactor authentication for a high-security organization Which of the following physical security technologies should the technician propose for implementation?

(Select TWO).

- A. Privacy filters
- B. Fingerprint reader
- C. Strong passwords
- D. Mantraps
- E. Cablelocks
- F. Smart cards

Answer: B,F ([LEAVE A REPLY](#))

NEW QUESTION: 168

Which of the following technologies is used by malicious employees to obtain user passwords?

- A. Man-in-the-middle
- B. Shoulder surfing
- C. Tailgating
- D. Phishing

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 169

A user reports an issue with an Internet browser. The browser will not allow certain web pages to be viewed and instead forwards the user to a site requesting personal information.

Which of the following tools would BEST prevent this from happening to other employees?

- A. Trusted root certificate
- B. Anti-malware software
- C. Antivirus software
- D. Windows Firewall
- E. Proxy server

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 170

Joe, an employee, took a company-issued Windows laptop home, but is having trouble connecting to any of the shares hosted on his home media server. Joe has verified he is connected to the Internet.

Which of the following would explain why Joe cannot access his personal shares?

- A. An IP conflict is present
- B. A corporate VPN is enabled
- C. HomeGroup must be enabled
- D. A firewall exception must be set

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 171

A technician is adding a folder to a structure that is several levels down from the top level. The technician wants to make sure the new folder will have the same permissions as the top level. Which of the following should the technician configure?

- A. Attributes
- B. Inheritance
- C. Shares
- D. Replication

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 172

A network administrator notifies a technician that the company is experiencing a DDoS attack. Several internal Windows PCs are the source of the traffic. The network administrator gives the technician the Windows computer names and states they be scanned and cleaned immediately.

With which of the following types of infections are the PCs MOST likely infected? (Select two.)

- A. Zombies
- B. Ransomware
- C. Botnet
- D. Spyware

E. Worm

F. Virus

Answer: A,E ([LEAVE A REPLY](#))

NEW QUESTION: 173

A technician is troubleshooting a PC and identifies the issue as malware. To remediate the PC, the technician attempts to download a malware removal tool but finds the PC cannot connect to the Internet. Which of the following MOST likely explains why the PC cannot access the Internet?

A. The PC is currently running antivirus.

B. Malware corrupted the NIC drivers.

C. The PC is quarantined.

D. System Restore is disabled.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 174

The Chief Executive Offer (CEO) of a company receives an email from a local bank. It states the company's account has several suspicious transactions and instructs the CEO to log in immediately to validate the transactions; otherwise, the account will be frozen. Which of the following BEST describes this email?

A. Whaling

B. Dumpster diving

C. Spear phishing

D. Impersonation

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 175

A user turns on a new laptop and attempts to log in to specialized software, but receives a message stating that the address is already in use. The user logs on to the old desktop and receives the same message. A technician checks the account and sees a comment that the user requires a specifically allocated address before connecting to the software.

Which of the following should the technician do to MOST likely resolve the issue?

A. Remove the static IP configuration from the desktop.

B. Set the laptop configuration to DHCP to prevent conflicts.

C. Replace the network card in the laptop, as it may be defective.

D. Bridge the LAN connection between the laptop and the desktop.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 176

A user's mobile device appears to be losing battery life rapidly and often feels warm to the touch, even when it is put away. The device is relatively new, so the user is concerned it is defective. A technician inspects the device and sees the following:

Storage Settings:	26GB Used (6GB Free) Photos 15GB Music 5GB Messages 3GB Apps 2GB
Usage Settings:	Calls 800MB Maps 3.2GB Messages 120MB News 250MB Weather 40MB
Mail Settings:	WorkPush PersonalFetch(15 minutes)
Privacy Settings:	App Store While Using Maps Always Email Never Weather Always Calendar While Using Messages While Using Photos Always
Display Settings:	Brightness Auto Auto-Lock Never Night Mode Disabled

Which of the following should be changed to resolve this issue?

- A. Mail - Work
- B. Display - Brightness
- C. Storage - Photos
- D. Privacy - Maps

Answer: B (LEAVE A REPLY)

NEW QUESTION: 177

A user is locked out of the local user account on a UEFI-based workgroup computer. A technician is trying to use a third the USB drive to run the program.

Which of the following would be the BEST way to fix the issue?

- A. Boot into recovery console, navigate to the USB drive, and boot from USB.
- B. Disable Secure Boot, restart the computer, and boot from USB
- C. Use Bootsect.exe to modify the boot priority. restart the computer, and boot from USB.
- D. Start up in safe mode, verify the USB device in Device Manager, restart the computer, and boot from USB.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 178

A user's computer is displaying a black screen. The technician restarts the computer, but the OS still does not load. The technician discovers the OS was patched the previous evening. Which of the following should the technician attempt NEXT?

- A. Configure boot options in the BIOS
- B. Reboot into safe mode and roll back the updates
- C. Repair the Windows Registry
- D. Disable Windows services and applications

Answer: B (LEAVE A REPLY)

NEW QUESTION: 179

The Chief Executive Officer at a bank recently saw a news report about a high-profile cybercrime where a remote access tool that the bank uses for support was also used in this crime. The report stated that attackers were able to brute force passwords to access systems.

Which of the following would BEST limit the bank's risk? (Choose two.)

- A. Limit remote access to destinations inside the corporate network.
- B. Enforce account lockouts after five bad password attempts.
- C. Purchase a password manager for remote tool users.
- D. Enable multifactor authentication for each support account.
- E. Block all support accounts from logging in from foreign countries.
- F. Configure a replacement remote-access tool for support cases.

Answer: D,E (LEAVE A REPLY)

NEW QUESTION: 180

An employee contacts the help desk because the battery in a company-provided smartphone lasts only a short period of time when the worker is in the office. Which of the following would MOST likely reduce this symptom? (Select TWO)

- A. Increase the time to dim the screen automatically
- B. Disable 802.11ac and use mobile data exclusively
- C. Connect to the office WiFi network automatically
- D. Increase the frequency for syncing corporate email
- E. Close applications when tasks are completed.
- F. Set the smartphone display to maximum brightness

Answer: E,F (LEAVE A REPLY)

NEW QUESTION: 181

A SOHO user calls a technician and wants to secure a home network. The SOHO user needs to have protection from physical connections and ensure that employees cannot access applications or personal emails. Which of the following would the technician MOST likely configure on the new network device to accommodate this SOHO user's request? (Select TWO).

- A. Physical security
- B. Content filtering
- C. Default SSID
- D. MAC filtering
- E. Radio power levels

Answer: A,B (LEAVE A REPLY)

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NEW QUESTION: 182

Over the years a user has been accidentally creating copies of folders in a personal drive and as a result, there are now hundreds of "copy of copy" folders dotted throughout the drive.

Which of the following Windows command line tools might a technician use to obtain a complete list of all the folders for use in a deletion script?

- A. dir
- B. 1s
- C. rd
- D. del

Answer: A (LEAVE A REPLY)

The DIR command is a powerful Windows Command Prompt function that lists all files and subdirectories contained in a specific directory.

NEW QUESTION: 183

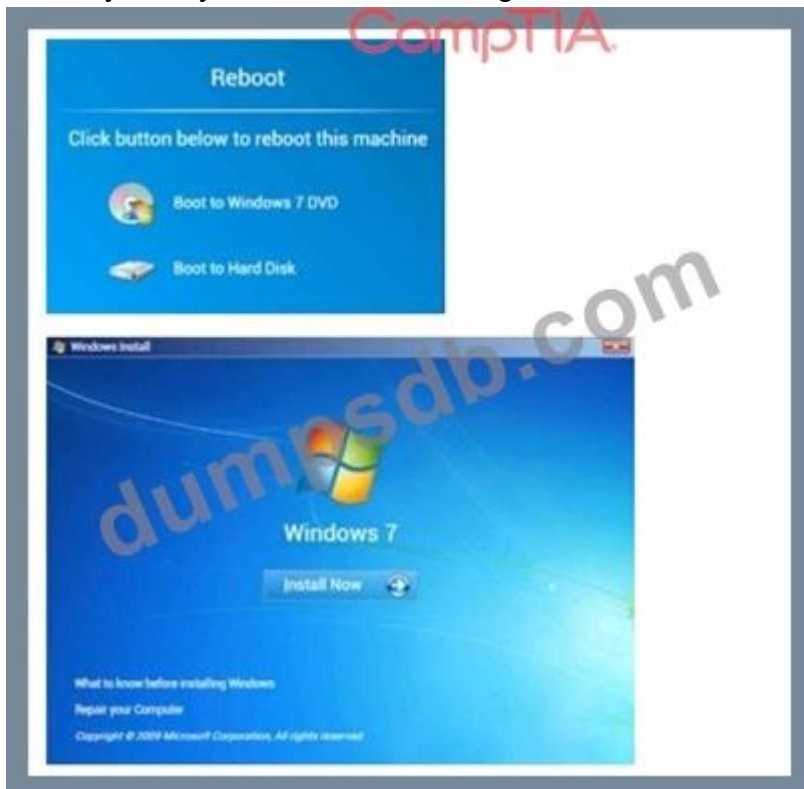
A Windows 7 machine appears to have a failure. Every time it is rebooted, the message "BOOTMGR is missing" appears.

You have previously inserted a Windows 7 installation DVD into the DVD-ROM.D18912E1457D5D1DDCBD40AB3BF70D5D Please repair this failure without overwriting the customers' local user profiles.

INSTRUCTIONS

Use the Windows recovery and repair utilities to remediate the issue.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.





Answer:

Step 1: Choose Boot from Windows 7 DVD

Step 2: Click Install

Step 3: Choose Upgrade

NEW QUESTION: 184

SIMULATION

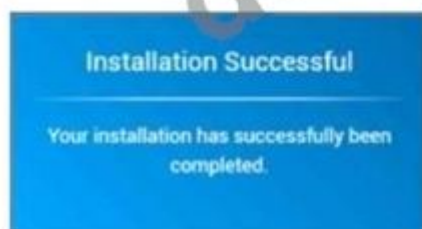
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You have previously inserted a Windows 7 installation DVD into the DVD-ROM.D18912E1457D5D1DDCBD40AB3BF70D5D Please repair this failure without overwriting the customers' local user profiles.

INSTRUCTIONS

Use the Windows recovery and repair utilities to remediate the issue.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Answer:

Step 1: Choose Boot from Windows 7 DVD

Step 2: Click Install

Step 3: Choose Upgrade

NEW QUESTION: 185

Which of the following security permissions takes precedence over the other?

- A. Share permissions over file permissions
- B. File permissions over user permissions
- C. Share permissions over inherited permissions
- D. File permissions over share permissions

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 186

Which of the following technologies is used by malicious employees to obtain user passwords?

- A. Man-in-the-middle
- B. Phishing
- C. Tailgating
- D. Shoulder surfing

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

NEW QUESTION: 187

A junior technician needs to obtain a list of all the processes that are running on Linux system.

Which of the following commands should the technician use to obtain the information?

- A. Ps
- B. ls
- C. Nv
- D. V1

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 188

A customer has been using a computer to download and copy files to a USB flash drive. The customer accidentally stepped on the power strip, and the computer suddenly powered off. When the computer turned back on, it displayed an error message: No OS found. Which of the following should a technician perform NEXT?

- A. Check the boot order.
- B. Repair the OS.
- C. Run hardware diagnostics.
- D. Connect a UPS.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 189

Which of the following security tools can leverage the onboard TPM to protect data at rest?

- A. BitLocker
- B. Access control list

- C. Encrypted file system
- D. Secure file transfer protocol

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 190

A technician installed a new video card into a computer but did not connect the second monitor. When the technician boots the computer, it shows a blue screen during boot and automatically restarts. The technician is able to boot into safe mode successfully. Which of the following would MOST likely resolve the issue?

- A. Install the second monitor.
- B. Replace the video card
- C. Disable the antivirus.
- D. Install updated video drivers.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 191

A company has just experienced a data breach that affected all mobile devices. Which of the following would BEST secure access to user's mobile devices? (Choose two.)

- A. SSO authentication
- B. OS security updates
- C. Device profiles update
- D. Remote backup application
- E. Biometric authentication
- F. Full device encryption

Answer: E,F ([LEAVE A REPLY](#))

NEW QUESTION: 192

A user has installed two new drives in one of the computers in the computer lab and has been unable to format Disk1 from the command prompt.

The lab requires that Disk1 be a dynamic disk configured with two partitions. The first partition must be 256,000 MB in size and mapped to drive F.

The second partition must be 512,000 MB in size and mapped to drive G.

The new partitions must be formatted to ensure that user's files can be secured from other users and that the disk must be configured to account for future redundancy.

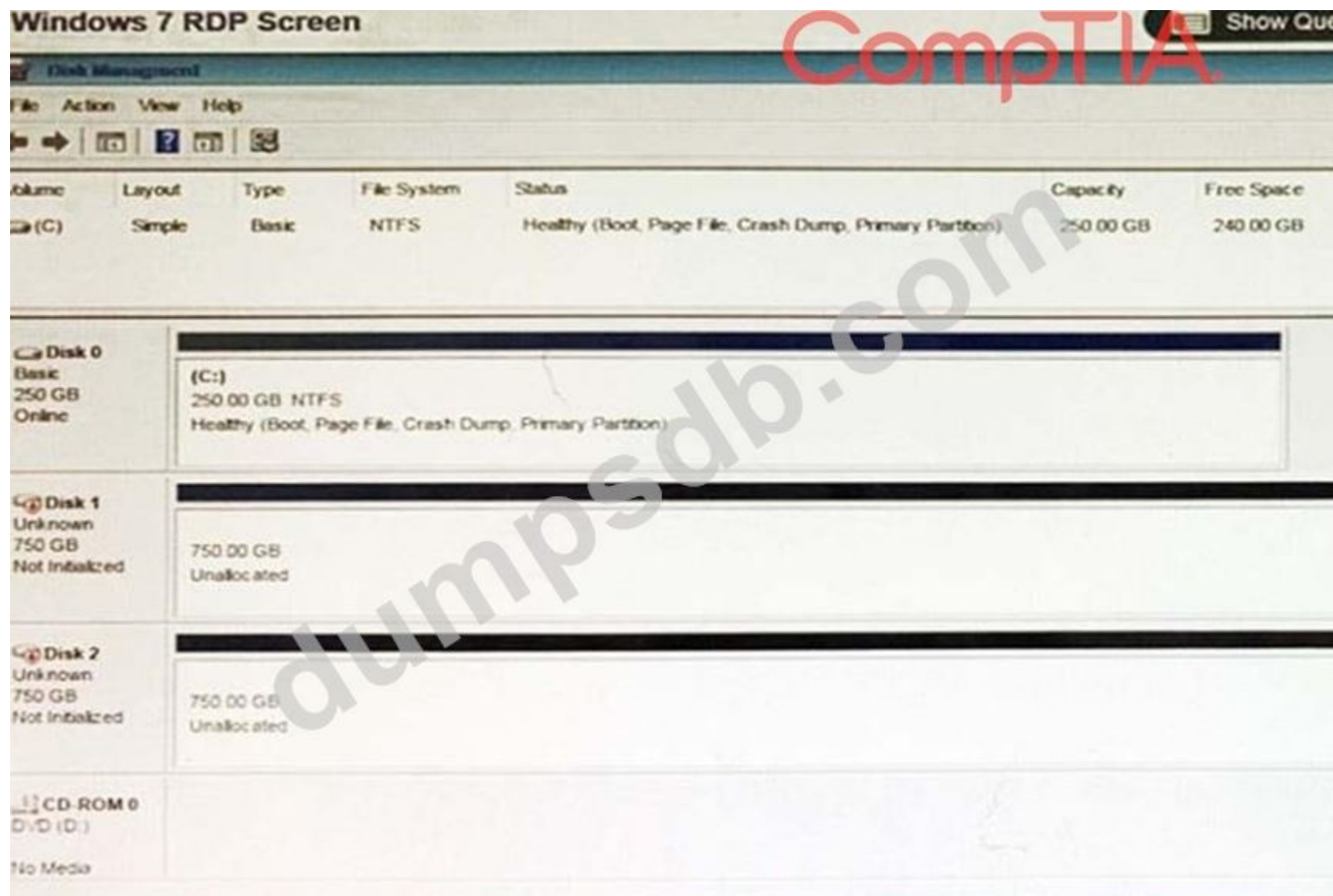
Make sure to maintain a consistent file system.

Answer:

INSTRUCTIONS:

Conduct the necessary steps within the Disk Manager to accomplish these tasks.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Please review explanation for detailed answer.

Right click on disk 1, click on initialize

Choose disk and option as MBR. Hit ok.

Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G Here are the screen shots showing this process:

NEW QUESTION: 193

A technician is working on an infected computer After running a scan and removing the malicious software, only one issue remains.

When opening up the browser, it is redirected to an unwanted site The technician checks the home page settings, and they are correct.

The technician types the home page address in the browser, and it is still redirected. Which of the following does the technician need to edit to resolve this issue?

- A. boot.ini
- B. Hosts file
- C. MSConfig
- D. Registry

Answer: B (LEAVE A REPLY)

NEW QUESTION: 194

A user notices recent print jobs are not printing to the local printer despite printing fine yesterday. There are no errors indicated on the taskbar printer icon.

Which of the following actions should the user take FIRST?

- A. Check to ensure the printer selected is the default printer
- B. Cancel all documents and print them again
- C. Check the status of the print server queue
- D. Check that the printer is not offline print mode

Answer: (SHOW ANSWER)

NEW QUESTION: 195

A customer's computer is having difficulty opening programs and regularly receives error messages regarding low system resources.

Which of the following performance settings changes would BEST help customer temporarily until upgrade can be made?

- A. Processor scheduling
- B. Visual effects
- C. Page-file size
- D. Data execution prevention

Answer: (SHOW ANSWER)

NEW QUESTION: 196

Which of the following features has undergone the most significant changes from Windows 7 to Windows 10 and greatly simplified the operating system installation process?

- A. Account control
- B. PXE installation
- C. Metro interface
- D. Driver detection

Answer: D (LEAVE A REPLY)

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NEW QUESTION: 197

Joe, a technician, receives notification that a share for production data files on the network is encrypted. Joe suspects a crypto virus is active. He checks the rights of the network share to see which departments have access. He then searches the user directories of those departmental users who are looking for encrypted files. He narrows his search to a single user's computer.

Once the suspected source of the virus is discovered and removed from the network, which of the following should Joe do NEXT?

- A. Create a system restore point and reboot the system.
- B. Scan and remove the malware from the infected system.
- C. Educate the end user on safe browsing and email habits.
- D. Schedule antivirus scans and perform Windows updates.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 198

A user has installed two new drives in one of the computers in the computer lab and has been unable to format Disk1 from the command prompt.

The lab requires that Disk1 be a dynamic disk configured with two partitions. The first partition must be 256,000 MB in size and mapped to drive F.

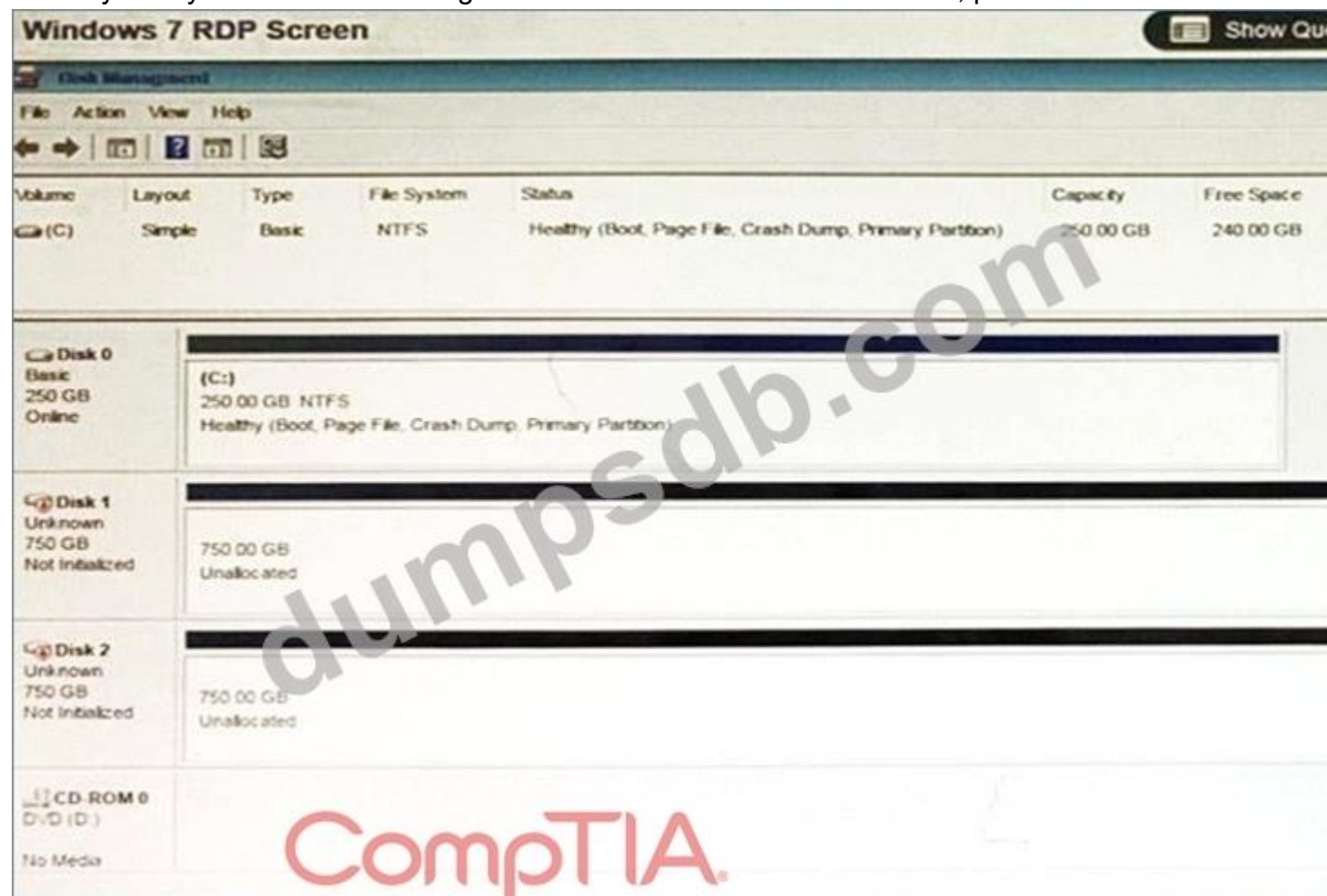
The second partition must be 512,000 MB in size and mapped to drive G.

The new partitions must be formatted to ensure that user's files can be secured from other users and that the disk must be configured to account for future redundancy.

Make sure to maintain a consistent file system.

Conduct the necessary steps within the Disk Manager to accomplish these tasks.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.



Answer:

Please review explanation for detailed answer.

Right click on disk 1, click on initialize

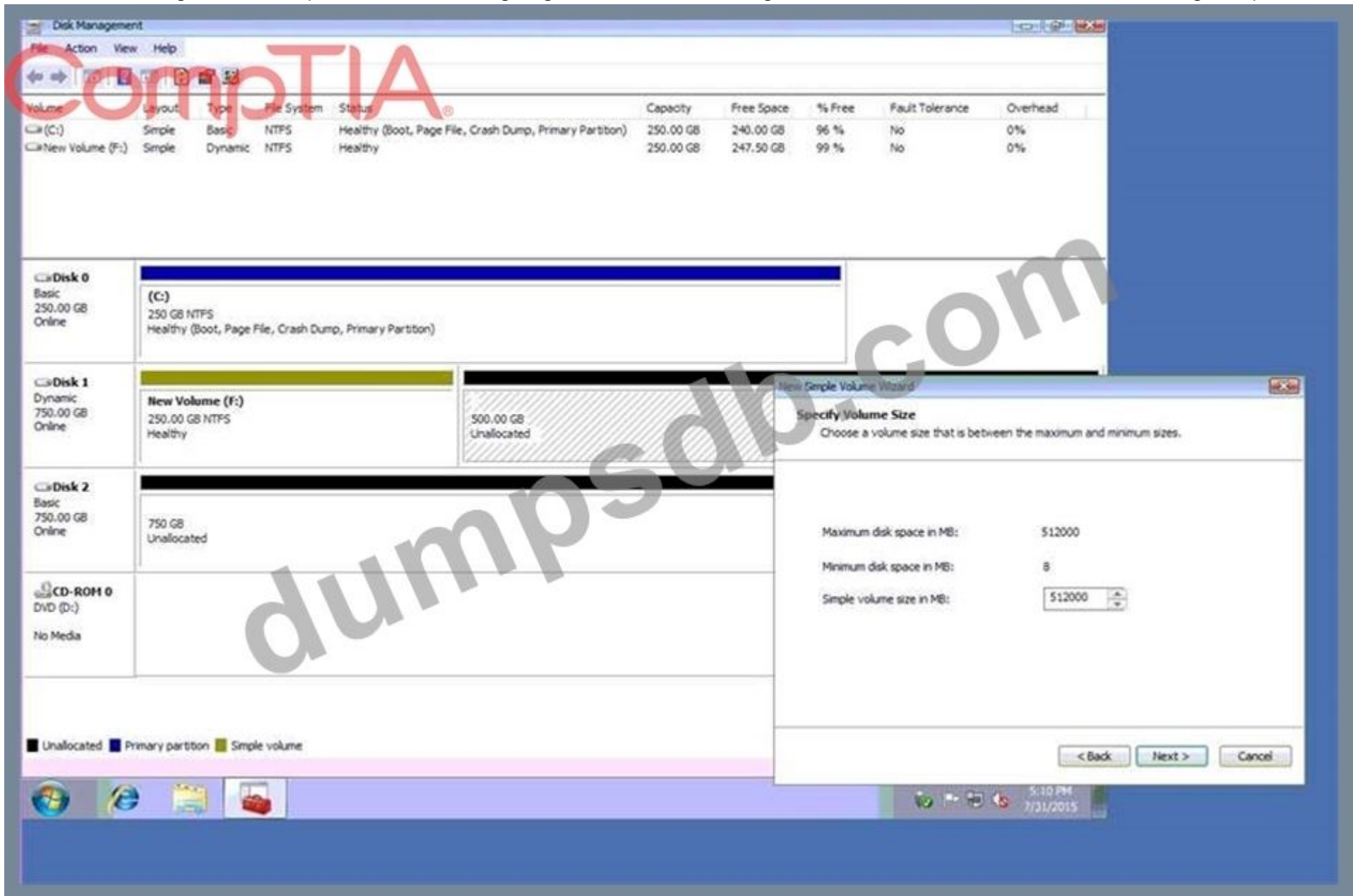
Choose disk and option as MBR. Hit ok.

Again, right click on disk 1 and choose convert to dynamic disk.

Now right click on disk 1 and choose new simple volume.

Specify storage as 256000 and assign a drive letter F and choose file system as NTFS and click finish.

Do the same thing for rest of space of disk 1, assigning 512000MB and using Disc G Here are the screen shots showing this process:



Disk Management

File Action View Help

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

■ Unallocated ■ Primary partition ■ Simple volume

10 PM 11/21/2015

CompTIA

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New Simple Volume Wizard

Assign Drive Letter or Path

For easier access, you can assign a drive letter or drive path to your partition.

Assign the following drive letter: G

Mount in the following empty NTFS folder: Browse...

Do not assign a drive letter or drive path

< Back Next > Cancel

CompTIA

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%

Disk	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
Disk 0	Basic	250.00 GB	Online	(C:)	250 GB NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)			
Disk 1	Dynamic	750.00 GB	Online	New Volume (F:)	250.00 GB NTFS	Healthy			
Disk 2	Basic	750.00 GB	Online	750 GB	Unallocated				
CD-ROM 0	DVD (D:)	No Media							

New Simple Volume Wizard

Format Partition
To store data on this partition, you must format it first.

Choose whether you want to format this volume, and if so, what settings you want to use.

Do not format this volume

Format this volume with the following settings:

File system:

Allocation unit size:

Volume label:

Perform a quick format

Enable file and folder compression

< Back Next > Cancel

CompTIA

Disk Management

File Action View Help

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%

■ Unallocated ■ Primary partition

Taskbar: 5:0 PM 7/31/2015

Initialize Disk

You must initialize a disk before Logical Disk Manager can access it.

Select disks:

- Disk 1
- Disk 2

Use the following partition style for the selected disks:

- MBR (Master Boot Record)
- GPT (GUID Partition Table)

Note: The GPT partition style is not recognized by all previous versions of Windows. It is recommended for disks larger than 2TB, or disks used on Itanium-based computers.

OK Cancel

The image shows a Windows Disk Management window and a 'New Simple Volume Wizard' dialog box. The Disk Management window displays the following information:

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%

Disk 0: Basic, 150.00 GB, Online. (C:) 250 GB NTFS, Healthy (Boot, Page File, Crash Dump, Primary Partition).

Disk 1: Dynamic, 750.00 GB, Online. 750 GB Unallocated.

Disk 2: Unknown, 750.00 GB, Not Initialized. 750 GB Unallocated.

CD-ROM 0: DVD (D:), Media.

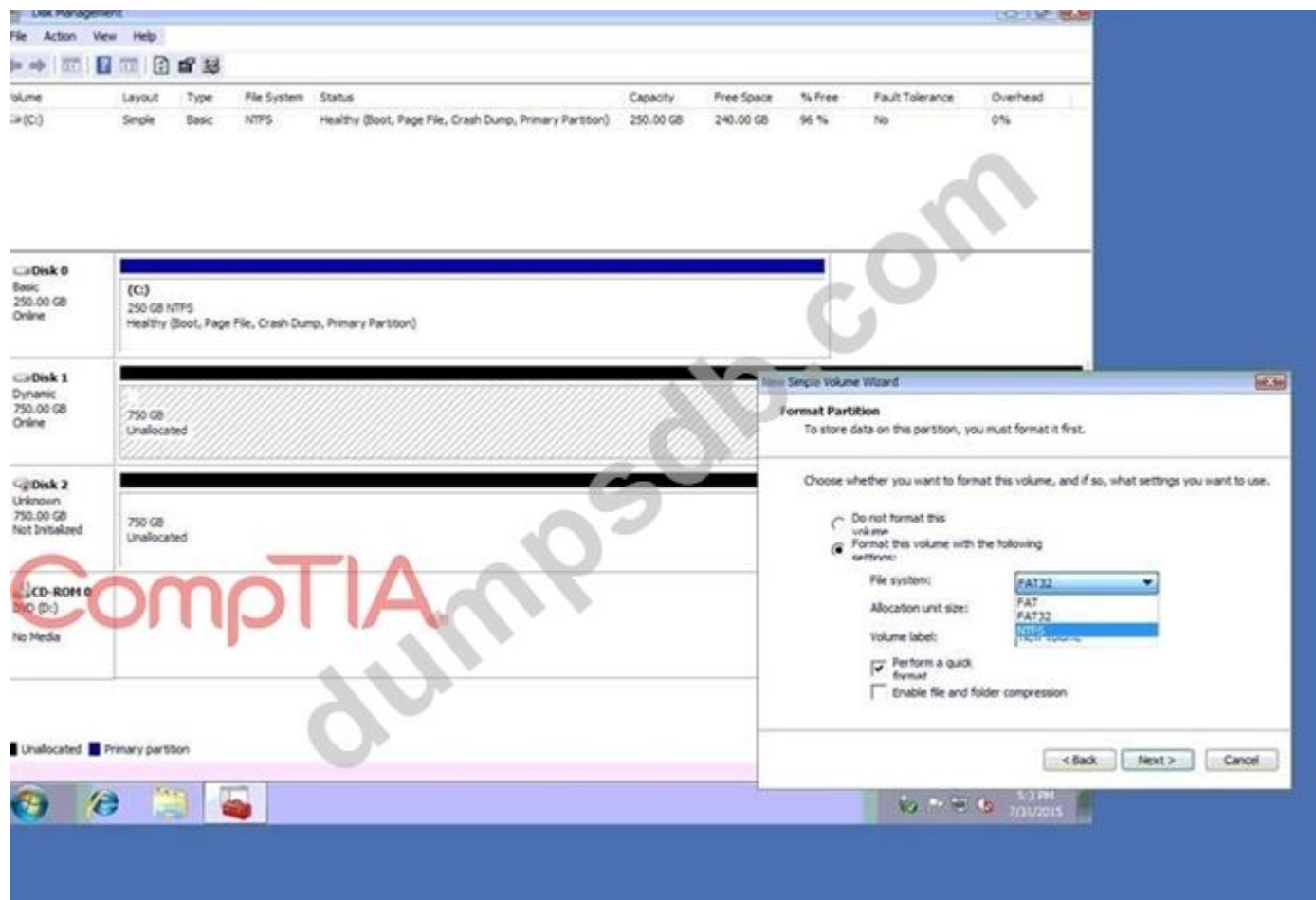
Legend: Unallocated (hatched), Primary partition (solid).

The 'New Simple Volume Wizard' dialog box is in the 'Assign Drive Letter or Path' step. It offers three options:

- Assign the following drive letter: E
- Mount in the following empty NTFS folder: [empty text box]
- Do not assign a drive letter or drive path

The drive letter dropdown menu is open, showing letters from E to Z. The system tray at the bottom right shows the time as 5:3 PM on 7/31/2015.

CompTIA



CompTIA

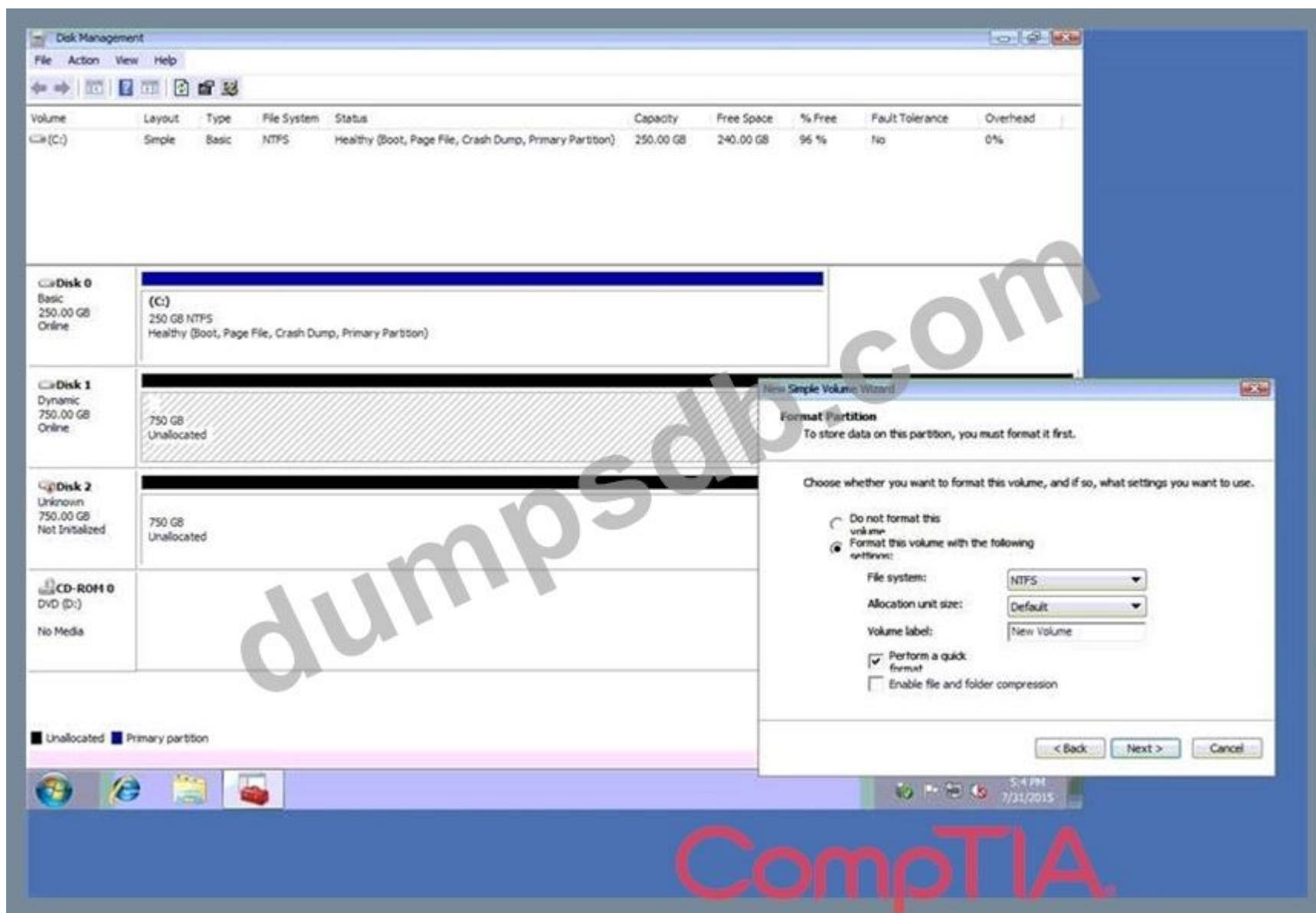
Disk Management

File Action View Help

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overhead
(C:)	Simple	Basic	NTFS	Healthy (Boot, Page File, Crash Dump, Primary Partition)	250.00 GB	240.00 GB	96 %	No	0%
New Volume (F:)	Simple	Dynamic	NTFS	Healthy	250.00 GB	247.50 GB	99 %	No	0%
New Volume (G:)	Simple	Dynamic	NTFS	Healthy	500.00 GB	495.00 GB	99 %	No	0%

■ Unallocated ■ Primary partition ■ Simple volume

5:13 PM
7/31/2015



NEW QUESTION: 199

A technician has created a new fileshare for an organization. To maintain data security, all users should have read-only rights to the fileshare. Additionally, supervisors need to be able to write and delete files. After the technician has configured the fileshare, users can read documents, but supervisors cannot modify documents.

Which of the following utilities should the technician use to troubleshoot the issue?

- A. Microsoft Management Console
- B. User Account Control
- C. Local Security Policy
- D. Map Network Drive

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 200

A company is upgrading the desktops of all its employees. Users in the multimedia department would like to keep the RAM from their current desktops to upgrade their new devices. Following change management best practices, which of the following actions should a technician perform NEXT?

- A. Consult the back-out plan for guidance.
- B. Report the request to the board
- C. Perform the RAM upgrade as requested
- D. Document the change in the project notes.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 201

Which of the following standards controls the processing of credit cards?

- A. PII
- B. PHI
- C. PGP
- D. PCI

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 202

A user needs to transfer some information from a work computer to a server. The user plugs a personal USB into the computer but is denied access to save information on the storage medium due to the security policy. This is an example of:

- A. a Trojan horse,
- B. port security.
- C. an access control list
- D. data loss prevention

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 203

A user's desktop will not run an accounting program. The program's splash screen pops up, and then the software freezes. Which of the following actions should a technician take FIRST to help resolve the issue?

- A. Reseat the memory.
- B. Reset the PC display settings.
- C. Uninstall, reinstall, and restart the application.
- D. Ensure the PC meets the minimum requirements.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 204

A Windows user is trying to print a large number of documents to a network printer, but the printer is no longer printing. A technician investigates and notices all the jobs are stuck in the print queue. Which of the following should the technician perform to resolve the issue?

- A. Restart the Network Connection service.
- B. Restart the spooler service.
- C. Restart the WMI service
- D. Restart the Windows Update service

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 205

A small office's wireless network was compromised recently by an attacker who brute forced a PIN to gain access. The attacker then modified the DNS settings on the router and spread malware to the entire network.

Which of the following configurations MOST likely allowed the attack to take place? (Choose two.)

- A. Guest network
- B. Outdated firmware
- C. Default login
- D. WEP
- E. WPS
- F. TKIP

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 206

Which of the following can be applied directly to an organizational unit in Active Directory to provide security to both the user and the machine?

- A. Home Folder
- B. Security Groups
- C. Folder Redirection
- D. Group Policy

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 207

Ann, an end user, is utilizing a stylus on her tablet. The recognition point is off when she uses the stylus, but it registers in the correct spot when she uses her finger.

Which of the following would be the BEST resolution to Ann's issue?

- A. Calibrate the touchscreen sensor.
- B. Restart the tablet.
- C. Disconnect and then reconnect the stylus.
- D. Disable and then reenable Bluetooth.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 208

A user is having issues with website access. The user is trying to access a site that is used every day by everyone in the company. When the user goes to the site a message appears stating the site is not secure, and the address bar turns red. A technician confirms the site is working fine like everyone else. The technician verifies the address was entered correctly but when the message shows up. The address is different than what was typed.

Which of the following is causing this issue?

- A. Untrusted root CA
- B. Invalid certificate
- C. Browser redirection

D. Rogue antivirus

Answer: C (LEAVE A REPLY)

NEW QUESTION: 209

An administrator is creating a new user account and wants to grant access to only the resources required to perform the user's assigned job duties. Which of the following will the administrator MOST likely use?

- A. Principle of least privilege
- B. Access control lists
- C. Multifactor authentication
- D. Directory permissions

Answer: B (LEAVE A REPLY)

NEW QUESTION: 210

A user wishes to install applications on a mobile phone via .apk files loaded on a MicroSD card, rather than downloading them from the factory installed app store. This practice is referred to as:

- A. back-loading
- B. top-loading.
- C. side-loading
- D. front-loading

Answer: C (LEAVE A REPLY)

NEW QUESTION: 211

A company recently experienced a security incident in which an unauthorized user was able to insert a USB flash drive into a kiosk, launch a non-native OS, and deliver malicious payloads across the network. Which of the following security measures would have been BEST to prevent the attack from being executed in the first place' (Select TWO)

- A. Enabling the Secure Boot option
- B. Using a host-based antivirus with real-time scanning
- C. Disabling AutoRun for USB devices
- D. Changing the default administrator credentials
- E. Implementing automatic screen locks after 60 seconds of inactivity
- F. Creating a strong BIOS'UEFI password

Answer: B,E (LEAVE A REPLY)

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NEW QUESTION: 212

A user brings in a home desktop computer for cleaning. Upon opening the computer, a technician finds large amounts of dust and dirt inside. Which of the following should the technician use to remove the excess dust and dirt?

- A. Compressed air
- B. A vacuum
- C. A damp cloth
- D. A brush

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 213

Which of the following operating systems utilizes the web browser named Edge, replacing its older browser software?

- A. Windows 7
- B. Windows 8
- C. Windows 10
- D. Windows 8.1

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 214

A technician is reinstalling Windows for a user and wants to keep the user's files and settings. Afterward, the user notices that personal files are no longer available and settings have been restored to default. Which of the following did the technician MOST likely execute to cause this issue?

- A. System refresh
- B. System Restore
- C. System reset
- D. System update

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 215

A technician is disposing of computer hardware that contains PHI. The drive must be reusable. Which of the following methods should be used?

- A. Drive wipe
- B. Degauss
- C. Standard format
- D. Low-level format

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 216

A technician is running updates on a Windows PC. Some of the updates install properly, while others appear as failed. While troubleshooting, the technician restarts the PC and attempts to install the failed updates again. The updates continue to fail. Which of the following is the FIRST option to check?

- A. Look at the system Event Viewer to find more information on the failure
- B. Download the failed update to install manually

- C. Look up the error number associated with the failed update
- D. Visit the Microsoft Update website to see if there is an issue with a specific update

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 217

Which of the following should be replaced after a voltage spike?

- A. Battery backup
- B. Power supply
- C. Surge suppressor
- D. Electrical cable

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 218

Which of the following BEST describes the Guest account on a Windows system?

- A. This account is designed for users who require temporary access to a computer and do not need to store user-specific settings. Users of this account have very limited permissions.
- B. This account is designed to have the ability to set permissions for other users on the system. Users of this account have the capability to perform any operation or task on the system.
- C. This account is designed to provide basic permissions for completing common daily tasks. Users of this account are restricted from performing things like installing new software.
- D. This account is designed for users who require specific administrator rights or permissions. Users of this account are restricted from installing software but can change time zones.

Answer: (SHOW ANSWER)

NEW QUESTION: 219

A technician is installing a Linux operating system and is prompted to select the filesystem.

Which of the following filesystems should the technician choose?

- A. NTFS
- B. HFS
- C. FAT32
- D. Ext4

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 220

Which of the following would MOST likely be used by an attacker to identify the hash value of a strong password quickly?

- A. Brute force
- B. Dictionary attack
- C. Rainbow table
- D. Key stretching

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 221

As part of a BYOD program, the organization requires BYOD users to register devices prior to using them on the organization's network. The registration process logs a unique identifier assigned to every mobile phone produced. Which of the following must be collected during the registration process?

- A. MAPI
- B. IMEI
- C. MIMO
- D. IMSI

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 222

Which of the following provide the BEST security for a server room? (Choose two.)

- A. Privacy window shades
- B. Bollard
- C. Badge reader
- D. USB token
- E. Biometric lock
- F. Cable lock

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 223

A technician is cleaning malware on a Windows workstation.

Which of the following would MOST likely prevent a recurrence of the same malware?

- A. Disable System Restore.
- B. Modify file permissions
- C. Update root certificates
- D. Enable Shadow Copy.

Answer: (SHOW ANSWER)

NEW QUESTION: 224

A Windows user logs on to a network domain computer after recently being switched to a roaming profile.

The user reports extremely long startup times. Which of the following should a technician check to address this issue?

- A. The amount of data on the user's desktop
- B. The total quantity of RAM installed on the computer
- C. The size of the Windows swap file
- D. The free space available on the network share

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 225

After a virus has been spread unknowingly via USB removable hard drives, a technician is tasked with limiting removable hard drive access to certain network users. USB ports are used for many devices, including scanners, printers, and signature pads, so a policy is created to deny access to removable hard drives only.

When testing the policy, a removable drive is plugged in but can still be accessed. Which of the following command-line tools should the technician use to apply the new policy?

- A. net use
- B. gpupdate
- C. gpresult
- D. diskpart

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 226

A technician is PXE booting a computer.

Which of the following is the technician MOST likely performing on the computer?

- A. Image deployment
- B. Multiboot configuration
- C. In-place upgrade
- D. System repair

Answer: A ([LEAVE A REPLY](#))

Explanation

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NEW QUESTION: 227

A computer becomes infected with malware, which manages to steal all credentials stored on the PC. The malware then uses elevated credentials to infect all other PCs at the site. Management asks the IT staff to take action to prevent this from reoccurring.

Which of the following would BEST accomplish this goal?

- A. Disallow the password caching of accounts in the administrators group
- B. Log all failed login attempts to the PCs and report them to a central server
- C. Use an antivirus product capable of performing heuristic analysis
- D. Use a host-based intrusion detection system on each computer
- E. Install a UTM in between PC endpoints to monitor for suspicious traffic

Answer: (SHOW ANSWER)

NEW QUESTION: 228

A customer purchased a 3TB HDD to use with a Windows 7 PC and wants to have letter "J" assigned only to the drive.

Which of the following types of partitioning should be performed to give the customer full use of the 3 TB drive?

- A. GPT
- B. Dynamic
- C. Basic
- D. Extended

Answer: A ([LEAVE A REPLY](#))

Explanation

NEW QUESTION: 229

A network administrator needs to be able to securely connect to a local router from within the office. Which of the following protocols should the administrator ensure is enabled on the router?

- A. RDP
- B. HTTP
- C. TFTP
- D. SSH

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 230

A Windows user reports that clicking on links when browsing the Internet results in unexpected destination pages with advertisements or virus infection warnings. The user reboots the computer, but the issue persists. Which of the following should a technician perform to identify and resolve the issue? (Choose two.)

- A. Enable SSL 3.0 in the browser settings
- B. Delete all unknown registry keys and reboot
- C. Uninstall any unknown browser extensions or add-ons
- D. Install the latest version of the Internet browser
- E. Run a virus scan with updated signature files

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 231

A small office calls a technician to investigate some "invalid certificate" errors from a concerned user. The technician observes that whenever the user attempts to access a secure website from the Windows desktop, this error is encountered. No other users in the office are experiencing this error.

Which of the following should the technician do NEXT? (Choose two.)

- A. Remove any proxy servers configured on the user's browsers.
- B. Assist the user with purchasing an SSL certificate and save the certificate to the desktop.
- C. Create an outbound rule in Windows Firewall named after the user's homepage.
- D. Instruct the user to ignore the certificate error since the user is connecting to a secure website.
- E. Run anti-malware scans and download the latest Windows updates.
- F. Disable the SPI firewall on the office's gateway and any other routers.

Answer: A,E ([LEAVE A REPLY](#))

NEW QUESTION: 232

Which of the following should a technician do to ensure static electricity does not damage the internal components of a PC while troubleshooting the motherboard?

- A. Remove all jewelry.
- B. Disconnect the power.
- C. Remove the power supply.
- D. Use ESD straps

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 233

Joe, a mobile device user, reached his monthly quota of data about halfway through the current billing cycle. Joe contacts a technician to identify potential issues with the mobile device, as his usage patterns have not changed over the past month.

Which of the following is MOST likely causing this issue?

- A. Location tracking has been enabled
- B. Applications are causing high resource utilization.
- C. Malware is causing excessive data transmission
- D. There are unintended WiFi connections

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 234

A technician plugs a 16GB jump drive into a Windows PC, and it has multiple smaller partitions that are unwritable. Which of the following single DiskPart commands can be used to restore the drive, allowing it to be formatted to full capacity?

- A. clean
- B. merge
- C. extend
- D. repair

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 235

An analyst needs to identify the volumes configured for a workstation being deployed for a new user. Which of the following OS tools provides a graphical representation of volumes configured on a system?

- A. Performance Monitor
- B. Device Manager
- C. Disk Management
- D. Task Manager
- E. Windows Explorer

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 236

A technician is running a Windows Update on a Windows 7 PC. The process usually takes a few minutes before reporting if there are updates, but this time it has taken 30 minutes with no change. Which of the following should the technician do?

- A. Delete all of the files and folders in the Software Distribution folder
- B. Use the Microsoft Windows Update Troubleshooter
- C. Reboot to safe mode and run Windows Update
- D. Run the System Update Readiness Tool

Answer: B (LEAVE A REPLY)

NEW QUESTION: 237

Which of the following should be done prior to installing replacement RAM modules into a desktop computer?

- A. Wear an ESD wrist strap.
- B. Connect power to a grounded outlet
- C. Put on latex gloves
- D. Disconnect the CMOS battery

Answer: D (LEAVE A REPLY)

NEW QUESTION: 238

A technician performs a virus cleaning on a computer that has been redirecting all browsers to a phishing website. System Restore was turned off before the cleaning. The technician runs the machine through several scanners, and then tests for redirection. A smaller number of sites are still redirecting to the phishing website.

The antivirus software correctly blocks the website.

Which of the following should the technician do NEXT?

- A. Rebuild the OS on the machine
- B. Check the contents of the hosts file
- C. Do a System Restore to a date before the infection
- D. Rerun the antivirus scan with higher sensitivity

Answer: B (LEAVE A REPLY)

NEW QUESTION: 239

Joe, a user, notices someone use his computer while he was on break, Joe's browser history reveals searches for websites he did not visit. The local print also has document in the output tray with someone else's PII. Which of the following steps should Joe take to prevent unauthorized access of his account.

- A. Implement login time restriction
- B. Lock the desktop while he is away
- C. Change his password
- D. Change the default administrator password

Answer: C (LEAVE A REPLY)

NEW QUESTION: 240

After setting up a replacement macOS device, Ann, a user, notices none of her previously saved passwords are automatically populating in her applications. Which of the following would have prevented this scenario?

- A. Configuring Gatekeeper to use the most secure setting
- B. Using the passwecl command to manage her passwords

- C. Configuring Keychain to save to an iCloud account
- D. Enabling FileVault on the OS drive

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 241

A SOHO customer has recently experienced a major hurricane. The customer has no backups and has lost all data and hardware associated with the company. The customer calls a contractor to assist in the rebuilding process and needs suggestions on the best way to prevent this from happening again.

Which of the following recommendations should the contractor give to the customer? (Choose two.)

- A. Backup testing
- B. Cloud storage
- C. Local storage backups
- D. Data recovery
- E. Hot site
- F. Waterproof devices

Answer: B,E ([LEAVE A REPLY](#))

Explanation

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NEW QUESTION: 242

A customer wants to format a 4TB external drive with a filesystem that is compatible with both Windows and Linux OSs.

Which of the following should the technician suggest the customer use?

- A. NFS
- B. FAT32
- C. Ext4
- D. exFAT
- E. CDFS

Answer: (SHOW ANSWER)

NEW QUESTION: 243

A wireless access point is going to be configured in a small office located in a crowded building. Which of the following should the installation technician perform to increase the security of the wireless network? (Select two.)

- A. Enable QoS management
- B. Disable the DHCP server
- C. Disable the SSID broadcast

- D. Reduce the channel availability
- E. Reduce the transmit power
- F. Implement WPA encryption

Answer: C,E ([LEAVE A REPLY](#))

NEW QUESTION: 244

A technician is setting up a new laptop for a doctor to take to a conference. The laptop contains private health information, and the technician needs to ensure the laptop is protected from unauthorized access in case it is lost or stolen.

Which of the following the technician implement the BEST meet this requirement? (Select TWO.)

- A. Privacy screen protector
- B. Full disk encryption
- C. Login time restrictions
- D. Password expiration
- E. User account restrictions
- F. UEFI password

Answer: D,F ([LEAVE A REPLY](#))

NEW QUESTION: 245

Following an incident, an administrator is gathering forensic evidence from a server for a human resources investigation. Which of the following best practices is MOST important to document throughout the process to maintain integrity of the findings?

- A. Server configuration
- B. Acceptable use policy violations
- C. Chain of custody
- D. Data loss incidents

Chain of custody is important because if evidence has been altered or it cannot be proven that it was not altered during the time between collection and use in court, then that evidence is less believable or credible than it otherwise would be.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 246

A user installed a new company-approved application on a Windows PC. The installation required a reboot. After the reboot and logon, the system froze. A technician has been called to fix the problem.

Which of the following should the technician do FIRST?

- A. Boot the PC, run msconfig, check the safe boot box under the Boot tab, and then restart
- B. Log in as an administrative user and determine if the problem persists
- C. Contact the application vendor support staff for more information
- D. Boot into safe mode, and then load the ERD and restore the most recent files

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 247

Which of the following provide the BEST security for a server room? (Choose two.)

- A. Badge reader

- B. Bollard
- C. Biometric lock
- D. Cable lock
- E. USB token
- F. Privacy window shades

Answer: A,C ([LEAVE A REPLY](#))

Explanation

NEW QUESTION: 248

Which of the following encryption methods is used by WPA2 to improve data security as compared to previous wireless encryption protocols?

- A. TKIP
- B. S/MIME
- C. 3DES
- D. AES

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 249

A technician recently built a gaming PC with a multicore CPU, 32GB DDR4 memory, a 1TB SSD.

and a high-end GPU. The technician installed the OS and a new game but noticed the frame-rate performance was much lower than expected.

Which of the following should the technician do NEXT to address the performance issues?

- A. Update the device drivers
- B. Defragment the drive
- C. Install a higher wattage PSU.
- D. Download security patches

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 250

A technician has been asked to recommend antivirus software for a home PC, but the user does not want to pay for a license.

Which of the following license type should the technician recommend?

- A. Personal license
- B. Enterprise license
- C. Corporate license
- D. Open license

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 251

A Linux system powers on but fails to complete the boot process. Which of the following should be checked FIRST to correct the issue?

- A. ifconfig

- B. ntldr
- C. lilo/grub
- D. sudo

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 252

A technician needs to remove malware from a Windows system. The technician has already performed research on the malware and determined it is a memory virus. Which of the following steps should the technician take NEXT?

- A. Disable the restore points.
- B. Educate the user.
- C. Quarantine the affected system.
- D. Remediate the affected system.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 253

A customer's computer is having difficulty opening programs and regularly receives error messages regarding low system resources. Which of the following performance settings changes would BEST help customer temporarily until upgrade can be made?

- A. Data execution prevention
- B. Page-file size
- C. Visual effects
- D. Processor scheduling

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 254

Which of the following devices are MOST likely to have a grounding wire attached to them based on the manufacturer's design? (Select two.)

- A. Patch panel
- B. PoE phone
- C. Desktop printer
- D. Server rack
- E. Modem
- F. UPS

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 255

A company requires multifactor authentication. When accessing one of the available RemoteApp programs that requires authentication, the user is not prompted to enter a pin. Which of the following BEST describes this scenario?

- A. Password expiration
- B. Principle of least privilege
- C. Single sign-on
- D. Permission inheritance

Answer: D (LEAVE A REPLY)

NEW QUESTION: 256

A user recently browsed several online shopping sites on a computer. Since then, the user has been experiencing pop-ups that appear in the browser. The pop-ups also display in the right corner of the screen without the browser open. Which of the following should the technician do to remove the pop-ups?

- A. Run an anti-malware application
- B. Apply OS security updates.
- C. Enable a firewall.
- D. Boot the computer in safe mode and run chkdsk.

Answer: C (LEAVE A REPLY)

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NEW QUESTION: 257

Which of the following file types should be opened when executing a PowerShell script?

- A. .sh
- B. .vbs
- C. .psd
- D. .ps1
- E. .bat

Answer: D (LEAVE A REPLY)

NEW QUESTION: 258

A user brings a personal laptop to the help desk and states that a clicking sound occurs when the laptop is turned on. After troubleshooting the issue, the technician concludes the hard drive needs to be replaced. The help desk does not replace any hardware on personal devices.

Which of the following is the NEXT step the technician should follow?

- A. Dismiss the user's issue and move to the next user
- B. Replace the hard drive and inform the user
- C. Offer a different repair option to the user
- D. Ask concise close-ended questions

Answer: C (LEAVE A REPLY)

NEW QUESTION: 259

A smartphone user has been receiving unsolicited emails that contain PI in the webmail inbox associated with the device. Which of the following steps should the user take FIRST to identify the cause of the issue?

- A. Restore the smartphone to factory default settings.
- B. Delete the webmail account and create a new one.
- C. Report the emails as spam.
- D. Check the permissions on all installed third-party applications.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 260

A systems administrator needs to reset a user's password because the user forgot it. The systems administrator creates the new password and wants to further protect the user's account.

Which of the following should the systems administrator do?

- A. Choose a password that never expires.
- B. Require the user to change the password at the next login.
- C. Disable the account.
- D. Disallow the user from changing the password.

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 261

After a virus has been spread unknowingly via USB removable hard drives, a technician is tasked with limiting removable hard drive access to certain network users. USB ports are used for many devices, including scanners, printers, and signature pads, so a policy is created to deny access to removable hard drives only.

When testing the policy, a removable drive is plugged in but can still be accessed. Which of the following command-line tools should the technician use to apply the new policy?

- A. gpresult
- B. diskpart
- C. grupdate
- D. net use

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 262

A user notices recent print jobs are not printing to the local printer despite printing fine yesterday. There are no errors indicated on the taskbar printer icon.

Which of the following actions should the user take FIRST?

- A. Check to ensure the printer selected is the default printer
- B. Check the status of the print server queue
- C. Cancel all documents and print them again
- D. Check that the printer is not in offline print mode

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 263

Which of the following is a Device that stores a copy of a certificate that is used for authentication?

- A. Biometric scanner
- B. OTP token
- C. Smart card
- D. Soft token

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 264

A company recently upgraded its computers from Windows XP SP3 to Windows 7. Due to budget constraints, the company was not able to purchase newer machines. The computers do not have TPM chips. Out the company would like to secure the information on the local hard disk in case the hard drive is stolen, while being able to access all of its information even if users leave. Which of the following would allow the company to accomplish this task?

- A. Encrypted file system
- B. BIOS password
- C. BitLocker
- D. Secure Boot

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 265

A SOHO customer has recently experienced a major hurricane. The customer has no backups and has lost all data and hardware associated with the company. The customer calls a contractor to assist in the rebuilding process and needs suggestions on the best way to prevent this from happening again. Which of the following recommendations should the contractor give to the customer? (Select two.)

- A. Local storage backups
- B. Hot site
- C. Waterproof devices
- D. Data recovery
- E. Backup testing
- F. Cloud storage

Answer: B,F ([LEAVE A REPLY](#))

NEW QUESTION: 266

A customer purchased a 3TB HDD to use with a Windows 7 PC and wants to have letter "J" assigned only to the drive. Which of the following types of partitioning should be performed to give the customer full use of the 3 TB drive?

- A. Basic
- B. GPT
- C. Dynamic
- D. Extended

Answer: (SHOW ANSWER)

NEW QUESTION: 267

Which of the following installation methods will allow a technician to resolve issues that may arise while the installation is being performed?

- A. Unattended installation
- B. Remote installation
- C. Repair installation
- D. Image deployment installation

Answer: C ([LEAVE A REPLY](#))

Repair installation is the only attended installation on that list. The rest are unattended which means there is no chance of correcting an issues as you go.

NEW QUESTION: 268

A technician is installing an application on an Android system using the GUI.

Which of the following extensions should the technician select to install the application?

- A. .sh
- B. .apk
- C. .app
- D. .exe

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 269

A technician is working at a help-desk form and receives a call from a user who has experienced repeated BSODs. The technician is scheduled to take a break just after the call comes in. Which of the following is the BEST choice for the technician to make?

- A. Input the issue as a ticket and escalate to Tier 2
- B. Ask another technician to take the call
- C. Politely ask the user to call back
- D. Troubleshoot the issue for the user
- E. Put the user on hold and troubleshoot after the scheduled break

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 270

A technician needs to secure a SOHO network against unauthorized access. A switch has been deployed, and all endpoints have been patched; however, not all of the endpoints are in use. A solution must be implemented to secure the unused endpoints. Which of the following should the technician do FIRST?

- A. Implement firewall rules and restrictions.
- B. Implement a NAC solution.
- C. Enable MAC filtering.
- D. Disable the inactive ports.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 271

A technician is setting up a new corporate wireless network. One of the requirements for the network is that connections must only be allowed for current domain accounts without giving users a wireless key.

Which of the following should the technician use?

- A. WPA2
- B. RADIUS
- C. MFA
- D. MAC filtering

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 272

A large corporation wants to secure its wireless network so only employees can connect. Which of the following technologies should be used to control access by user account?

- A. RADIUS
- B. WPA2
- C. TKIP
- D. AES

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 273

A technician is installing a private PC in a public workspace. Which of the following password practices should the technician implement on the PC to secure network access?

- A. Require authentication on wake-up
- B. Disable single sign-on
- C. Remove the guest account from the administrators group
- D. Issue a default strong password for all users

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 274

A new company policy states that all end-user access to network resources will be controlled based on the users' roles and responsibilities within the organization. Which of the following security concepts has the company just enabled?

- A. Certificates
- B. Blacklists
- C. Directory permissions
- D. Least privilege

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 275

Users are reporting web browsers are not working. A technician confirms that the end users can navigate to websites using the site's IP address. Which of the following is MOST likely causing this issue?

- A. SMTP server
- B. Proxy server
- C. DHCP server
- D. DNS server

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 276

Which of the following must be enabled to configure 20 new machines to be booted over a network?

- A. Dynamic
- B. Multi-boot
- C. GPT
- D. PXE

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 277

A technician is creating a network topology diagram Which of the following would be the MOST appropriate to include? (Select TWO)

- A. A list of the ports on each device and what they are connected to
- B. The MAC address and serial number of each device on the network
- C. A list of network addresses for each device
- D. A list of devices that need replacement within the next 6-12 months
- E. Technical specifications and performance ratings for the devices
- F. Settings, configuration details, and notes on proper operations

Answer: A,F ([LEAVE A REPLY](#))

NEW QUESTION: 278

Joe, a technician, recently installed drivers for a webcam, but he is now experiencing issues when trying to operate it. Which of the following should Joe check NEXT to troubleshoot the issue?

- A. Programs and Features
- B. Device Manager
- C. Services
- D. Event Viewer

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 279

Hotspot Question

Welcome to your first day as a Fictional Company. LLC helpdesk employee. Please work the tickets in your helpdesk ticket queue.

Click on individual tickers to see the ticket details. View attachments to determine the problem.

Select the appropriate issue from the 'issue' drop-down menu. Then, select the MOST efficient resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification to remediate or confirm your fix of the issue from the Verify Resolve drop-down menu.

	Date	Priority
My recently installed printer is...	1/21/2021	High
I called a new program...	1/21/2021	Low

#8675309 Open

Priority: High

Category: Technical / Bug Reports

Assigned To: helpdesk@fictional.com

Assigned Date: 1/21/2021

Subject: My recently installed printer is not working and is offline.

Attachments: [printer_properties.png](#)
[network_config.png](#)

- Issue:
- Corrupt OS
 - Recent Windows Updates
 - Graphics Drive Updates
 - BSOD
 - Incorrect IP address
 - Limited Network Connectivity
 - Services Failed to Start
 - User Profile is Corrupted
 - Application Crash
 - User cannot access shared resource
 - URL contains typo
 - Printing Issues

Resolution

- Reinstall Operating System
- Rollback Updates
- Rollback Drivers
- Repair Application
- Create DHCP reservation
- Uninstall Application
- Restart Print Spooler
- Update Network Drivers
- Release DHCP
- Refresh DHCP
- Rebuild Windows Profile
- Apply Updates
- Repair Installation
- Restore from Recovery Partition
- Remap network drive
- Verify integrity of disk drive
- Initiate screen share session with user
- Verify website connectivity
- Inform user of Acceptable Use Policy violation

Verify/Resolve

- ping
- netstat
- netconfig
- ipconfig /renew
- Safemode
- BIOS
- chkdisk
- Format OS
- Hard Drive replacement

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Answer:

BSOD

Uninstall Application

Safemode

NEW QUESTION: 280

A company's computers have continuously been infected with malware. Multiple users have been bringing in USB flash drives, which they use to work on project while at home and the office. Which of the following security best practices should a technician implement to minimize exposure with the LEAST amount of impact to the users?

- A. Restrict user permissions.
- B. Configure logon time restrictions
- C. Enable data encryption.
- D. Disable AutoRun.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 281

A technician performs a risk assessment and determines a requested change has low risk and low impact. Which of the following best practices should the technician follow to proceed with implementing the change?

- A. Obtain approval from the department and implement the change
- B. Reference the business policy and follow all change management procedures
- C. Update the ticket with the results of the risk assessment and implement the change
- D. Provide a risk assessment to colleagues for peer review

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 282

Which of the following user groups had default administrative permissions in previous versions of Windows, but now has no default user rights in Windows 7 and above?

- A. Users
- B. Performance Monitor Users
- C. Power Users
- D. Guests
- E. Administrators

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 283

technician is updating a network switch at a colocation facility. The technician needs to ensure the data is not sent in plaintext over untrusted networks. Which of the following should the technician use? (Select TWO).

- A. TRIP
- B. SSH
- C. SCP
- D. FTP
- E ROP
- E. VNC

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 284

A user who is running Windows XP calls a technician to upgrade the computer to a newer Windows OS. The user states the computer has only 1GB of RAM and 16GB of hard drive space with a 1,7GHz processor.

Which of the following OSs should the technician recommended to ensure the BEST performance on this computer?

- A. Windows 7
- B. Windows 8
- C. Windows 8.1
- D. Windows 10

Answer: A ([LEAVE A REPLY](#))

Explanation/Reference:

NEW QUESTION: 285

After connecting to the corporate VPN, a user's workstation is no longer to browse Internet websites. A technician discovers launching a different web browser on the same computer reaches the websites correctly.

Which of the following should the technician do NEXT?

- A. Scan the user's workstation for malware
- B. Flush the workstation's DNS cache
- C. Instruct the user to use the alternate web browser instead
- D. Disconnect and reconnect from the corporate VPN
- E. Verify the browser's proxy configuration settings

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 286

A technician is running Windows on a company's Mac workstations without incurring an additional expense to the company. The Windows licenses were purchased in the past. Users are required to run both Windows and Mac operating systems on their machines, but never at the same time.

Which of the following would be the BEST way to accomplish this?

- A. Utilize Mission Control on the Mac workstations.
- B. Install virtualization software.
- C. Perform a PXE boot on the workstations.
- D. Install Boot Camp on the workstations.

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 287

Which of the following uses a remote access server to forward a user's logon password to an authentication server, allowing or denying access to a system?

- A. TACACS
- B. AES
- C. TKIP
- D. WPA2-PSK

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 288

A technician needs to allow RDP access for a user. Port forwarding is already set up for port 3389. The technician will have to change the listening port for the new access. Which of the following OS tools should the technician use on the PC to change the listening port for RDP?

- A. MSTSC
- B. Services
- C. MSINFO32
- D. Local firewall

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 289

A security director is designing a company's disaster recovery procedure. The information security officer wants the servers to continue to function during short power outages, and important documents should be stored off site in case of a catastrophe at the datacenter.

Which of the following would BEST fulfill these requirements? (Choose two.)

- A. Local file replication
- B. Surge protector
- C. UPS
- D. RAID
- E. Cloud storage
- F. Power distribution unit

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 290

A user recently downloaded a JPEG attachment from an email. When the user clicks on the attachment, instead of opening a picture, a small command prompt window appears for several seconds and then disappears. A technician views the file and sees the following:

Name	Date modified	Type	Size
Kittens.jpg	1/1/2018	Application	37KB

Which of the following Windows Control Panel utilities should the technician use to resolve this issue?

- A. Display Settings
- B. Internet Options
- C. Device Manager
- D. Folder Options

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 291

Which of the following devices are MOST likely to have a grounding wire attached to them based on the manufacturer's design? (Choose two.)

- A. UPS
- B. Server rack
- C. PoE phone
- D. Desktop printer
- E. Modem
- F. Patch panel

Answer: ([SHOW ANSWER](#))

Explanation/Reference:

NEW QUESTION: 292

Which of the following physical security measures would inexpensively prevent the theft of a computer within an office budding? (Select TWO)

- A. Cable locks
- B. Mantrap
- C. Biometrics
- D. Entry control rosters
- E. Locked doors
- F. ID badges

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 293

A customer's computer was turned off overnight. When the customer restarts the computer, an advanced startup menu is displayed. The startup repair option is unsuccessful and causes the computer to reboot repeatedly until the advanced startup screen reappears. Which of the following should a technician attempt FIRST?

- A. Run System Restore
- B. Reset the PC
- C. Go back to the previous build
- D. Perform System Image Recovery
- E. Refresh the PC

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 294

A technician is troubleshooting a PC and identifies the issue as malware. To remediate the PC, the technician attempts to download a malware removal tool but finds the PC cannot connect to the Internet. Which of the following MOST likely explains why the PC cannot access the Internet?

- A. Malware corrupted the NIC drivers.
- B. The PC is quarantined.
- C. System Restore is disabled.
- D. The PC is currently running antivirus.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 295

A technician is scheduled to upgrade a grocery store's network equipment at 11 00 p.m. There are only a few shoppers in the store, therefore, the store manager wants the technician to start the upgrade early. Which of the following is the NEXT step the technician should perform?

- A. Draft the new network diagrams.
- B. Review the change request document.
- C. Create a back-out plan for the store.
- D. Get approval from the Change Advisory Board.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 296

A technician is troubleshooting an issue affecting all company laptops. All the laptops have exactly the same hardware. The screens present glitches every time the users move their mouse pointers over the screen. The technician discovers there was a recent OS update deployed throughout the company, which includes new versions for video drivers. Restarting the laptop in safe mode will not present the issue. Which of the following should the technician do NEXT?

- A. Reinstall the OS on all devices in the company to eliminate any traces of the current video drivers, then rerun the updates manually excluding the video drivers.
- B. Advise all users to work in safe mode until the issue gets fixed and escalate the issue to the video card vendor.
- C. Roll back the video card device drivers for all computers and escalate the issue to the video card vendor.
- D. Remove the current video drivers from all computers and advise users to work this way until the issue gets fixed.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 297

A user recently browsed several online shopping sites on a computer. Since then, the user has been experiencing pop-ups that appear in the browser. The pop-ups also display in the right corner of the screen without the browser open.

Which of the following should the technician do to remove the pop-ups?

- A. Run an anti-malware application.
- B. Apply OS security updates.
- C. Enable a firewall.

D. Boot the computer in safe mode and run chkdsk.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 298

A technician is upgrading the OS of a home PC to Windows 7. The user wants to keep all the files and applications and does not want to do a clean install. The current version installed on the PC is Windows Vista 32-bit. Which of the following Windows versions is applicable?

- A. Windows 7 Enterprise x86
- B. Windows 7 Ultimate x64
- C. Windows 7 Professional x64
- D. Windows 7 Professional x86

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 299

Joe, an employee, took a company-issues Windows laptop home, but is having trouble connecting to any of the shares hosted on his home media server. Joe has verified he is connected to the Internet.

Which of the following would explain why Joe cannot access his personal shares?

- A. A corporate VPN is enabled
- B. A firewall exception must be set
- C. HomeGroup must be enabled
- D. An IP conflict is present

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 300

Which of the following technologies can be utilized in a wireless network environment to provide secure SSO access for WiFi and network resources?

- A. MAC filtering
- B. WPA2
- C. RADIUS
- D. WPS
- E. AES

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 301

A user ran updates on a Windows computer recently. Since then, the external CD drive no longer reads discs.

The user has connected the external drive to another computer that has not been updated and then successfully ran the discs.

Which of the following should the user do to fix the issue?

- A. Upgrade the drive.
- B. Reinstall the firmware.
- C. Roll back the drivers.
- D. Replace the discs.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 302

An office computer has been infected with malware.
Which of the following steps should be taken FIRST?

- A. Educate the user
- B. Back up the hard drive
- C. Run antivirus software
- D. Quarantine the infected computer

Answer: (SHOW ANSWER)

NEW QUESTION: 303

A corporate fileshare holds files for multiple departments. Individual users in each department create reports that are meant to be read by the rest of the company. Recently, a user ran a malicious executable that encrypted all of the documents on the fileshare. The software asked for money to be transferred via cryptocurrency in order to decrypt the files; however, the files were not decrypted after the company paid the ransom. Which of the following would MOST likely minimize the damage to a fileshare in this type of situation?

- A. Install a next-generation firewall at the network edge.
- B. Use a host-based intrusion detection system and continuously monitor filesystem changes.
- C. Enable System Restore on the file server and make frequent restore points.
- D. Disable full disk encryption on the file server.
- E. Use granular file permissions on the share and follow the principle of least privilege.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 304

A technician is configuring a static IP address on a Windows machine. The information is as follows:

```
IP address: 192.168.10.15
Subnet mask: 255.255.255.0
```

Which of the following would be a valid default gateway address?

- A. 192.168.9.1
- B. 192.168.15.10
- C. 192.168.0.1
- D. 192.168.10.254

Answer: D (LEAVE A REPLY)

NEW QUESTION: 305

A technician encounters a previously unidentified issue The technician conducts some research, finds a solution, and resolves the issue.

According to best practices, which of the following should the technician do so the issue can be addressed if it is encountered again?

- A. Inform the immediate supervisor about the findings.
- B. Email all the other technicians to explain the problem and resolution.
- C. Enter the resolution in the ticket and close it.
- D. Add the findings to the knowledge base

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 306

A user recently downloaded a JPEG attachment from an email. When the user clicks on the attachment, instead of opening a picture, a small command prompt window appears for several seconds and then disappears. A technician views the file and sees the following:

Name	Date modified	Type	Size
Kittens.jpg	1/1/2018	Application	37KB

Which of the following Windows Control Panel utilities should the technician use to resolve this issue?

- A. Device Manager
- B. Internet Options
- C. Display Settings
- D. Folder Options

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 307

A technician is creating a network topology diagram.

Which of the following would be the MOST appropriate to include? (Select TWO)

- A. A list of the ports on each device and what they are connected to
- B. Technical specifications and performance ratings for the devices
- C. A list of network addresses for each device
- D. Settings, configuration details, and notes on proper operations
- E. The MAC address and serial number of each device on the network
- F. A list of devices that need replacement within the next 6-12 months

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 308

An employee reported that a suspicious individual was looking through the recycle bin.

Which of the following types of social engineering threats is this?

- A. Phishing
- B. Impersonation
- C. Spear phishing
- D. Dumpster diving

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 309

A user's desktop icons appear much larger than before, and the display colors look unusual.

A technician runs hardware diagnostics but finds no issues. The system logs show the update service ran last night; however, no new

applications were installed.

Which of the following is the BEST solution?

- A. Restore the system image
- B. Roll back the device driver
- C. Restart the services.
- D. Reinstall the application

Answer: A (LEAVE A REPLY)

NEW QUESTION: 310

Which of the following Microsoft operating systems comes with a PDF printer as part of the OS functionality?

- A. Windows 8
- B. Windows 8.1
- C. Windows 10
- D. Windows 7

Answer: D (LEAVE A REPLY)

NEW QUESTION: 311

A technician has been tasked with installing a workstation that will be used for point-of-sale transactions. The point-of-sale system will process credit cards and loyalty cards.

Which of the following encryption technologies should be used to secure the workstation in case of theft?

- A. USB drive encryption
- B. File encryption
- C. Data-in-transit encryption
- D. Disk encryption

Answer: C (LEAVE A REPLY)

NEW QUESTION: 312

A network administrator wants to plan a major OS upgrade of the router, which acts as a default gateway in an organization. The administrator has documented the purpose of the change, scoped the change, and completed a comprehensive risk analysis. Which of the following is an important part of the change request process for which the administrator still must plan?

- A. Inform management regarding the anticipated amount of downtime
- B. Document a backout plan to roll back changes to the router
- C. Configure a redundant data path to eliminate downtime
- D. Make the downtime window larger than actually anticipated

Answer: B (LEAVE A REPLY)

NEW QUESTION: 313

The default Windows 7 web browser will not display most websites correctly on a user's PC. The issue started after the user changed many of the settings, but the user does not remember which settings were altered. Which of the following should a technician use to restore the original configuration?

- A. Internet Options

- B. Programs and Features
- C. Device Manager
- D. Network Options

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 314

A customer recently lost data because it was accidentally deleted.

The customer calls a technician and asks to have a Windows backup solution installed.

The customer needs to ensure all company data is backed up and quickly recoverable every time a change is made.

Which of the following solutions would the technician MOST likely recommend? (Select TWO)

- A. Critical applications
- B. Bare metal
- C. File level
- D. Shadow Copy
- E. Image level
- F. Snapshot

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 315

A technician is cleaning up a warehouse and has several old CRT monitors and UPS units. The technician removes the batteries from the UPSs and wants to comply with proper disposal techniques.

Which of the following should the technician do NEXT to proceed with disposal of the batteries?

- A. Review the material safety data sheet.
- B. Place securely in trash receptacles.
- C. Conduct an Internet search of disposal techniques.
- D. Refer to the manufacturer's specific usage.

Answer: D ([LEAVE A REPLY](#))

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