

## ServiceNow.CIS-SM.v2022-02-28.q20

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### NEW QUESTION: 1

Service Mapping provides visibility to the Operator in Agent Workspace without leaving the Workspace UI. This visibility includes what items associated with the CI? (Choose two.)

- A. Releases
- B. Alerts
- C. Incidents
- D. Problems

Answer: C,D ([LEAVE A REPLY](#))

### NEW QUESTION: 2

Which one of the following is the most common risk that can negatively impact a Service Mapping engagement?

- A. Customer is not using Active Directory for credential authentication.
- B. MID server resource requirements are beyond capacity of the customer.
- C. Customer security team is not made aware early enough in the engagement of the credential requirements.
- D. The customer external firewall does not meet the requirements needed for the Service Mapping MID Server to communicate with their ServiceNow Instance.

Answer: ([SHOW ANSWER](#))

### NEW QUESTION: 3

Which of the following are created automatically when using the map option Create pattern from generic application?

- A. Discovery Pattern, CI Type/Class, Process Classifier

- B. Process Classifier, Connection Section, Discovery Pattern
- C. Identification Rule, CI Class/Class, Identification Section

Section: (none)

Explanation

- D. CI Type/Class, Process Classifier, Identification Rule

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 4**

During ServiceNow Discovery, which one of the following is the approximate number of host IPs that are port scanned with a Discovery Schedule configured with an IP network as shown?

180.181.0.0/16

- A. ~65 thousand
- B. ~500,000 thousand
- C. ~1 million
- D. ~5 million

**Answer: A ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 5**

Which one of the following best represents the output from the following Regular Expression?

`([w\d\-\.\.]+)`

- A. Match a single character in the list between one and three times.
- B. Match a single character in the list between one and unlimited times.
- C. Match a single character in the list between one and ten times.
- D. Match a single character in the list one time.

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 6**

In ServiceNow Discovery, which one of the following phases is the server RAM value discovered?

- A. Classification
- B. Port scan
- C. Identification and Exploration
- D. Classification and Identification

**Answer: ([SHOW ANSWER](#))**

#### **NEW QUESTION: 7**

Which one of the following Regular Expressions could be used to parse the value 5.2.0 from the string?

- A. Version (.\*)
- B. Version\s+(\d+\.\d+\.\d+)
- C. Version (\d+)
- D. Version (\d+).(\d+).(\d+)

**Answer: ([SHOW ANSWER](#))**

Reference:

id=7dac1ed1db8b5494190b1ea6689619cc

**NEW QUESTION: 8**

Which one of the following ServiceNow application KPIs would improve most as a direct result of having visibility to a service map created through Service Mapping?

- A. Change Management: Number of Major Changes
- B. Problem Management: Number of Incidents per Known Problem
- C. Event Management: Signal to Noise Ratio
- D. Incident Management: Mean Time to Resolve

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 9**

Which one of the following best represents the breadth of types of Configuration Items (CIs) discovered by running Service Mapping?

- A. Applications, Licenses, IP Addresses
- B. Cloud Services, Applications, CI Relationships
- C. Physical Components, Logical Components, Certificates
- D. Hardware, Installed Software, Network Gear
- E. Hardware, Licenses, CI Relationships

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 10**

Which one of the following describes when the MID Server config.xml file is read and used?

- A. Config.xml file created and saved
- B. MID Server application start
- C. Config.xml file updated and saved
- D. MID Server application stop

**Answer: A ([LEAVE A REPLY](#))**

**NEW QUESTION: 11**

Which one of the following describes how a MID Server communicates with a ServiceNow instance?

- A. Initiates on HTTPS
- B. Responds on HTTP
- C. Responds on HTTPS
- D. Initiates on HTTP

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 12**

Which of the following are benefits a service map can bring during an Incident resolution?  
(Choose three.)

- A. Narrows down possible affected components when a service is impacted.
- B. Helps pinpoint code errors after a faulty application is identified.
- C. Quickly identifies any recent changes performed on components of the impacted service.
- D. Helps reduce the number of unplanned changes in a customer environment.
- E. Quickly identifies any recent incidents that occurred on components of the impacted service.

**Answer: B,C,D** ([LEAVE A REPLY](#))

#### NEW QUESTION: 13

How many ServiceNow instances can one MID Server connect to?

- A. 5
- B. Up to 255
- C. Unlimited
- D. 1

**Answer: (**[SHOW ANSWER](#)**)**

#### NEW QUESTION: 14

Assuming Reconciliation Rules (Reconciliation Definitions) were configured exactly the same for both Data Sources, ServiceNow and ServiceWatch, for the Application [cmdb\_ci\_appl] table and the following Data Source Precedence Rules are configured.

	Applies to	Data source	Order	Active
<input type="checkbox"/>	<a href="#">cmdb_ci_appl</a>	ServiceWatch	100	true
<input type="checkbox"/>	<a href="#">cmdb_ci_appl</a>	ServiceNow	200	true

Which one of the following is true?

- A. If an Application CI is discovered with a Data Source, ServiceWatch, then if the same Application CI is discovered by the Data Source, ServiceNow, an update will be allowed.
- B. If an Application CI is discovered with a Data Source, ServiceWatch, then if the same Application CI is discovered by the Data Source, Altiris, an update will be allowed.
- C. If an Application CI is discovered with a Data Source, ServiceNow, then if the same Application CI is discovered by the Data Source, Altiris, an update will be allowed.

D. If an Application CI is discovered with a Data Source, ServiceNow, then if the same Application CI is discovered by the Data Source, ServiceWatch, an update will be allowed.

Answer: ([SHOW ANSWER](#))

#### NEW QUESTION: 15

Which one of the following Linux commands can be used by a non root user to return the process ID listening on port 8080?

- A. sudo netstat -anp | grep :8080
- B. netstat -anp | grep :8080
- C. sudo netstat -an -p TCP | grep :8080
- D. netstat -an -pid \* | grep :8080

Answer: ([SHOW ANSWER](#))

#### NEW QUESTION: 16

To begin the configuration of tag-based services, tag values must be defined where?

- A. Tag categories
- B. Tag libraries
- C. Tag-based service families
- D. Tag catalogs

Answer: ([SHOW ANSWER](#))

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#### NEW QUESTION: 17

Which of the following represents the skills needed that a Service Mapping administrator or implementer should have? (Choose four.)

- A. Intermediate or above Windows and Unix administration skills
- B. Understanding of XML, Regex, Delimited text, and JSON
- C. Sufficient skills to build an enterprise web site
- D. Understanding of protocols such as HTTP, TCP, SNMP, SOAP, and REST
- E. Scripting capabilities with respect to Unix and Windows commands
- F. Understanding of relational database theory

Answer: A,B,D,E ([LEAVE A REPLY](#))

#### NEW QUESTION: 18

ServiceNow only needs Domain user with local admin rights to discover Windows hosts as part of a successful implementation of ServiceNow Discovery, however which of the following targets will not be discovered?

- A. Windows DHCP Servers
- B. Windows Domain Controller Servers
- C. Windows DNS Servers
- D. Windows Active Directory Servers

**Answer: C** ([LEAVE A REPLY](#))

#### NEW QUESTION: 19

Assume an Apache Web Server Identifier Entry is configured as shown:



The screenshot shows the configuration for an Identifier Entry in ServiceNow. The Identifier is 'cmdb\_ci\_apache\_web\_se'. The Search on table is 'Apache Web Server'. The Criterion attributes are 'Class, Configuration file, Version'. The Priority is '100'. The 'Active' checkbox is checked. The 'Allow null attribute' and 'Allow fallback to parent's rules' checkboxes are unchecked. A watermark 'dumpsdb.com' is visible over the form.

If the Apache Web Server Discovery Pattern has a step configured to collect the Configuration file data but NOT configured with a step to collect the Version information, what will happen when executing a Service Mapping discovery?

- A. An identification error will occur.
- B. A duplication error will occur.
- C. The Apache Web Server CI will be reclassified as a Web Server CI.
- D. The Apache Web Server configuration item will be discovered successfully and either inserted or updated in the CMDB.

**Answer: D** ([LEAVE A REPLY](#))

#### NEW QUESTION: 20

Which one of the following is true for variables defined in an Identification Section?

- A. Identification Section variables can also be used in all other Identification Sections in any pattern.
- B. Identification Section variables can also be used in Parent CI Types.
- C. Identification Section variables can also be used in all other Identification Sections in the same pattern.
- D. Identification Section variables can also be used in Connection Sections for any pattern.
- E. Identification Section variables can also be used in Connection Sections for the same pattern.

Answer: ([SHOW ANSWER](#))

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