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NEW QUESTION: 1

Which two attributes are used by an Oracle Customer Data Management application to create references between source IDs and Oracle Sales Cloud database IDs? (Choose two.)

- A. Source system reference
- B. System Identifier
- C. Source system code
- D. Cross reference code

Answer: (SHOW ANSWER)

Explanation

You can set up source systems to identify the source of the data you are importing. Source systems are external sources of data that are used to import data into Oracle Sales Cloud. Source system references are used by the application to create references between source IDs and the Oracle Sales Cloud database IDs. You can configure source systems either by using the Manage Trading Community Source System task or by importing the source system information into Oracle Sales Cloud using the Source System Reference import object

NEW QUESTION: 2

What combinations of keys must be used in a CSV file to delete account and contact records during a file-based import?

- A. PartyOrigSystem with ActionCode column set to DELETE
- B. PartyId and PersonId with ActionCode column set to DELETE
- C. PartyOrigSystem and PartyOrigSystemReference with ActionCode column set to DELETE
- D. OrigEntityNumber and OrigEntityCode with ActionCode column set to DELETE

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 3

One of your customers in the service industry is exploring Oracle Customer Data Management to fulfill these requirements:

- * Centralize and standardize customer information from multiple sources.
- * Manage service requests with corrected resolutions processes.
- * Capture service requests, service-level agreements, and incident management processes.
- * Check the validity of contact or account addresses.

Which two options fulfill the requirement? (Choose two.)

- A.** Oracle Customer Data Management, Oracle Data as a Service, and Oracle Address Verification Cloud Service
- B.** Oracle Customer Data Management, Oracle Engagement Cloud, and Oracle Address Verification Cloud Service
- C.** Oracle Customer Data Management, Oracle Service Cloud, and Oracle Address Verification Cloud Service
- D.** Oracle Customer Data Management, Data Quality, and Oracle Address Verification Cloud Service
- E.** Oracle Customer Data Management, Data Quality, Oracle Data as a Service, and Oracle Address Verification Cloud Service

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 4

You are in the second phase of a project, and your customer asked you to modify the survivorship rules that have been created before.

Which two statements are true about creating or editing survivorship rules? (Choose two.)

- A.** Edits or changes made to survivorship rules in an active sandbox will NOT be saved.
- B.** After creating or editing a survivorship rule, the Submit button must be selected for the changes to be saved.
- C.** Edits or changes made to survivorship rules in an active sandbox will be automatically published.
- D.** Survivorship rules CANNOT be modified after they have been submitted. You must create a new rule and inactivate the previous one.
- E.** Survivorship rules are stored in the rules dictionary database.

Answer: A,B ([LEAVE A REPLY](#))

NEW QUESTION: 5

While implementing Oracle Customer Data Management, your customer noticed that their production instance has 1000 plus incorrect addresses as part of the address load. The customer is planning to update these invalid addresses in Oracle Customer Data Management.

As an implementation advisor, what would you suggest to help the customer avoid such issues in future?

- A. Provide the corrected addresses in the CSV format for reload.
- B. Manually correct all incorrect addresses in the instance.
- C. Subscribe to Oracle Address Verification Cloud Service.
- D. Use Oracle Enterprise Data Quality (EDQ), which will auto-correct invalid addresses.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Which sequence of tasks are involved in running automerge in Oracle Customer Data Management?

- A. Create merge request with automatic processing, run the Run Request Dispatch job, and create duplicate identification batch.
- B. Create duplicate identification batch, create merge request with automatic processing, and run the Run Request Dispatch job.
- C. Create merge request with automatic processing, run the Run Request Dispatch job, create duplicate identification batch, and run the Run Request Dispatch job.
- D. Run the Run Request Dispatch job, create duplicate identification batch, and create merge request with automatic processing.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 7

You use Application Composer to configure a new custom field, which contains a list of static values populated from a FND lookup type.

What type do you have to choose for the new custom field?

- A. Dynamic Choice List Field
- B. Fixed Choice List Field
- C. Long Text Field
- D. Record Type Field

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

In Oracle Customer Data Management, which role comes with complete access privileges to personally identifiable information?

- A. Sales Manager
- B. Security Manager
- C. Sales Representative
- D. Sales Administrator

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 9

What is the order of priority when matching Attribute Identifiers?

- A. EID>UID>Name>Other Attributes
- B. Name>EID>UID>Other Attributes
- C. Name>UID>EID>Other Attributes
- D. UID>EID>Name>Other Attributes

Answer: ([SHOW ANSWER](#))

Explanation

The exception to this is if the two records are matched using a uid attribute, as UID matching is performed before EID matching.

NEW QUESTION: 10

During the implementation of Oracle Sales Cloud, the lookup type customization level is set to Extensible.

Which two actions can be carried out on the lookup type? (Choose two.)

- A. Update the start date of a non-predefined code.
- B. Insert new code to a lookup type.
- C. Delete predefined codes in a lookup type.
- D. Delete a lookup type.
- E. Update target module for a lookup type.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

Which two types are available when registering a source system in Oracle Customer Data Management?

(Choose two.)

- A. Party system
- B. Customer system
- C. Hub system
- D. Purchased system
- E. Spoke system

Answer: D,E ([LEAVE A REPLY](#))

NEW QUESTION: 12

Your customer has run into an issue while troubleshooting survivorship rules in their Oracle Customer Data Management staging instance which they recently configured. Now they are intending to move toward production, but discovered that the survivorship rules are not working anymore. They checked the Manage survivorship rules and all appears to be in place, but they are not functioning.

As an implementation advisor, which two will you suggest to resolve this issue? (Choose two.)

- A. Check whether the ZCH_Enable_SURVIVORSHIP profile option is set.
- B. Check whether the CDM_ENABLE_SURVIVORSHIP profile option is set.

- C. Check whether survivorship rules are in the active state.
- D. Check whether the CDM_SURV_ENABLE profile option is set.
- E. Check the merge resolution and run request dispatch job status.

Answer: A,C ([LEAVE A REPLY](#))

NEW QUESTION: 13

Your client is implementing Oracle Customer Data Management to centralize their account data from several source systems and needs to fulfill a unique requirement:

* Accounts belonging to states such as California and Illinois must be excluded from the merge process.

How can this be carried out in Oracle Customer Data Management?

- A. Define agreement rules with state as California and Illinois.
- B. Define two survivorship rules with two separate exclude criteria, and for each state.
- C. Select the "exclude" option on the Customer Merge page.
- D. Define one survivorship rule with the exclude criterion with state as California and Illinois.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 14

What can be used to configure Data Import tasks?

- A. Grouped File-Based Data Import
- B. Managed File-Based Data Import
- C. Define File-Based Data Import
- D. File-Based Data Import

Answer: ([SHOW ANSWER](#))

Explanation

For the customer hierarchy business object, you must use the File-Based Data Import feature. You prepare XML or text source data files, such as CSV, in a form that is suitable for a file-based import. The file-based import process reads the data in your source file, populates the interface tables according to your mapping, and imports the data into the application destination tables. The Define File-Based Data Import Setup and Maintenance task list includes the tasks that are required to configure the import objects, to create source file mappings, and to schedule the import activities. You submit file-based import activities for each import object

NEW QUESTION: 15

Which statement is correct about Enterprise Data Quality cleansing configurations?

- A. The "ZCA_ADDRESS_CLEANSING" profile must be set to "Yes" to enable address cleansing.
- B. User-defined cleansing configurations are not supported.
- C. One read-only cleansing configuration is delivered out of the box.
- D. Multiple cleansing configurations can be active at a time.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 16

What dictionary name is used for the Sales Cloud functional area to configure agreement rules in Oracle Customer Data Management?

- A. HZ_PARTIES
- B. DOOPartyMerge
- C. CDH_PARTIES
- D. CX_PARTY_AGG

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 17

What are two key business benefits of using Oracle Address Verification Cloud Service? (Choose two.)

- A. perform enterprise data cleanup on high volume of address records
- B. helps to choose address style formats for more than 200 countries
- C. helps to choose postal code formats to correct addresses
- D. standardizes address elements and enhances addresses with missing elements
- E. verifies addresses and cleanses a defined master geography area

Answer: A,D ([LEAVE A REPLY](#))

NEW QUESTION: 18

Which statement is true about Resource Organization?

- A. There can be more than one root organization.
- B. An organization can have more than one parent organization.
- C. An organization can have only one manager.
- D. An organization can have only two managers.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 19

How is access granted to personality identifiable information (PII) attributes in Oracle Sales Cloud?

- A. Create a custom role with four data security policies and assign PII privileges.
- B. Create a custom role with two data security policies and assign PII privileges.
- C. Create a custom role with three data security policies and assign PII privileges.
- D. Access is default with the standard role SALES_MANAGER, which has PII privileges.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 20

A reputable banking industry customer is implementing Oracle Customer Data Management to centralize and achieve 360-degree account information from multiple sources. They have the following unique requirements:

* The system should be able to carry out duplicate identifications and duplicate merge process automatically.

* The system should provide the ability for a central administrator to review and approve merge records before carrying out duplicate merge process.

How can these be configured in Oracle Customer Data Management?

- A. Set up the user merger requests profile option ZCH_USER_MERGE_REQUESTS.
- B. Define Groovy rules and trigger workflows with approval hierarchy before automerge.
- C. Set up the customer merge requests profile option CDH_CUSTOMER_MERGE_REQUESTS.
- D. Oracle Customer Data Management does not support such approvals before merge and cannot be configured.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 21

Your customer is implementing Oracle Sales Cloud and Oracle Customer Data Management. The customer has enabled geography validation and is planning to carry out auto-assignment of key accounts to their matching territories.

Which two profile options need to be enabled for running batch assignment process for sales accounts?

(Choose two.)

- A. ZCA_ACCOUNT_AUTO_ASSIGN_CREATE
- B. ZCA_SA_AUTO_ASSIGN_ON_UPDATE
- C. ZCA_SA_AUTO_ASSIGN_ON_CREATE
- D. CDM_SA_AUTO_ASSIGN_ON_CREATE
- E. ZCA_ACCOUNT_AUTO_ASSIGN_UPDATE

Answer: B,C (LEAVE A REPLY)

NEW QUESTION: 22

Which two statements are true about merging requests for accounts and contacts in Oracle Customer Data Management? (Choose two.)

- A. "Merge Threshold" determines if a record is included in a duplicate set.

- B. The "Merge Request Enabled" profile option must be set to Yes.
- C. Merge requests are always passed on for approval to the assigned Data Steward Manager.
- D. "Match Threshold" determines if a record is included in a duplicate set.

Answer: B,D (LEAVE A REPLY)

NEW QUESTION: 23

Which two key criteria are used to select records when performing automerge in Oracle Customer Data Management? (Choose two.)

- A. Data duplication profile option
- B. Match threshold configuration
- C. Merge threshold profile option
- D. Data merge profile option
- E. Merge link profile option

Answer: B,C (LEAVE A REPLY)

NEW QUESTION: 24

Which import mapping objects must be selected when importing an account and contact CSV file generated by Oracle Social Data and Insight Cloud service into Oracle Customer Data Management and Oracle Sales Cloud?

- A. Customer Import and Person Import
- B. Account Import and Contact Import
- C. Social Cloud Account Import and Social Cloud Contact Import
- D. Data Cloud Account Import and Data Cloud Contact Import

Answer: D (LEAVE A REPLY)

Explanation

While specifying the import mapping, select Data Cloud Account Import mapping to import account data and Data Cloud Contact Import mapping to import contact data. Oracle Sales Cloud then automatically maps the data in the CSV file to object attributes

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