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NEW QUESTION: 1

You want your skill to prompt users for their first name. The name must then be used in the welcome message at the beginning of each bot-user session.

Your user interface guidelines require that each part of the name begin with a capital letter (for example, John Doe or John William Doe).

Which two BotML code examples print the username correctly if the name is provided as "jOhn William doe" or "JOHN doe"?

```

A) printName:
   component: "System.Output"
   properties:
     text: "Welcome <#list name.value?join(' ') as item>${item?lower_case?cap_first} </#list>"

B) printName:
   component: "System.Output"
   properties:
     text: "Welcome ${name.value?starts_with('capitalize')}]"

C) printName:
   component: "System.Output"
   properties:
     text: "Welcome ${name.value?cap_first}"

D) printName:
   component: "System.Output"
   properties:
     text: "Welcome <#list name.value?split(' ') as item>${item?capitalize} </#list>"

E) printName:
   component: "System.Output"
   properties:
     text: "Welcome ${name.value?capitalize}"

```

- A. Option D
- B. Option A
- C. Option B
- D. Option C
- E. Option E

Answer: A,D (LEAVE A REPLY)

NEW QUESTION: 2

Which three options are true for the system, entityToResolve variable?

- A. The system.entityToResolve variable can be referenced from within the system. ResolveEntities and system.commonResponse components to display, for example, information about the entity that has been resolved.
- B. The system.entityToResolve variable tracks an entity value, that is, as you resolve entities in the composite bag, it references the current entity resolved.
- C. System.entityToResolve can reference the resolve value of all entity values defined within the skill.
- D. \${system.entityToResolve.value.resolvingField) returns the text entered by the user.
- E. \${system.entityToResolve.value.userinput} returns the text entered by the user.

Answer: B,D,E (LEAVE A REPLY)

NEW QUESTION: 3

You have a use case that calls for users to enter a series of complex values.

What would you do to ensure that users enter these values correctly with the least effort?

- A. Create a composite entity for the types of values, and then add a regex entity to handle validation.
- B. Create a web view service which connects the skill to a web app that renders as a form and provides features such as input validation and option buttons.
- C. Use a system.commonResponse component to aggregate and validate user input.
- D. Create a dedicated skill for collecting and validating input and pair it with a skill for processing the validated input.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 4

You are writing a dialog flow and you are at the end of the conversation. For the final state, you are not sure whether to use a return transition or use a next transition that goes to the start of the dialog flow.

Which statement is true?

- A. The next transition automatically clears variables on navigation, whereas return doesn't.
- B. The next and return transitions are the same and you can use them interchangeably.
- C. The return transition goes to the start of the dialog flow and resets all variables, whereas next simply navigates.
- D. The next transition can only be used for forward navigation in the flow.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 5

With the conversation variable being the reference to the Bots Node SDK, which statement correctly describes what happens when the custom component executes the following code?

```
conversation.reply( 1 HelloWorld 1 );  
conversation.keepTurn(true);  
done();
```

- A. The code prints "HelloWorld" as a message and triggers dialog flow navigation to the next state.
- B. The code prints "HelloWorld" multiple times until an infinite loop gets detected by the dialog flow engine.
- C. The code prints "HelloWorld" as a message and waits for user input.
- D. The code triggers dialog flow navigation to a state, which has its name mapped to the current dialog flow state's HelloWorld action transition.
- E. The code prints the "HelloWorld" message in response to the next user message.

Answer: E ([LEAVE A REPLY](#))

NEW QUESTION: 6

What is the output of this code?

```

8 context:
9   variables:
10    messages: "string"
11  states:
12    setMessage:
13      component: "System.SetVariable"
14      properties:
15        variable: "messages"
16        value:
17          - "One."
18          - "Two."
19          - "Three."
20    printMessages:
21      component: "System.Output"
22      properties:
23        text: |-
24          <#list messages.value as text>${text}
25
26          </#list>
27      transitions:
28        return: "done"

```

- A. Only first value - "One" will be printed.
- B. All the three values - "One." "Two." and "Three." will be printed.
- C. The code will run into an infinite loop.
- D. The code will fail to validate because |- is not a valid symbol.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 7

What happens if there is a system error and the state does not have an error action?

- A. The skill transitions to the state that is defined by the next action. If there isn't one, then it transitions to the defaultTransitionserror action.
- B. The skill transitions to the state that is defined by the defaultTransitions error action. If there isn't one, then it outputs the Unexpected Error Prompt value.
- C. The skill transitions to the state that is defined by the next action.. If there isn't one, then it transitions to the next state in the dialog flow.
- D. The skill outputs the Unexpected Error Prompt value and then transitions to the state that is defined by the defaultTransitions error action. If there isn't one, then it ends the conversation.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 8

Which statement is FALSE regarding out-of-order messages?

- A. Chatbots don't control the user's input and, therefore, cannot prevent users from selecting out-of-scope actions.
- B. Dialog flow navigation continues with the state referenced in the out-of-order-message action.
- C. Out-of-order messages are not handled by default. Designers must define out-of-order message handlers at the skill level.

D. Out-of-order messages occur when a user scrolls the conversation history displayed in the messenger client and selects that is no longer in scope for the current conversation.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 9

When testing your skill, you notice that two of its intents consistently rank as the top two, resolving within just a few points of each other.

Given the unpredictable nature of which intent gets the top score, what would you do to allow the skill user to choose the correct intent?

- A. Change the Confidence Threshold during your testing until the correct intent always wins.
- B. Change the Explicit Invocation Threshold to zero to ensure that the correct intent is picked up when the user mentions the name of the intent.
- C. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.
- D. Change the Confidence Win Margin so that both intents are offered to the user.
- E. Keep adding training data until you get a predictable result every time.

Answer: B (LEAVE A REPLY)

NEW QUESTION: 10

You are designing a skill for a railway company. You created a value list entity (StationEntity), which is the list of all possible train stations. To resolve an intent (RouteIntent), you need to determine whether the user is asking for a route which is either to a station or from a station. Which statement describes the most robust and efficient approach for extracting this information from the user input?

- A. Duplicate StationEntity. In one version, prefix all of the train station names with "to" and in the other prefix with "from". Then add both entities to the RouteIntent intent.
- B. Create a value list entity called ToFromEntity with values of "to" and "from" and with appropriate synonyms for each value. Create a value list called DirectionStation and add ToFromEntity and StationEntity to this. Then, add DirectionStation to the RouteIntent.
- C. Add StationEntity to the RouteIntent intent and then update the training data with phrases beginning with "from".
- D. Create two derived entities based on StationEntity. In one entity, set the preceding phrase to "to" (along with any required synonyms). In the other entity, do the same but with the preceding phrase "from". Add both entities to the RouteIntent intent.

Answer: D (LEAVE A REPLY)

NEW QUESTION: 11

Which two statements are true regarding local web application invocation using the system.webview component?

- A. system.webview components can only be used with web channels.

- B.** An SPA application can issue an Ajax post command to the callback URL that has been passed with the web application launch
- C.** Local webviews require a Node.js environment and must have a package, json file in their root folder.
- D.** Local webviews require SPA applications to have an index.html file in their root folder.

Answer: C,D ([LEAVE A REPLY](#))

NEW QUESTION: 12

You are advised to implement an 80/20 split with training and test utterances. This means that 80% of new utterances harvested from the conversation logs should be used as intent training utterances and 20% for testing.

Why is this a good practice?

- A.** By performing an 80/20 split, you are randomizing which data is added to the utterances.
- B.** By keeping 20% for testing, you are able to test the model with data on which it has not been specifically trained.
- C.** Adding 100% of user phrases to the intent would overload the model.
- D.** Batch testing works more efficiently when there is a ratio of one test utterance for every five training utterances.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 13

You have a skill for ordering pizzas. In your experience, you have found that 95% of your customers want a regular crust and just 5% prefer gluten-free crust. Because so few people are likely to want a gluten-free crust, you don't want to prompt for that option, but you do want to make it available.

Assuming you already have a composite bag entity that contains a PizzaCrust entity that has the values

"regular" and "gluten free", what would be the simplest way to have your skill enable a user to order a pizza with a gluten-free crust without the skill prompting the user for that option?

A. For the PizzaCrust entity item, set the Extract With property to reference an entity with the single value

"gluten free".

B. In the composite bag, set the PizzaCrust entity item's Prompt for Value property to False.

Then, once the the composite bag is resolved, check if the PizzaCrust entity has a value. If it doesn't, set its value to

"regular".

C. Don't set a prompt for the PizzaCrust entity item.

D. Don't set a prompt for the PizzaCrust entity item and set the Out of Order Extraction property to True.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

intent has been configured with a composite bag entity.

Which statement is FALSE?

- A. The composite bag entity is typically resolved using a system.ResolveEntities component or a system.commonResponse component.
- B. The composite bag entity slots values as they are provided from the user input. It then prompts for other entity item values.
- C. The skill may allow users to update their previous input.
- D. The conversation is entirely sequential, where users can only input values in the order determined by the dialog flow definition.

Answer: A (LEAVE A REPLY)

NEW QUESTION: 15

Which variable type is automatically set with values from the chat client, such as locale and timezoneoffset?

- A. System variables
- B. User variables
- C. System.config variables
- D. Variables that are defined in the context section in the dialog flow
- E. Profile variables

Answer: C (LEAVE A REPLY)

NEW QUESTION: 16

You have a digital assistant with a pizza skill. While ordering a pizza, the user triggers the digital assistant's Help system intent by entering "help". What is the default functionality of the digital assistant assuming no help functionality has been implemented in the pizza skill?

- A. Nothing. You need to explicitly define a help state in the pizza skill.
- B. The digital assistant displays a prompt and a card which can be configured to show examples of what the skill can do.
- C. The digital assistant displays the information contained in the Description field of the skill.
- D. The current conversation stops and the skill returns to the system, intent and awaits user input.
- E. The digital assistant displays a dialog to confirm if the user wants help. If the user selects "yes", the skill returns to the system, intent and awaits user input.

Answer: (SHOW ANSWER)

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NEW QUESTION: 17

Which property in system.ResolveEntities, when set to true, enables a temporary transition from the entity matching performed by this component to a state in which you may decide to call a custom component?

- A. transitionBeforeMatch
- B. transitionAfterMatch
- C. There is no such property, because this component is a closed system.
- D. transitionMatch

Answer: ([SHOW ANSWER](#)**)**

NEW QUESTION: 18

What statement correctly describes the Authentication Service in Oracle Digital Assistant?

- A. The Authentication Service authenticates users to Oracle Identity Cloud Service. It provides customizable login screens that are displayed in the context of a user-bot conversation.
- B. The Authentication Service allows bot designers to configure a custom webhook to authenticate and authorize users using the System.OauthAccountLink component.
- C. The Authentication Service holds the identity provider configuration that is used at run time in Oracle Digital Assistant to retrieve an access token that authorizes REST service calls.
- D. The Authentication Service authenticates Oracle Digital Assistant users to a social media identity provider (for example, Facebook) and associates social media accounts with accounts stored in the Oracle Identity Cloud Service.

Answer: B ([LEAVE A REPLY](#)**)**

NEW QUESTION: 19

You want the flow to navigate to the cancel transition immediately after the maximum number of failed attempts are exceeded in the System.ResolveEntities Components.

Which option must you use?

- A. Set cancelPolicy to "immediate".
- B. There is no such option in system.ResolveEntities
- C. Set cancelPolicy to "true" .
- D. Set cancelPolicy to "lastEntity" .

Answer: A ([LEAVE A REPLY](#)**)**

Explanation

[https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/built-components-properties-transitions-and-u](https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/built-components-properties-transitions-and-cancelPolicy) cancelPolicy Determines the timing of the cancel transition:

* immediate-Immediately after the allotted maxPrompts attempts have been met for an entity in the bag.

* lastEntity-When the last entity in the bag has been matched with a value.

NEW QUESTION: 20

To prepare the remote application launch, the System, Webview component calls an intermediary service that prepare the remote web application call. The code snippet is given below:

```
callWebview:
  component: "System.Webview"
  properties:
    service: "oracletravelweb"
    sourceVariableList: "origin,destination"
    variable: "webviewresponse"
    prompt: "Press 'Open Oracle Travel' to complete your reservation"
    linkLabel: "Open Oracle Travel"
    cancelLabel: "Cancel"
  transitions:
    next: "evaluateWebviewresponse"
  actions:
    textReceived: "onCancel"
    cancel: "onCancel"
```

At run time, the system.Webview component sends the intermediary service a POST request.

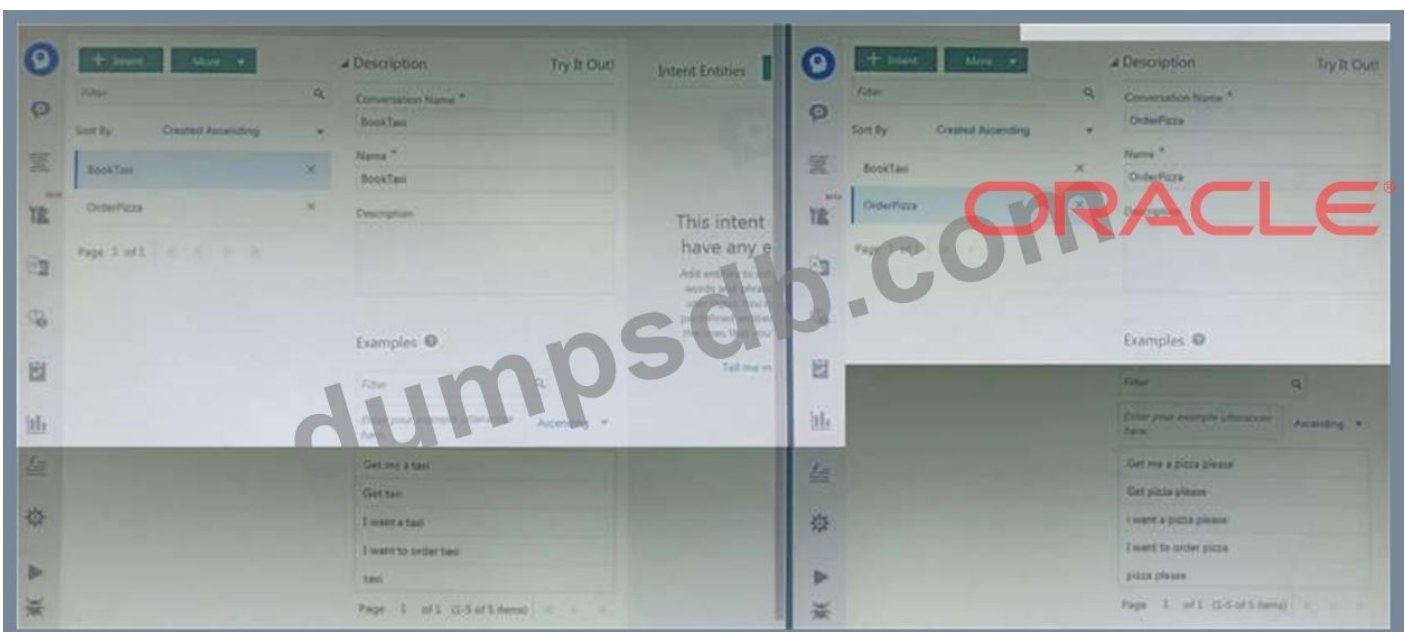
Which three options are true for the POST payload generated based on the code?

- A. There is no such webview.onDone property passed to the payload.
- B. The POST payload is a JSON object that contains an array of key-value pairs.
- C. The key names match the name of the dialog flow variables configured in the "sourceVariableList" property of the system.webview component.
- D. The webview.onDone parameter is automatically added to the payload and it passes the skill's callback URL property to the web application.
- E. Bot designer is responsible to manually add the webview.onDone parameter to the payload.

Answer: B,D,E (LEAVE A REPLY)

NEW QUESTION: 21

View the Exhibit.



You have been asked to review a skill for its readiness for go live. Which four issues would you raise as a priority?

- A. The word "please" may inadvertently skew the results.
- B. The unresolvedIntent has not been trained.
- C. You should never have single-word utterances.
- D. All utterances should start with an uppercase letter and end with a period.
- E. The number of utterances looks to be too low and artificial for a go-live.
- F. The utterances have too much commonality.

Answer: A,B,E,F ([LEAVE A REPLY](#))

NEW QUESTION: 22

Within your digital assistant, you notice that the user input "tell me my balance" immediately initiates the Banking skill. However, it does not offer the user the option to consider that the request could be handled by the Retail skill, which also offers the ability to check the balance in your retail account.

How should you ensure that both the banking and retail skills are considered in this case?

- A. Lower the Confidence Threshold in the Banking skill.
- B. Lower the Candidate Skills Confidence Threshold in the digital assistant.
- C. Raise the Candidate Skills Confidence Threshold in the digital assistant.
- D. Lower the Confidence Threshold in the Retail skill.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 23

You install Oracle Bots Node SDK from GitHub to develop a new custom component service. Which command, when issued on a command line or terminal window, creates a new custom component service project in the current directory?

- A. bots-node-sdk service
- B. bots-node-sdk service init
- C. bots-node-sdk npm install
- D. bots-node-sdk init

Answer: D ([LEAVE A REPLY](#))

Explanation

Create the Custom Component Package

Use the SDK's command line interface (CLI) to create the necessary files and directory structure. To create the package folder, and the necessary contents, type the following command in a terminal window:

```
bots-node-sdk init <top-level folder path>
```

<https://docs.cloud.oracle.com/en-us/iaas/digital-assistant/doc/backend-integration1.html>

NEW QUESTION: 24

You are building a skill for ordering pizza and you need it to determine when a user enters the pizza toppings and pizza size in their request.

Which Oracle Digital Assistant feature would you use to identify these variable values in a user's message?

- A. channels
- B. entities
- C. digital assistants
- D. answer intents

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 25

A user is in the middle of a conversation flow with a digital assistant but then triggers the Exit system intent by saying "get me out of here". Which statement is true?

- A. The conversation will resume at a state in the skill defined by a digital assistant parameter.
- B. The conversation can only be exited if the current context score is greater than the Exit Skill Confirmation digital assistant routing parameter.
- C. Because the user didn't explicitly specify the invocation name of the skill when exiting, the user will always be prompted to confirm exiting the current conversation.
- D. Depending on digital assistant routing parameters, the user will be prompted to confirm exiting from the current conversation.
- E. The conversation can only be exited if the current context score is lower than the Exit Skill Confirmation digital assistant routing parameter.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 26

Which three statements are FALSE regarding entity resolution using a composite bag?

- A. You can define multiple prompts for each entity item in the composite bag.
- B. The composite bag will automatically resolve any entity values found in the initial user input.
- C. Every entity item in the composite bag must be prompted for and have a value entered.
- D. Each entity item in the composite bag can have only one value.
- E. When a user inputs entity values, they can only be resolved in the order in which they are defined within the composite bag.
- F. You can define validation code using Apache Freemarker for entity item values.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

Oracle Digital Assistant supports several messenger-specific channel types, such as iOS, Android, Web, and Facebook. If your messenger client is not supported, what is the simplest way to connect your skill or digital assistant to the client?

- A. Ensure that your skill only outputs text and not Images or visual components such as cards. Then use the standard Web channel, which you can use for text-only conversations.

B. Implement the channel using a Webhook.

C. You can't connect to a unsupported messenger client. You can only connect channels to the supported clients.

D. Use a custom component to extend a supported channel type.

Answer: B ([LEAVE A REPLY](#))

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